

ASUS Control Center

User Guide

E23345 September 2024

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About this guide

Audience

This user guide is intended for system integrators, and experienced users with basic knowledge of configuring a server.

Contents

This guide contains the following parts:

Chapter 1: Getting Started

This chapter provides an overview of ASUS Control Center, as well as the installation and initialization of the ASUS Control Center.

Chapter 2: Monitor

This chapter describes the various monitoring tools and options available.

Chapter 3: Deployment

This chapter describes how to deploy ASUS Control Center agents and remove agents through Microsoft® Active Directory or manually. You may also add and manage agentless vSphere.

Chapter 4: Centralized

This chapter describes centralized management of metadata, BIOS flash, security, software, tasks, and power control of ASUS Control Center managed devices.

Chapter 5: Report

This chapter describes the various reports ASUS Control Center generates from tasks, software, and hardware related subscriptions.

Chapter 6: Notification

This chapter describes notification rules and asset report options.

Chapter 7: Account Management

This chapter describes how to add and edit accounts and roles for different users.

Chapter 8: Options

This chapter describes system, network, appearance, security, SMTP, backup and restore, maintenance, DBExpose, update, access control, sensor threshold, and software list configuration options.

Chapter 9: License

This chapter describes the license settings.

Appendix

This appendix includes additional information on system requirements and contact information.

Conventions

To make sure that you perform certain tasks properly, take note of the following symbols used throughout this manual.



DANGER/WARNING: Information to prevent injury to yourself when trying to complete a task.



CAUTION: Information to prevent damage to the components when trying to complete a task.



IMPORTANT: Instructions that you MUST follow to complete a task.



NOTE: Tips and additional information to help you complete a task.

Typography

Bold text Indicates a menu or an item to select.

Italics Used to emphasize a word or a phrase.

<Key> Keys enclosed in the less-than and greater-than

sign means that you must press the enclosed key.

Example: <Enter> means that you must press

the Enter or Return kev.

<Key1>+<Key2>+<Key3> If you must press two or more keys simultaneously,

the key names are linked with a plus sign (+).

Example: <Ctrl>+<Alt>+

Command Means that you must type the command

exactly as shown, then supply the required

item or value enclosed in brackets.

Example: At the command prompt, type the

command line: format A:/S

Reference

Visit the ASUS websites that provide updated information for all ASUS hardware and software products.

Chapter 1

This chapter provides an overview of ASUS Control Center, and how to install it.

Setting Started

1.1 Introduction to ASUS Control Center

Welcome! The ASUS Control Center is a server management solution that gives a vital distinction to our servers, and is also compatible with our ASUS commercial products. In server management, system stability is a major factor, with efficiency, cost-effectiveness, and convenience following close behind. To comply with this, we have created a reliable and user-friendly monitoring tool. The ASUS Control Center is a web-based interface that allows system administrators to conveniently manage computers either locally or remotely using a web-browser. With its colorful, graphical, and informative interface, the ASUS Control Center makes server management a delightful experience!

1.1.1 How ASUS Control Center works

1-2

The ASUS Control Center is composed of "agents" that generally act as data collectors, and a set of HTTPS web pages that serve as the user interface (UI). The data collected by the agent, which are essential for the continuous monitoring operations performed by ASUS Control Center, are displayed in the UI.

In the monitoring process, the agent basically keeps track of the hardware and software status of the system. The agent has "sensors" that monitor fan rotation speeds, working voltages, motherboard and CPU temperatures, and the backplane (if present).

In addition, the agent also monitors hard disk drives health status through the S.M.A.R.T. (Self-Monitoring, Analysis, and Reporting Technology) feature, space utilization of a file system, CPU or system memory loading, and even the traffic status of a network device.

The agent records the history of the detected status of all monitored hardware items. The status record includes the time of alert events (fan, voltage, or temperature), and the type of alert event (critical, warning, or normal).

You can also configure ASUS Control Center to react to exceptional situations. For example, the administrator can be automatically notified by e-mail when a hard drive starts to malfunction or when a chassis intrusion is detected. In this way, ASUS Control Center acts as an active guardian of the system's key components.

Chapter 1: Getting Started

1.1.2 ASUS Control Center Licensing

ASUS Control Center provides two license editions:

- Classic edition for assisting management on ASUS servers and workstations.
- Enterprise edition for a comprehensive management on ASUS servers and workstations, and all supported ASUS commercial products.



For more information on the licensing options, please refer to https://asuscontrolcenter.asus.com and https://www.asus.com/microsite/csm.

Features			Classic	Enterprise
Banner	Mission Cente	r	√	√
Monitor (Overview)	System Overv	iew	Partial functions unavailable	V
, í	VM Overview		-	V
	Host Information	on	-	√
	Device Informa	ation	V	√
	Hardware Sen	sor	Partial functions unavailable	V
	Utilization		Partial functions unavailable	V
	GPU		-	V
Manifest (and made)	Inventory		Partial functions unavailable	V
Monitor (one node)	Event Log		Partial functions unavailable	V
	Software		Partial functions unavailable	V
	BMC (BMC Required)		√	V
	BIOS		$\sqrt{}$	√
	Security		Partial functions unavailable	
	Configuration		Partial functions unavailable	V
		Deploy Agents	√	V
	Agent Management	Remove Agents	V	V
		Scan and Deploy	$\sqrt{}$	√
Deployment		Add vSphere	-	V
	Agentless	Remove vSphere	-	√
	Management	Add Redfish	-	V
		Remove Redfish	-	V
	Metadata Man	agement	√	V
		BIOS Cache	√	√
	BIOS Flash Management	BIOS Flash Task	-	√.
Centralized	Management	BIOS Flash Task Report	-	V
	Security Management	Device Access Control	-	V
	wanayement	Software Blocklist	-	√

(continued on the next page)

Features			Classic	Enterprise
		Software Pool	$\sqrt{}$	$\sqrt{}$
	Software Dispatch	Software Dispatch Task	-	V
Centralized	.,	Software Dispatch Task Report	-	V
	Task Schedule	er	-	$\sqrt{}$
	Power Control		-	$\sqrt{}$
		Software Inventory	-	$\sqrt{}$
		Hotfix Report	-	$\sqrt{}$
	Software Report	License Report	-	$\sqrt{}$
	перии	Application Usage Analysis	-	$\sqrt{}$
Report		Service Report	-	√
	Hardware Inve	entory	-	√
		Software Dispatch	-	√
	Task Report	BIOS Dispatch	-	$\sqrt{}$
	rask nepoli	Agent Update	$\sqrt{}$	$\sqrt{}$
		Agent Deploy	√	√
	Hardware & Utilization		$\sqrt{}$	$\sqrt{}$
	Asset Changes	Trust Software Asset	-	V
Notification		Focus Software Asset	-	$\sqrt{}$
		Hardware Asset	-	√
	Subscription R	leport	-	$\sqrt{}$
Account	Role Privilege Management		-	$\sqrt{}$
Account	Accounts Management		-	$\sqrt{}$
	General Configuration		$\sqrt{}$	V
	Network Configuration		$\sqrt{}$	$\sqrt{}$
	Appearance Configuration		-	$\sqrt{}$
	Security Configuration		Partial functions unavailable	$\sqrt{}$
	SMTP Settings	3	$\sqrt{}$	$\sqrt{}$
Options	Backup & Res	tore	-	$\sqrt{}$
Оршоно	Maintenance		√	√
	DBExpose Configuration		-	V
	Update		V	V
	Access Contro	l List	-	V
	Sensor Thresh	nold	$\sqrt{}$	V
	Software List		-	$\sqrt{}$
License	License		Partial functions unavailable	$\sqrt{}$

^{*} Please contact your local ASUS Sales representative and/or TPM for more information on the availability of other functions this feature supports.

1.2 Installation

ASUS Control Center is a virtual appliance running on a virtual machine (VM), with all required services and settings pre-installed. The system requirements can be found in the **Appendix** section of this manual.

To install the ASUS Control Center on the VM, please refer to the following sections:

1.2.1 Installing the hypervisor and importing the OVA file

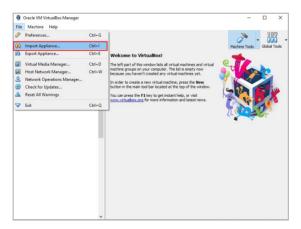


Oracle Virtualbox will be used as an example for Hypervisor related items.

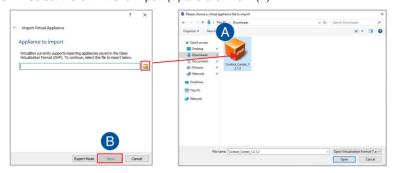
 Download Oracle VirtualBox and the ASUS Control Center Open Virtual Appliance (OVA) file.



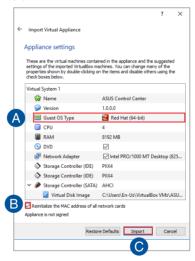
- Please refer to http://www.oracle.com/technetwork/server-storage/virtualbox/downloads/index.html to download https://oracle.com/technetwork/server-storage/virtualbox/downloads/index.html to download https://oracle.com/technetwork/server-storage/virtualbox/downloads/index.html to download https://oracle.com/technetwork/server-storage/virtualbox/downloads/index.html to download https://oracle.com/technetwork/server-storage/virtualbox.
- Please contact your local ASUS sales representative for the ASUS Control Center OVA file.
- Install and launch Oracle VirtualBox, then select File > Import Appliance...
 to launch the Import Virtual Appliance wizard.



3. Select the OVA file to import (A) and click Next (B).



- 4. Ensure the **Guest OS Type** is set to **Red Hat (64-bit)** (A).
- Check the Reinitialize the MAC address of all network cards checkbox (B), then click Import (C).



- 6. Wait for the OVA file to be imported. This may take a few minutes.
- 7. Select the VM on the list, then click **Start** on the toolbar to start the VM.



The minimum requirements for VM is as follows:

- 4 vCPU
- 8 GB RAM
- 100GB HDD



If your **Oracle VirtualBox** installation was unsuccessful, please check the following:

VT-x: BIOS > Advanced > Intel Virtualization Technology > Enabled

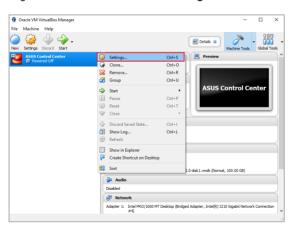


• Network Card: Select the network connection you are currently using.

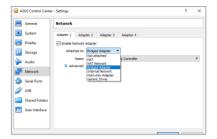
1.2.2 Setting up the VM specification

A message may appear when starting up the virtual machine (VM) for the first time, follow the steps below to set up the VM specification, such as network settings:

1. Right click on the VM and select **Settings**.



Select Network from the menu list on the left, then select Bridged Adapter in the Attached to: field.





Ensure your system meets the system requirements listed in the **Appendix** chapter.

 Select the Network card you are currently using and has an Internet connection from the drop down menu in the Name: field, then click OK.



1.3 Initialize settings

Once your ASUS Control Center is installed successfully, you will need to initialize the ASUS Control Center settings such as time zone, account and password, and network settings.

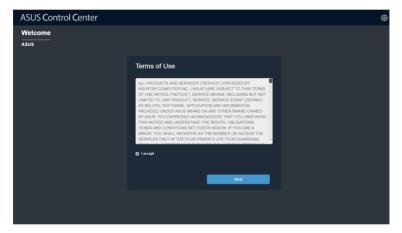
1.3.1 Initialize startup settings

Once ASUS Control Center has launched, follow the steps below to initialize startup settings:

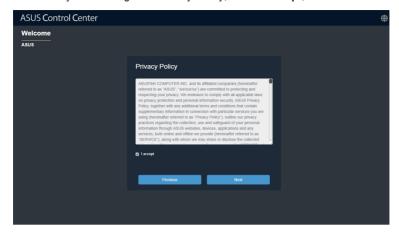


The information entered in this section is for reference only.

 Read through the end user license agreement, check I accept, then click Next.



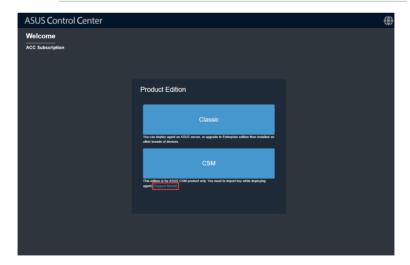
2. Carefully read through the Privacy Policy, check I accept, then click Next.



3. Select the edition of your ASUS Control Center.



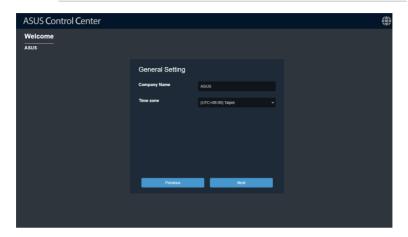
A full list of CSM supported models will be displayed when you select the **Support Model** hyperlink under the **CSM** button. Ensure to check whether your system supports CSM edition if you select **CSM**.



 Enter the Company Name, then select the Time Zone. Click on Next once you are finished.



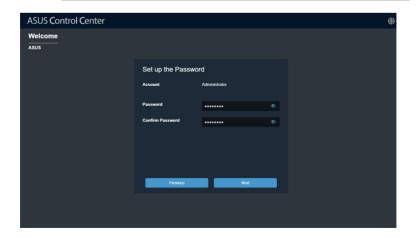
When setting the **Time Zone**, ensure that the time zone selected matches the time zone displayed on the physical device which has a hypervisor installed.



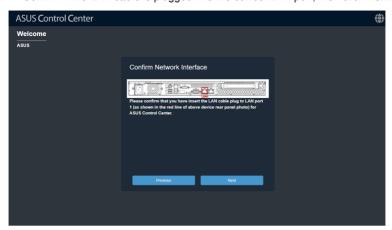
5. Enter and initialize the password, then click **Next**.



- The default ASUS Control Center administrator account is Administrator.
- Your password should contain at least 8 characters, and consist of at least one lower case letter, one upper case letter, one digit, and a special character.



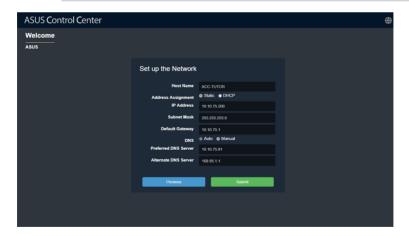
6. Confirm if the LAN cable is plugged into the correct LAN port, then click Next.



7. Set the network configurations and Host Name, then click **Submit** once you are finished with all the settings.



If **Static** is selected, the IP Address and Subnet Mask should be filled in manually. If **DHCP** is selected, the IP Address and Subnet Mask will automatically be filled in.



1.3.2 Logging into ASUS Control Center



The Host Name: ACC-TUTOR, and IP Address: 10.10.75.200 used in this section are for reference only.





To log into ASUS Control Center:

 Open a web browser and key in the main server URL (include the Host Name or IP) to enter ASUS Control Center web console. Please refer to the table below for the main server URL format and examples:

Transfer Protocol	URL Template	Example 1 (Host Name)	Example 2 (IP)
нттр	http://HostName(IP)/ACC	http://ACC-TUTOR/ACC	http://10.10.75.200/ACC
HTTPS (secure)	https://HostName(IP)/ACC	https://ACC-TUTOR/ACC	https://10.10.75.200/ACC



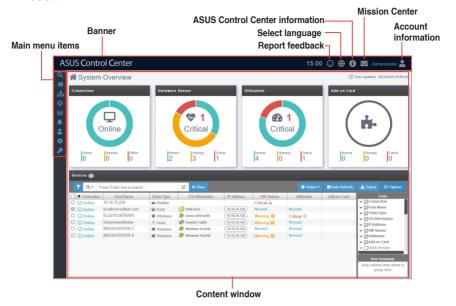
- The ACC in the URL is case sensitive, ensure to use all caps when entering ACC to the URL.
- The export files and import files functions are disabled when using the ACC through VM. For optimal experience, we recommend using an Internet browser installed on the host system to enter the main server URL when using the functions mentioned in this guide.
- Enter your Account and Password. Click Login to enter ASUS Control Center.
- 3. If Multi-Factor Authentication (MFA) is enabled, enter the 6-digit passcode displayed in your authenticator app.



Refer to the **Account Management** chapter for more information on MFA.

1.4 ASUS Control Center layout

The main control panel of the ASUS Control Center user interface is displayed as below:



1.4.1 Banner

The banner features the logo of ASUS Control Center, as well as some quick functions such as the language option or the mission center.

Logo

You can customize the logo of your ASUS Control Center. For more details on customizing the logo for ASUS Control Center, please refer to the **Appearance Configuration** section.

Feedback

Click in the top right corner of the banner to bring up the ASUS Control Center Feedback window. You can provide feedback regarding your experience or on issues, and also upload screenshots using the feedback window.

Multiple Language

Click on the top right corner of the banner, then select a language to change the language of ASUS Control Center. The languages currently supported are as follows: English, Traditional Chinese, Simplified Chinese, Japanese, Korean, German, Spanish, French, Russian, and Thai.

About

Click 1 in the top right corner of the banner for information such as the version, and support site of ASUS Control Center. You can also scan the QR code for the mobile website version of ASUS Control Center. If you have multiple network cards, and have set the network configurations for all of them, you can slide and view the different networks and scan the QR codes to access the mobile website version of ASUS Control Center.



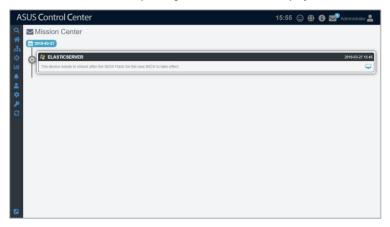
For more information on setting the network configurations for all network cards, please refer to the **Network Configuration** section.





Mission Center

Click in the top right corner of the banner to access the **Mission Center**. The Mission Center automatically lists pending actions that still need to be configured on devices, such as devices which still need to be restarted after a BIOS Flash, or devices which need to be restarted in order for updates to take effect. Events or pending actions will be denoted by a blue notification circle on the **Mission Center** icon; the amount of events or pending actions will also be displayed.



Account Information

Click in the top right corner of the banner, you can click on **Logout** to logout of the currently logged in account, or click on **Settings** to be redirected to the **Accounts Management** screen.



For more details on Accounts Management, please refer to the **Accounts Management** section.

1.4.2 Menu

The menu bar on the left of the screen has the following menu items:

Main Menu	Submenu	Description	
Monitor	System Overview	Displays activity alerts and event logs to monitor server components in real time. You can also access the various functions, such as BMC settings, BIOS settings and more of a single device from the System Overview.	
	VM Overview	Displays the status and information of the hosts, and all VMs on the host device. You can also perform some functions on the vSpheres such as power controls.	
Deployment	Agent Management	To remotely deploy Windows or Linux agents, or install these agents manually for effective monitoring. You can also remove agents from Windows and Linux OS managed devices.	
	Agentless Management	Add agentless vSphere to be monitored automatically periodically, or remove the vSphere from managed devices.	
Centralized	Metadata Management	Customize device metadata such as device location.	
	BIOS Flash Management	Centralized management of BIOS, and BIOS flashing of multiple devices simultaneously.	
	Security Management	Manage security settings for multiple devices at the same time	
	Software Dispatch	Dispatch software packages to be installed on devices, or add software packages to the Software Pool for easy access later.	
	Task Scheduler	Schedule specified tasks such as software dispatching, power on or off, security control, and service control for selected devices to be executed at set times	
	Power Control	Control the power options of all managed devices (except for vSphere).	
Report	Software Report	View and manage all software installed on managed devices. You can also view hotfix, license, and service reports for these software and receive notifications regarding new software installations.	
	Hardware Report	View and manage all hardware installed on managed devices. You can also view a hardware item and all the devices which have this hardware item installed.	
	Task Report	View the reports for the task status and progress for Software Dispatch, BIOS Dispatch, Agent Update, and Agent Deploy.	
Notification	Conditional Trigger	Set notification methods when there are software changes such as an installation of a software not on the trust list, or when there are hardware anomalies that do not adhere to company policies.	
	Subscription	Set periodic reports on the hardware or software of managed devices.	

(continued on the next page)

Main Menu	Submenu	Description	
Account	Role Privilege Management	Create and edit permissions for roles, which you may assign to accounts.	
	Accounts Management	Add or manage accounts, and also assign roles to these accounts which determine what permissions these accounts have.	
Options	General Configuration	Set the Time zone, and refreshment interval of main server and agent.	
	Network Configuration	Set network configurations for ASUS Control Center, and also the settings for the network cards (if there are multiple).	
	Appearance Configuration	Customize the banner logo for ASUS Control Center.	
	Security Configuration	Set a password for agent removal from Windows system managed devices.	
	SMTP Settings	Configure SMTP Server settings to send notifications for server alert events	
	Backup & Restore	Backup or restore ASUS Control Center settings for ACC Physical Appliances.	
	Maintenance	Displays information on the VM with ASUS Control Center, and also allows you to control the power options for this device, as well as the services running on VM.	
	DBExpose Configuration	Set an account and password which will allow third- party database, such as MySQL to access the data in ASUS Control Center.	
	Update	Update the Agents for Windows and/or Linux managed devices, or update the ASUS Control Center main server when a new update is available.	
	Sensor Threshold	Centralized management of sensor threshold values for all managed devices.	
	Software List	View and manage rules of the installed software of all managed devices.	
License		Import a license key for ASUS Control Center Enterprise edition.	

Chapter 2

This chapter describes the various monitoring tools and options available.

Monitor

2.1 System Overview

The **System Overview** screen gives you a quick overall status check for all managed devices and basic overview of device status at a glance. You may also select an individual managed device for details on its status, or perform actions such as remotely control it, power it off, or turn on its locator LED.

To access the **System Overview**, click > **System Overview** from the left menu.



2-2 Chapter 2: Monitor

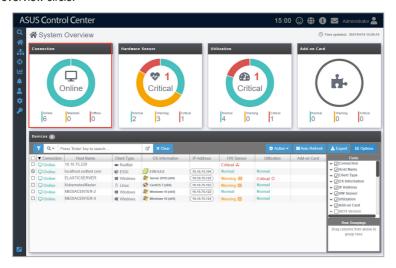
2.1.1 Status Dashboard

These items allow you to view a summary of the connection status, hardware status, and utilization status of all managed devices, as well as the event log of the managed devices. This will help you pinpoint problems such as connection errors, hardware sensor errors, or utilization errors at a quick glance.



Connection overview

The Connection overview circle displays the connection statuses of managed devices. The number of devices for each status is also displayed below the overview circle.



Please refer to the table below for the color status of the Connection overview circle



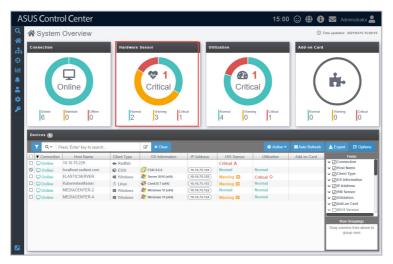


* This status represents the status for when the managed device's agent is updating.

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Hardware Sensor overview

The Hardware Sensor overview circle displays an overview of the Voltage, Temperature, Fan, Backplane, Power Supply, Chassis, and S.M.A.R.T. statuses of managed devices. The number of devices for each status is also displayed below the overview circle.

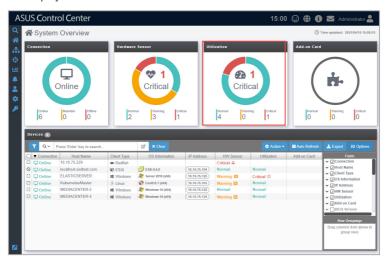


Please refer to the table below for the color status of the Hardware Sensor overview circle



Utilization overview

The Utilization overview circle displays an overview of the CPU, DIMM, Partition, and Network statuses of managed devices. The number of devices for each status is also displayed below the overview circle.



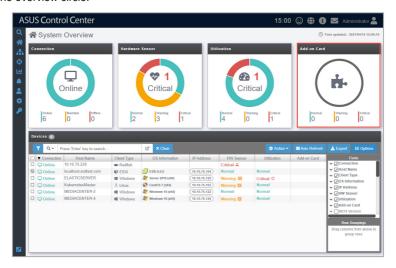
Please refer to the table below for the color status of the Utilization overview circle



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Add-on Card overview

The Add-on Card overview circle displays an overview of the Add-on card statuses of managed devices. The number of devices for each status is also displayed below the overview circle.



Please refer to the table below for the color status of the Add-on Card overview circle

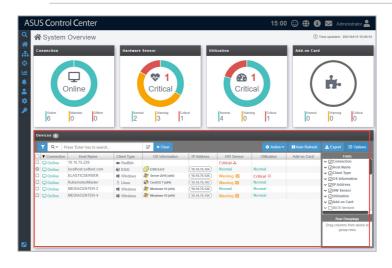


2.1.2 Devices list

The **Devices** list displays all managed devices as well as the metadata on each managed device. You may also access the remote desktop for these managed devices; remotely power on, off, or reset these managed devices; or export the list of managed devices and their metadata to a .csv file. These functions provide you with a effortless method of accessing commonly used functions for managing these devices.



- To add more metadata columns to the **Devices** list, click on **Options**, then check the metadata item you wish to display.
- Click on the name of a column header to sort the filter results alphabetically.
- The Devices list will display the items that correspond to the search and filter results. For more information on using search and filter, please refer to the Search and Filter devices section.



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Setting power control (Action)

You can control the power settings of selected devices from the **Devices** list allowing you quick access to power controls such as powering on and off, rebooting, and refreshing the device without having to navigate to **Power Control** located under **Centralized** or **Device Information**.

- 1. Select the devices you would like to apply the power control option to.
- 2. Click on the ... You can check or uncheck items in the popup window that appears, confirm that the correct devices are selected, then click **Update**.





3. Click on **Action**, then select the power control option you would like to apply to the selected devices.



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Auto Refreshing the devices list (Auto Refresh)

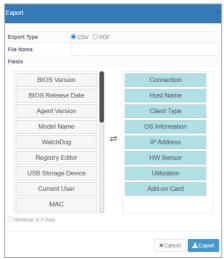


Exporting devices list (Export)

You can export the managed devices and metadata in the **Devices** list to a CSV or PDF file.

- Click Export, then select an Export Type and enter the File Name in the popup window.
- (Optional) To include or exclude a metadata field in the export, click and drag it to the left column to exclude it or to the right column to include it.
- Click Export in the popup window to export the device list based on the selected settings.





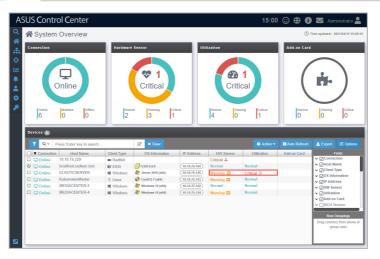
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Using the sensor shortcut

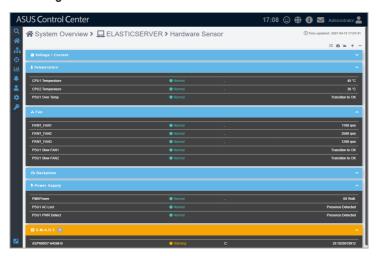
Clicking on a **Warning** or **Critical** status in the **HW Sensor**, **Utilization**, and **Addon Card** column of a managed device will redirect you to the **Hardware Sensor** and **Utilization** page of a managed device, allowing you to quickly locate your problem.



The sensor shortcut function will only redirect you to the **Hardware Sensor** or **Utilization** page of the managed device if the status is **Warning** or **Critical**.



Link to managed device's Hardware Sensor:



Link to managed device's Utilization:



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2.1.3 Options

Clicking on **Options** will display the **Fields** and **Row Groupings** functions. The **Fields** function controls which metadata columns are displayed in the **Devices** list. You can check the metadata items you wish to hide or display in the **Fields** list.



For more information, please refer to the **Metadata Management** section.

You can sort and group the managed devices in the **Devices** list according to a column criteria using the **Row Groupings** function.

Hiding or displaying metadata fields

1. Click on **Options** to display the **Fields** window.



You can check the metadata field in the Fields window to hide or display the metadata field. In the screenshot below, the Client Type field is checked.



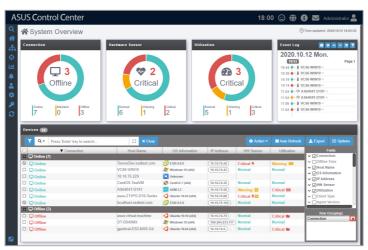
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Using the Row Groupings function

 Drag the column items from the Fields list into the Row Groupings list to filter by those columns.



2. Click on the X to remove or disband a row.



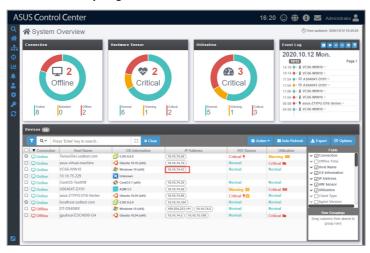
Accessing remote desktop

The remote control function provides a flexible interface for device management through the desktop or command-line accessed in ASUS Control Center. You can quickly access the remote desktop of managed devices from the **Devices** list, without having to navigate to **Device Information**.

Device operating systems which support remote control:

Windows 7	Professional	Enterprise	Ultimate		
Windows 8	Professional	Enterprise			
Windows 10	Professional	Enterprise			
Windows Server	2008	2008 R2	2012	2012 R2	2016
Windows Multipoint Server	2011	2012			
Windows Small Business Server	2008	2011			

- In the System Overview screen, select a managed device from the Devices list.
- Click on the IP address of the selected device, you should be directed to the Remote Desktop Login screen.



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- Select a resolution to display the managed device in the Remote Desktop window.
- Select the login Account type, then enter the Account, Password, and Domain information.

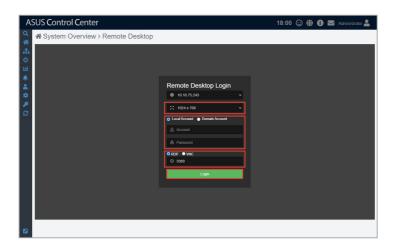


- Local Account: The agent's administrator privileges only allow you to manage the device the agent is installed on.
- Domain Account: The agent's administrator privileges allow you to manage all devices in the domain. The Domain field only appears if you selected Domain Account.
- 5. Select the protocol to use when connecting, then click **Login**.



Linux and Windows® systems use different protocols, ensure the managed device is reachable through the selected protocol:

- RDP: Available on Windows only; allows only a single user to view and configure at the same time.
- VNC: Available on both Windows and Linux; allows multiple users to view and configure at the same time.
- SSH: Available on Linux only.



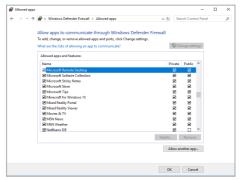


- Ensure the managed device you wish to remote control has a stable power supply and Internet connection.
- The managed device may be remote controlled if it is logged out or locked, but cannot be remote controlled if the managed device is powered off or in sleep mode. If the managed device is in sleep mode, please wake the device using the Power Control (Wake-on-LAN) function.
- (for RDP only) Please ensure that the following two items are checked on the remote device and enabled to allow remote connections to the remote device. Search for Control Panel in the Windows Search Box, then navigate to System > Remote settings.



 (for RDP only) Please ensure that the Microsoft Remote Desktop application is enabled in the Windows Defender Firewall Allowed Apps list. Search for

Control Panel in the Windows Search Box, then navigate to Windows Defender Firewall > Allowed Apps.



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 Once the login has been successfully authenticated, you will be logged into the desktop or command line of the device system; this varies between systems.



To switch mouse and keyboard control to the ASUS Control Center, press <Ctrl> + <Alt> on the keyboard. To switch mouse and keyboard control back to the remote device, click in the remote device window.

7. Click on the Menu Path at the top of the screen, or click on another menu item from the left menu to end the remote session.

2.1.4 Search and Filter devices

There are various methods of searching and filtering managed devices on the System Overview screen, giving you the freedom of searching or filtering managed devices according to your needs.



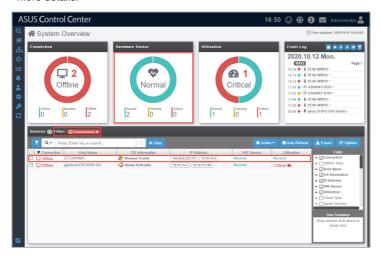
The screenshots in this section are for reference only and may differ according to the different ASUS Control Center functions, but the steps remain the same.

Filter devices using the Overview Circle



To clear the filter and view all managed devices, click on Clear.

- Click on a colored segment of an overview block to filter according to the selected overview and status:
 - Connection: Click on a colored segment on the circle to display all items which correspond to the selected connection status.
 - Hardware Sensor: Click on a colored segment on the circle to display all items which correspond to the selected hardware sensor status.
 - Utilization: Click on a colored segment on the circle to display all items which correspond to the selected utilization status.
 - Add-on Card: Click on a colored segment on the circle to display all items which correspond to the selected Add-on Card status.
- The filter criteria and filtered managed devices will be displayed in the Devices list. You may select a single managed device from the list to view more details.



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Filter devices using the Search Bar



To clear the filter and view all managed devices, click on Clear.

- 1. Enter keywords into the Search bar.
- 2. Click on \(\times \), then select the operator you wish to use.



- Selecting the Search with 'AND' operator option will return search results
 of items which match all the keywords.
- Selecting the Search with 'OR' operator option will return search results of items which at least one of the keywords.
- Checking the Full string compare option will only return search results of items which have a string with an exact match to the keywords, and can be applied to any of the above search operators selected.



3. (optional) You may also click on to expand the search bar to view, edit or add additional search criteria. You may also import a .csv file by clicking on Import. Click on Save once you are finished editing your search criteria.

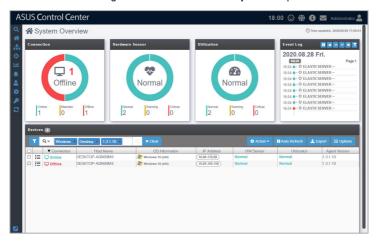


- Selecting the 'AND' option will return search results of items which match all the keywords.
- Selecting the 'OR' option will return search results of items which at least one of the keywords.
- Enabling the Full string compare option will only return search results of items which have a string with an exact match to the keywords, and can be applied to any of the above search operators selected.
- Enabling the Sensors Type Filter option will allow you to limit your search results to the Hardware Sensor, Utilization and Other criteria you have checked.

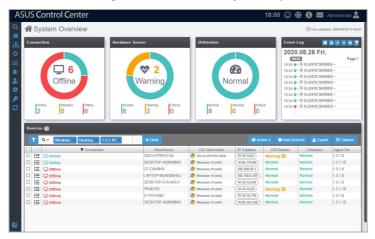


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- 4. The search results will be displayed in the **Devices** list.
 - · Result of selecting the Search with 'AND' operator option.



· Result of selecting the Search with 'OR' operator option.



Filter devices using Column Headers



To clear the filter and view all managed devices, click on Clear.

1. Hover over a column header in the **Devices** list then click on **■** .

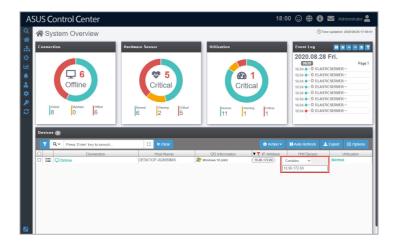


Some column headers may not support the filter function.

Select a filter rule (Contains, Equals, Starts with, Ends with) and enter the keyword to search.



- To add more metadata columns to the **Devices** list, click on **Options**, then
 check the metadata item you wish to display.
- Click on the Name of a column header to sort the filter results alphabetically.



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2.2 Device Information



The screenshot may vary between agent and agentless devices, for more details on viewing agentless device details, refer to the **Host Information** section.

The **Device Information** screen gives you various functions to view the status and manage the selected device.

To access the **Device Information** of a managed device, click on the **E** icon located next to the managed device you wish to view in the **Devices list**.



The Device Information screen will display the OS Information, BIOS Version, Agent Version, Model Name, IP Address, Timezone, and Up Time of the device.



- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the **Search and Filter devices** section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

Device Statuses and Quick Buttons

Locator LED

Refetch

ONLINE	Connection status	This item displays the connection status of the selected managed device.	
™ MESSAGE	Message status	This item will turn red if the selected device's BMC returns a hardware sensor warning/critical event.	
			The Message status in only available on BMC enabled devices.
PLOCATOR	Locator status	ACC Web U	turn green if the locator LED is enabled through the l. The locator LED allows you quickly locate the physical e device in a server rack.
			The Locator status in only available on BMC enabled devices.
	Metadata Editor		ows you to edit the metadata of the managed device by ang in the Value field.
₽	Remote Desktop	This item allows you to remotely control a managed device. Refer to Accessing remote desktop under the Devices list section for more details.	
O	Power Control	This item allo	ows you to power off or restart a managed device.

This item allows you to turn on/off the Locator LED.

This item will refetch the device data.

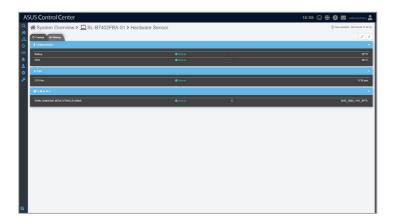
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2.2.1 Hardware Sensor

This item allows you to view the details and values for the Voltage, Temperature, Fan, Backplane, Power Supply, Chassis, and S.M.A.R.T items in real time.



- The Hardware Sensor values on Linux devices are returned only if the Linux device has BMC, otherwise only the S.M.A.R.T. details can be viewed.
- If the device is using Windows 11 or Server 2022 and the sensor readings keep failing, please navigate to Start > Settings > Update & Security > Windows Security > Device Security, then select Core Isolation details and set Memory integrity to Off on the device.



Quick Buttons



Click to switch to the History tab.

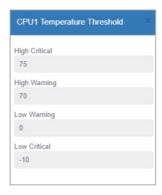
Click to expand all blocks.

Click to minimize all blocks.

Click to expand this block.

Click to minimize this block.

Clicking on an item in the voltage, temperature, fans, Backplane, Power Supply, Chassis, and S.M.A.R.T groups will display the High and Low critical and warning values. Please refer to the table below for more details on the items shown in the example below of CPU Temperature Threshold, and the Normal status which is not shown in the threshold pop-up window.



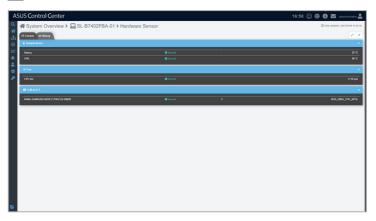
High Critical	If the sensor value is equal to or exceeds this value the sensor status will be Critical . For the above example, if the sensor value is 75 or higher, the sensor status will be Critical .
High Warning	If the sensor value is equal to or exceeds this value, and below the High Critical value the sensor status will be Warning . For the above example, if the sensor value is between $70 \sim 74$, the sensor status will be Warning .
Normal	The sensor will Normal if the sensor value is between the Low Warning and High Warning values. For this example, if the sensor value is between 1 \sim 69, the sensor status will be Normal .
Low Warning	If the sensor value is equal to or lower than this value, and above the Low Critical value the sensor status will be Warning . For the above example, if the sensor value is between $-9 \sim 0$, the sensor status will be Warning .
Low Critical	If the sensor value is equal to or lower than this value the sensor status will be Critical. For the above example, if the sensor value is -10 or lower, the sensor status will be Critical.

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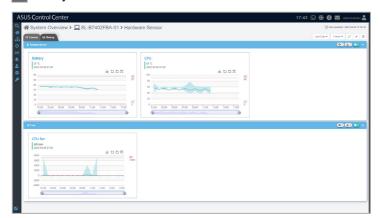
Toggling between tabs

You can switch between different **Hardware Sensor** tabs by clicking the tabs in the top bar.

• E Current tab (default)

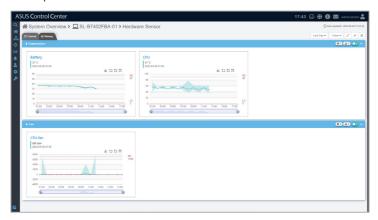


History tab



Customizing the Hardware Sensor history tab

You can customize the history tab which displays historical data for the Voltage / Current, Temperature, Fan, Backplane, and Power Supply sensor events according to different periods of time.



Quick Buttons

- Click to expand all blocks.
- Click to minimize all blocks.
- Click to expand this block.
- Click to minimize this block.

Chart Quick Buttons

- L Click to download an image of the chart as a .png file.
- Click to zoom in on the timeline of the chart.
- Click to zoom out on the timeline of the chart.
- Click to restore the chart to its default view.

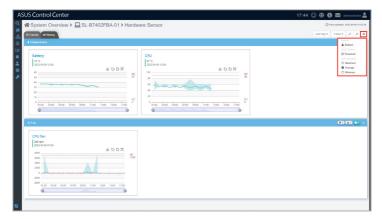
You can customize the charts by selecting the period of time you wish to view for the charts, then selecting the frequency for which the sensors should return data. This will be applied to the charts for all the sensors shown on this page.





Period of time	Frequency
Last day	1 minute, 10 minutes, 20 minutes, 30 minutes, 1 hour
Last week	10 minutes, 20 minutes, 30 minutes, 1 hour, 3 hours, 6 hours, 12 hours
Last month	30 minutes, 1 hour, 3 hours, 6 hours, 12 hours, 1 day
Last 6 months	3 hours, 6 hours, 12 hours, 1 day, 7 days, 14 days
Last year	6 hours, 12 hours, 1 day, 7 days, 14 days, 30 days

Additionally, by clicking on the \equiv icon, you can customize the data you wish to view on the chart.



Refetch	Allows you to trigger a refetch of device data.
Chart Options	Allows you to select whether the Threshold should be displayed on the chart.
Data Sampling	Allows you to select whether the Maximum values, Average values, or Minimum values should be displayed on the charts.

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2.2.2 Utilization

This item allows you to view real time data and set the utilization threshold value for the CPU, DIMM, Partition, and Network.



The Disk Partition block naming may differ between Windows® and Linux systems. The Disk Partition block is titled **Partition** for Windows® systems, and **File System** for Linux systems.



Quick Buttons



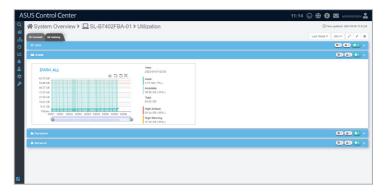
Toggling between tabs

You can switch between different **Utilization** tabs by clicking the tabs in the top bar.

E Current tab (default)



• III History tab



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Editing the threshold values

You can edit the critical and warning threshold values for Utilization items.

1. Click on a item to adjust the threshold values:

High Critical: When the value exceeds this threshold value, the

sensor will display Critical.

• High Warning: When the value exceeds this threshold value, the

sensor will display Warning.



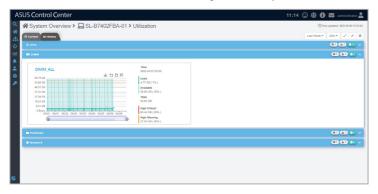
The threshold options for each item may vary.

Click on Save once you have finished adjusting the threshold values of the item.



Customizing the Utilization history tab

You can customize the history tab which displays historical data for the CPU, DIMM, Partition, and Network sensor events according to different periods of time.



Quick Buttons

- Click to expand all blocks.
- Click to minimize all blocks.
- Click to expand this block.
- Click to minimize this block.

Chart Quick Buttons

- Click to download an image of the chart as a .png file.
- Click to zoom in on the timeline of the chart.
- Click to zoom out on the timeline of the chart.
- Click to restore the chart to its default view.

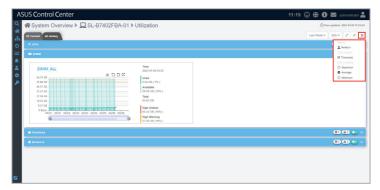
You can customize the charts by selecting the period of time you wish to view for the charts, then selecting the frequency for which the sensors should return data. This will be applied to the charts for all the sensors shown on this page.





Period of time	Frequency
Last day	1 minute, 10 minutes, 20 minutes, 30 minutes, 1 hour
Last week	10 minutes, 20 minutes, 30 minutes, 1 hour, 3 hours, 6 hours, 12 hours
Last month	30 minutes, 1 hour, 3 hours, 6 hours, 12 hours, 1 day
Last 6 months	3 hours, 6 hours, 12 hours, 1 day, 7 days, 14 days
Last year	6 hours, 12 hours, 1 day, 7 days, 14 days, 30 days

Additionally, by clicking on the \equiv icon, you can customize the data you wish to view on the chart.



Refetch	Allows you to trigger a refetch of device data.
Chart Options	Allows you to select whether the Threshold should be displayed on the chart.
Data Sampling	Allows you to select whether the Maximum values, Average values, or Minimum values should be displayed on the charts.

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2.2.3 Inventory

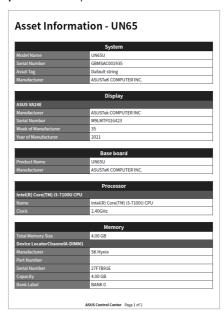
This item displays more details about your managed device and disk.

Asset Information

View details for the **System**, **Display**, **Base Board**, **Memory**, **BIOS**, **Processor**, **Network Adapter**, **Storage**, and **RAID** of the managed device.

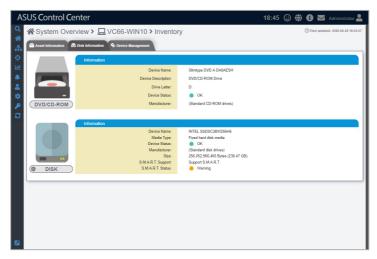


You can click on **Export PDF** to export the Asset Information to a PDF file.



Disk Information

View details on disks installed on the managed device, such as ODD drives, hard disk drives, and USB drives.



Device Management

View the Device Management properties of the managed device.



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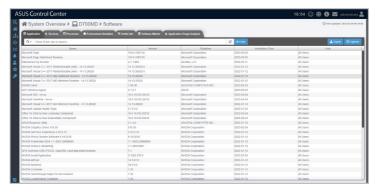
2.2.4 Software

This item displays details on the software and applications with the **Application**, **Services**, **Processes**, **Environment Variables**, **Hotfix Info**, and **Application Usage Analysis** tab. You may also install applications from the **Software Market** tab.

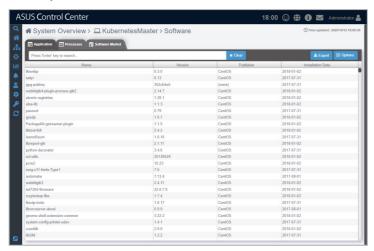


- To export the table click the **Export** button, enter a filename, then click **OK**.
- The tabs may differ between Linux and Windows[®] systems.

For Windows® system:



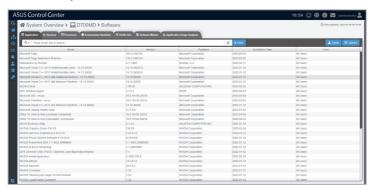
For Linux system:



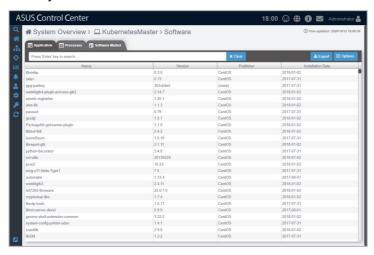
Application

This tab shows all the applications installed on the managed device, it should be the same as the Programs and Feature folder in Windows[®].

For Windows® system:



For Linux system:

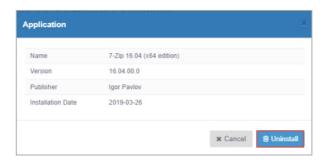


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You may also click on an application then select **Uninstall** to uninstall the application.

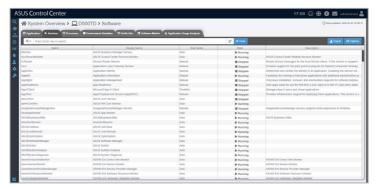


- Uninstalling applications using the Application tab is disabled on Linux systems.
- The **Uninstall** button will be grayed out if the uninstall option is unavailable for the selected application.

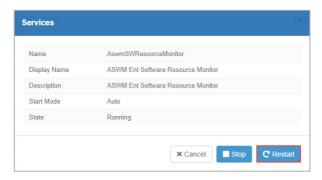


Services (Windows only)

This tab shows all the services available on the managed device, it should be the same as the Services tab in Windows® Task manager.



You may click on a service then choose to start the service by clicking on **Start**, stop a running process by clicking on **Stop**, or restart the service by clicking on **Restart**.

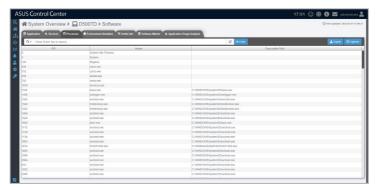


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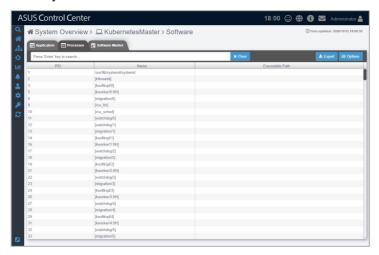
Processes

This tab shows all the processes on the managed device, it should be the same as the Process tab in $Windows^{@}$ Task manager.

For Windows® system:



For Linux system:



You may also click on a process then select **End Task** to end the process.



Environment Variables (Windows only)

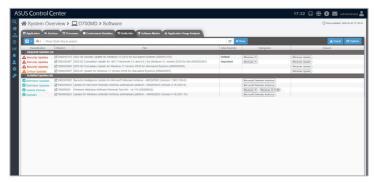
This tab shows all the environment variables on the managed device, it should be the same as Environment Variables in Windows® System Properties menu.



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Hotfix Info (Windows only)

This tab shows installed and still pending hotfix updates of a managed device, and also allows you to sort the hotfix by **MsrcSecurity**, **Categories**, or **Source**.



You can also filter the Hotfix by clicking on [15], then selecting All, Installed Updates, and Required Updates as your filter option, then view more information about the hotfix by clicking on an item in the hotfix list.





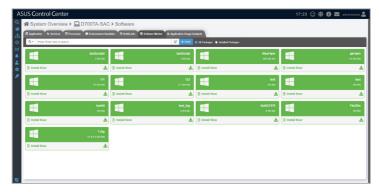
Software Market

This tab shows software packages uploaded to the software pool, and also whether a software package has been installed to this device. The software packages displayed depends on the OS of this device, Windows® devices will only see Windows® softwares, and Linux devices will only see Linux softwares. You may also click on **Install Now** on software package that has not yet been installed on to install the software package to this device.

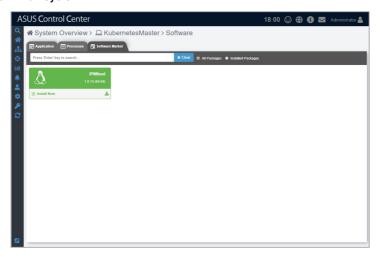


Refer to the **Software Pool** section for more information on adding and removing software packages from the software pool.

For Windows® system:



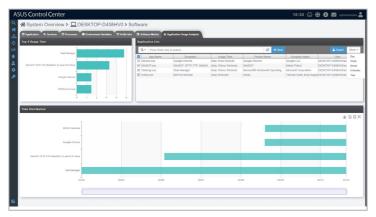
For Linux system:

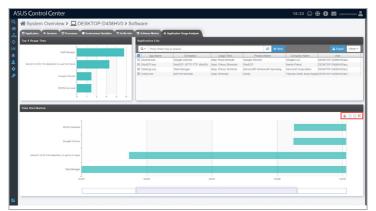


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Application Usage Analysis

This tab shows usage information for the top ten most used applications on the managed device. You can filter the Application List by date to only show usage information for the past day, week, month, half year, or year. Select an application in the Application List to view usage information for that specific application.





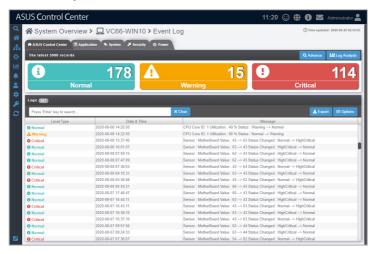
2.2.5 Event Log

This item displays the event logs for the **ASUS Control Center**, **Application**, **System**, **Security**, and **Power**. You may view each event log by clicking on the tabs and switch between **Logs** view or **Log Analysis** view within each tab. Click on an event to view more details about the event.

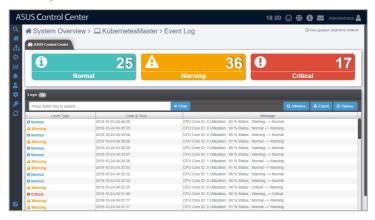


- To export the Event Log click the Export button, enter a filename, then click OK.
- Linux systems only support the ASUS Control Center tab.

For Windows® system:



For Linux system:



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Switching to Log Analysis view

Click on **Log Analysis** to view the event log as a bar chart and timeline chart, allowing you to view the amount of **Normal**, **Warning**, and **Critical** events.



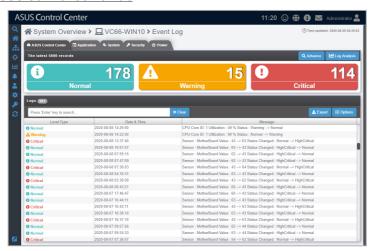
Click on Logs to switch back to the list view of the event log.



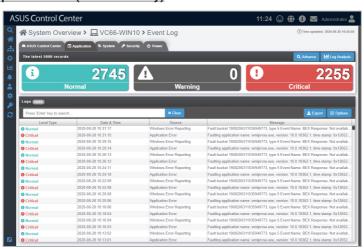
You can click on a item on either chart key to hide that item on both charts.



ASUS Control Center tab

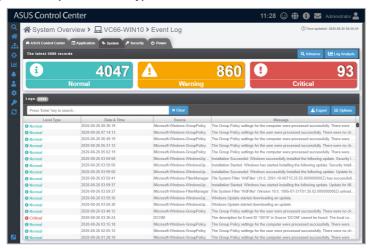


Application tab (Windows only)

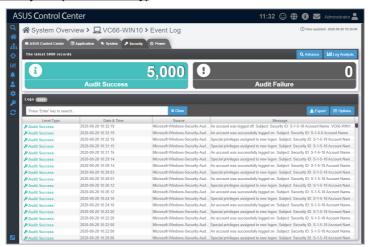


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System tab (Windows only)

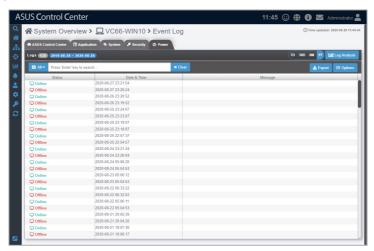


Security tab (Windows only)

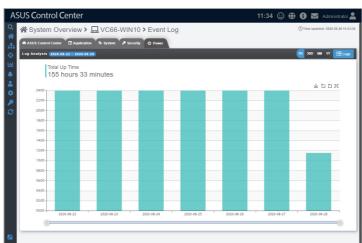


Power tab (Windows only)

This tab will display the power on, power off, and restart event logs for the managed device. You can select to view the power event log events of different periods of time.

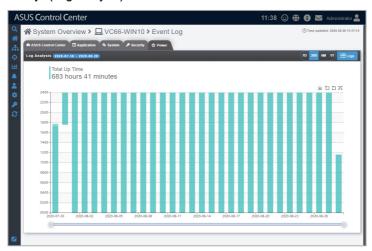


7 Days (Log Analysis):

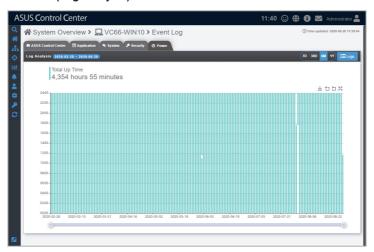


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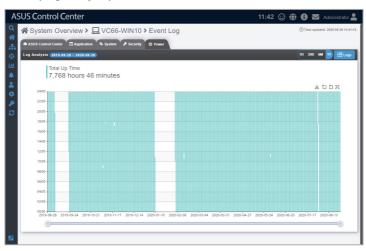
30 Days (Log Analysis):



6 Months (Log Analysis):



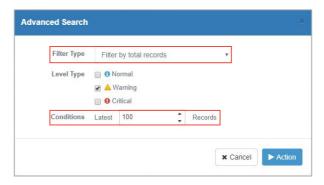
1 Year (Log Analysis):



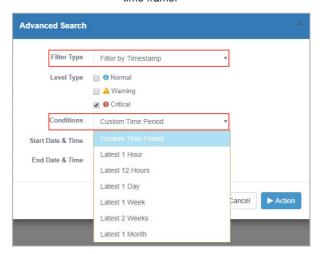
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Filtering the event log using advanced search

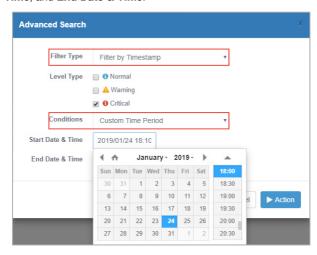
- Click on Advance.
- 2. Select the Filter Type.
 - Filter by total records: Filters according to the number of records.
 - Filter by Timestamp: Filters according to the set time period.
- 3. Select the **Level Type**(s) you wish to filter
- 4. The **Conditions** may vary depending on the **Filter Type** selected.
 - Filter by total records: Set the amount of records to show. This amounts increments by 100 and ranges from 100 to 5000 records.



• Filter by Timestamp: Select a time period to show records, or set a custom time frame to show records within the set time frame.



When you select **Custom Time Period**, you can select a **Start Date & Time**, and **End Date & Time**.



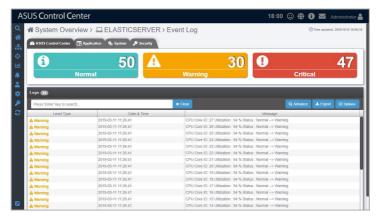
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Click Action to start filtering the Event Log.

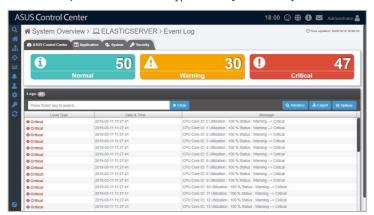


This function will replace the Event Log list with the new results, and searching / filtering using the Search toolbar will only perform a search / filter on the new Event Log list.

Filter example of Warning Level Type of Filter by total records:



Filter example of **Critical** Level Type **Filter by Timestamp**:

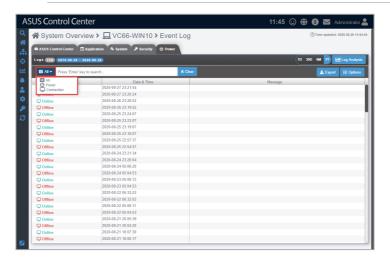


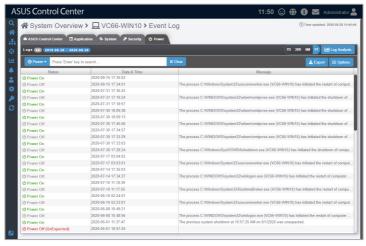
Filtering the Power event log

Click on All, then select the criteria to filter.



- Selecting All will display all power event log items.
- Selecting Power will only display power related events.
- · Selecting Connection will only display online/offline events.





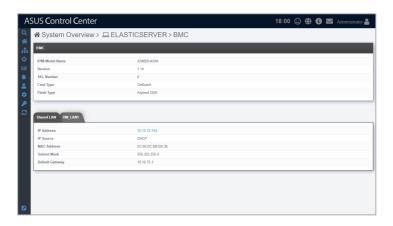
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2.2.6 BMC

This item displays the information on the BMC of the managed device, you may also set the BMC using ASMB through the **Shared LAN** and **DM LAN** tabs.



- The managed device has to support BMC to use the functions described in this section. The BMC option will be grayed out if BMC is unavailable on the managed device.
- The information entered in this section is for reference only.



Shared LAN



BMC is required to use this item.

This item is the communication port for BMC and OS, clicking on the BMC IP in the **IP Address** field will redirect you to the ASMB page, allowing you to view the hardware sensor values of the device.

DM LAN



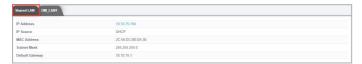
BMC is required to use this item.

This item is the communication port specifically for BMC, clicking on the BMC IP in the **IP Address** field will redirect you to the ASMB page, allowing you to view the hardware sensor values of the device.

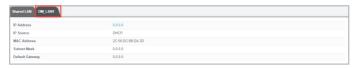
Edit BMC using ASMB

To edit BMC settings using ASMB on the device:

1. Select Share Lan



or DM_LAN1 tab, then click the IP Address.



2. Login ASMB.



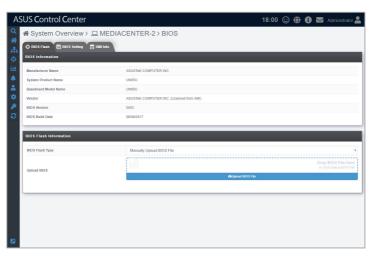
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2.2.7 BIOS

This item allows you to update the BIOS of a managed device by uploading a BIOS cap file or selecting a BIOS cap file from the BIOS Cache, view and adjust BIOS settings, and view the Desktop Management Interface Information.



The functions available in this item may vary according to managed device.



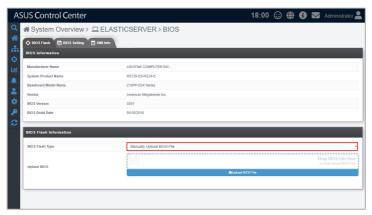
BIOS Flash

The BIOS Flash tab allows you to flash the BIOS of the device by manually uploading a BIOS cap file or selecting a BIOS cap file from the BIOS Cache.



Flashing the BIOS using ASUS Control Center is only supported on managed devices that are ASUS products.

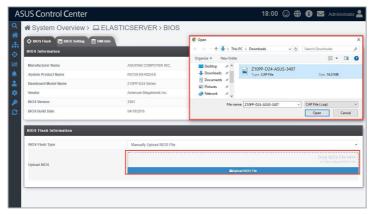
- 1. You can upload or select your BIOS cap file using the following methods:
 - · Manually uploading BIOS cap file
 - a. Select Manually Upload BIOS File in the BIOS Flash Type field.



b. Click on **Upload BIOS File** to select a BIOS cap file, or drag the BIOS cap file into the dotted square.

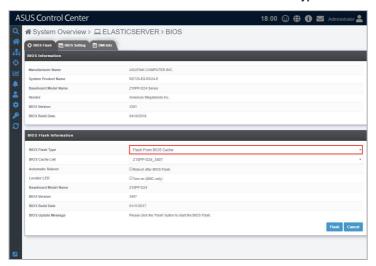


The uploaded BIOS cap file will automatically be added to the BIOS Cache.

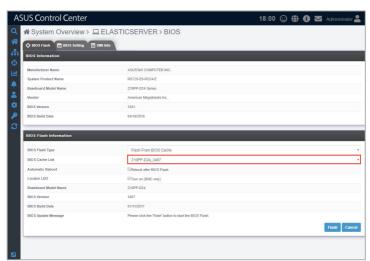


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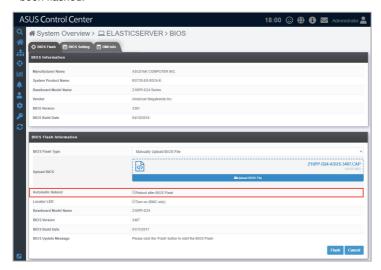
- · Selecting BIOS cap file from the BIOS Cache
 - a. Select Flash From BIOS Cache in the BIOS Flash Type field.



 Select a BIOS cap file to use from the BIOS Cache List drop down menu.



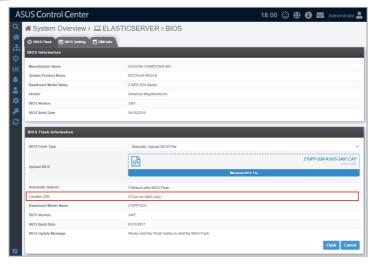
 (optional) You may check the Reboot after BIOS Flash checkbox in the Automatic Reboot field to automatically reboot the device after BIOS has been flashed.



 (optional) You may check the Turn On (BMC only) checkbox in the Locator LED field to turn on the Locator LED once BIOS Flash is completed.

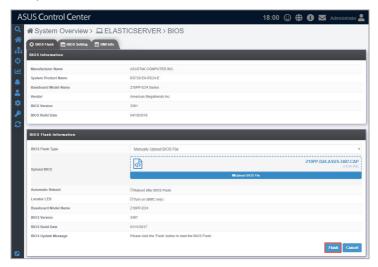


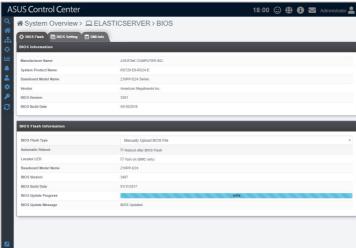
BMC is required for this option to work properly.



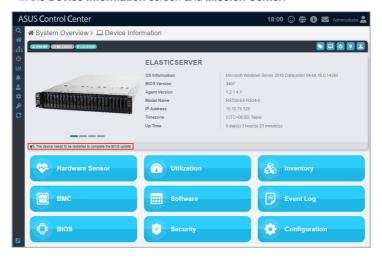
2-68 Chapter 2: Monitor

 Click Flash to begin the BIOS flash, then wait for the BIOS flash to be completed.





 Once the BIOS flash has been completed, a pop-up window will appear, prompting you to reboot the system, click OK. You can also view this message in the Device Information screen and Mission Center.





Reboot the device to complete the BIOS flash.

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BIOS Setting

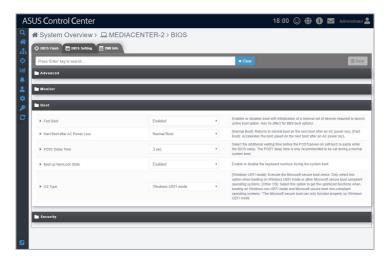


The **BIOS Setting** tab is only available on specific ASUS products such as an ASUS commercial notebook PC. For more information on ASUS products that support ASUS Control Center, please refer to https://asuscontrolcenter.asus.com. com.

The BIOS Setting tab allows you to view and adjust the BIOS Advanced, Monitor, Boot, and Security settings of the device, providing you with a quick way of adjusting BIOS settings without having to enter the BIOS menu of the device.

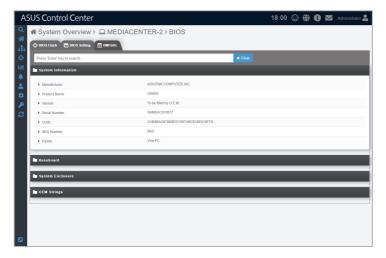


The BIOS settings may differ between devices. Please refer to the device's motherboard user manual for more information about the BIOS settings.



DMI Info

Under the SMBIOS standard, the **DMI Info** tab allows you to view details on certain items such as manufacturer name and hardware component information of the device without a hardware controller.



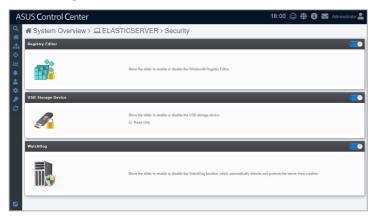
2.2.8 Security

This item allows you to set permissions on the device for the **Registry Editor**, **USB Storage Device**, and **Watchdog**. For centralized permission settings on multiple devices, refer to the **Security Management** section.

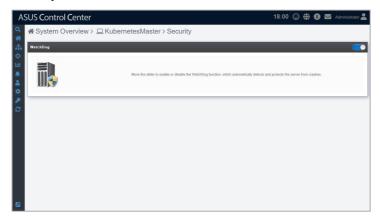


Linux systems only supports Watchdog.

For Windows® system:

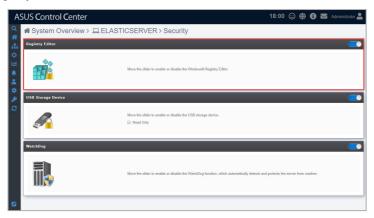


For Linux system:



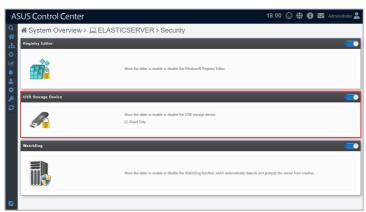
Registry Editor (Windows only)

The **Registry Editor** allows you to enable or disable access to Regedit Tool in Windows® by the managed device's user. Click the slider to enable or disable the **Registry Editor**.



USB Storage Device (Windows only)

USB Storage Device allows you to enable or disable access of a USB storage device connected to a USB port on the managed device. You can also set USB storage devices to read-only permissions by checking the **Read Only** checkbox. Click the slider to enable or disable **USB Storage Device**.



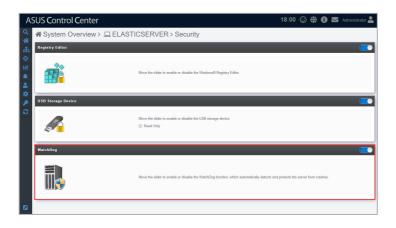
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Watchdog

Watchdog allows you to enable or disable the Watchdog timer. When the watchdog timer in unresponsive due to hardware fault or program error, it will reboot the device. Click the slider to enable or disable **Watchdog**.

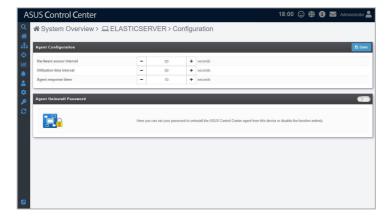


Auto Restart needs to be disabled on Windows® Server 2016 or later versions for **Watchdog** to successfully reboot the device when required. To disable **Auto Restart**, search for **Control Center** in the Windows Search Box, then navigate to **System > Advanced System Settings > Startup and Recovery**.



2.2.9 Configuration

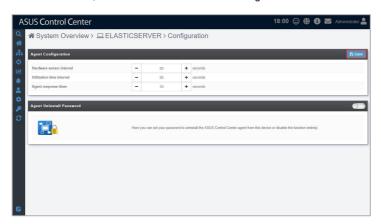
This item allows you to configure the interval at which hardware and utilization sensors are checked, and set the interval which the agent will respond to the server's requests. You can also set a password which has to be entered when removing the agent from the managed device.



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Agent Configuration

Configure the interval at which hardware and utilization sensors are checked, and the interval at which the agent will request updates on tasks from the ASUS Control Center server. You can configure these options by clicking on 🗐 / 🗀 to increase or decrease the time, then click **Save** to save the changes made.

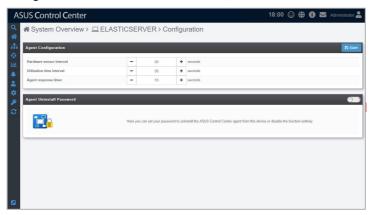


	Interval in seconds at which the hardware sensor information is sent to the ASUS Control Center server.
Hardware sensor interval	The default is set to 30 seconds, which means that every 30 seconds the agent will report items such as fan disconnected back to the ACC server, and the ACC server will update this fan status within 30 seconds of receiving this report from the agent.
	Interval in seconds at which the utilization information is sent to the ASUS Control Center server.
Utilization time interval	The default is set to 30 seconds, which means that every 30 seconds the agent will report items such as CPU stress test back to the ACC server, and the ACC server will update this CPU status within 30 seconds of receiving this report from the agent.
	Interval in seconds at which the agent will query the ASUS Control Center server for task updates.
Agent response timer	The default is set to 10 seconds, which means that every 10 seconds the agent will query the ACC server for new tasks. For example, when you set the Registry to disabled on the ACC server, the device will query the ACC server and receive this task, then perform this task within 10 seconds of receiving the task.

Agent Uninstall Password

Set a password for agent uninstallation. The user will be prompted to enter the password when they want to uninstall the agent.

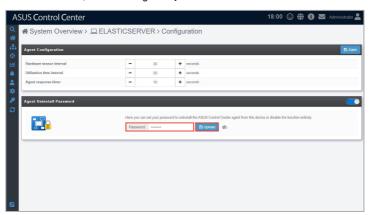
1. If **Agent Uninstall Password** is not enabled, click on the slider to enable it.



A pop-up window should appear, enter the password you wish to use, then click Save.



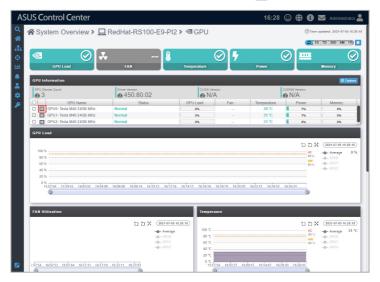
 (optional) You can edit the password by entering a new password into the Password field, then clicking on Update.



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2.2.10 GPU

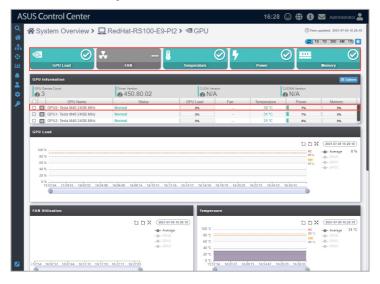
This item allows you to view the GPU Load, Fan, Temperature, Power, and Memory details on GPU cards installed on the device, and also view the timeline chart of these items. For more details on a GPU device click on 🖹 next to the GPU device.





Filtering the GPU devices

By clicking on a status block you can filter the GPU devices shown in the GPU information block according to the status selected



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Toggling the Chart View for GPU devices

You can view the timeline charts for GPU Load, Fan Utilization, Temperature, Power Utilization, Power Usage, Memory Utilization, and Memory Usage by scrolling down on the GPU page.

By default the timeline charts display the Average values, but you may select to view only selected GPU devices by checking the device in the GPU Information block, or by clicking on the GPU device(s) in the timeline chart legend.



Any changes made, such as selecting a device to view on a timeline chart will be applied to all other timeline charts, for example selecting GPU0 in the timeline chart legend of GPU Load timeline chart will cause all other timeline charts on this page to display information on GPU0 only.

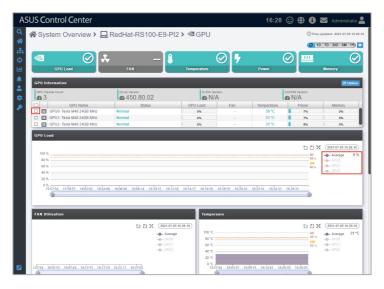


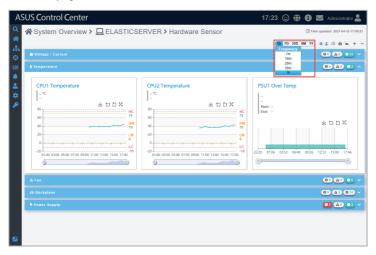
Chart Quick Buttons

Click to zoom in on the timeline of the chart.

Click to zoom out on the timeline of the chart.

Click to restore the chart to its default view.

You can customize the timeline chart by selecting the period of time you wish to view for the timeline charts, then selecting the frequency for which the sensor should return data. This will be applied to the timeline charts for all the sensors shown on this page.



Period of time	Frequency	
1D	1m, 10m, 20m, 30m, 1h	
7D	10m, 20m, 30m, 1h, 3h, 6h, 12h	
30D	30m, 1h, 3h, 6h, 12h, 1d	
6M	3h, 6h, 12h, 1d, 7d, 14d	
1Y	6h, 12h, 1d, 7d, 14d, 30d	

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Additionally, by clicking on the icon, you can customize the data you wish to view on the timeline.

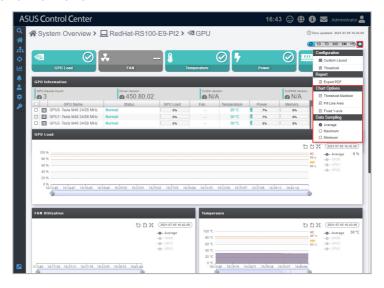
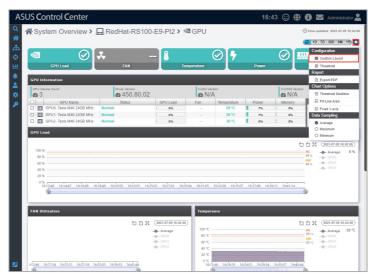


Chart Options	Allows you to check the items you wish to display on the timeline charts such as Threshold Markline and Fill Line Area , or set a Fixed Y-axis for the timeline chart.
Data Sampling	Allows you to select whether the Maximum values, Minimum values, or Average values should be displayed on the timeline chart.

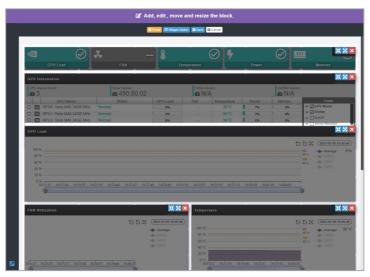
Configuring the GPU layout

You can freely rearrange and resize the different blocks on the GPU page to change the layout of this page to your preference.

1. Click on the 🌼 icon, then select Custom Layout.



2. You can now rearrange or resize each of the blocks on this page. Please refer to the following for instructions on resizing or rearranging the blocks.



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- To resize the block:

Hover the mouse over the edges of the block you wish to resize until the resize arrows appear, then click and drag to resize the block.

- To expand the block to its maximum size:

Click on to expand the block to its maximum size.

- To minimize the block to its minimum size:

Click on to minimize the block to its minimum size.

- To rearrange the blocks:

Click and hold inside the block you would like to rearrange, then drag the block to rearrange it.

- To remove a block:

Click on

to remove the block, or click on

wodget Option and uncheck the block you wish to remove.

- To add a block:

Click on **Widget** Option and check the block you wish to add.

- To reset to default layout:

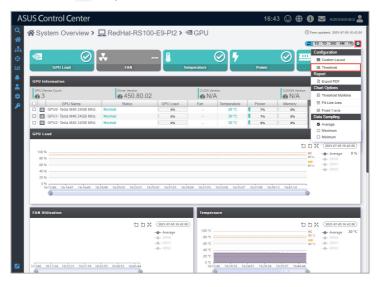
Click on Reset to reset the GPU page to its default layout.

3. Once you are finished rearranging and resizing the blocks, click on **Save** to save the changes made to this page.

Editing the threshold valuesx

You can edit the critical and warning threshold values for GPU items.

1. Click on the icon, then select **Threshold**.

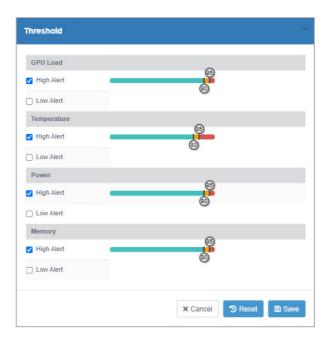


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 Adjust the thresholds for the sensors by sliding the Normal (green), Warning (yellow) and Critical (red) sliders for the High Alert and Low Alert. You can also disable or enable High Alert and/or Low Alert by checking/unchecking High Alert and/or Low Alert.



Click on Reset to reset the threshold settings to default settings.

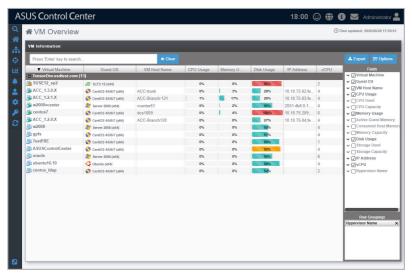


Once you have finished adjusting the thresholds, click on Save to save the changes made.

2.3 VM Overview

The VM overview screen allows you to view all VMware vSphere Hypervisors as well as view the virtual machines of each vSphere device. The VM Information list displays details on all the virtual machines on the hypervisor, including CPU usage, Disk usage, Guest OS, and IP address.

To access the VM Overview, click > VM Overview from the left menu.





- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.
- Click on the name of a column header to sort the filter results alphabetically.
- If VMware Tool is not installed, some items may not be displayed, such as IP address. To view all information about VMware vSphere installed, ensure to install VMware Tool.

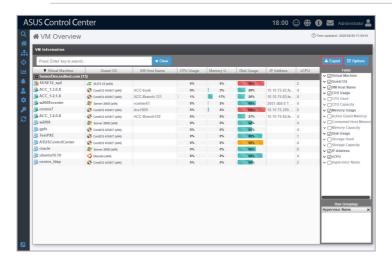
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Exporting VMware vSphere Hypervisors list

You can export the list of VMware vSphere Hypervisors, virtual machines and metadata in the **VM Information** block to a .csv file by clicking on **Export**.



Only metadata columns that are shown in the VM Information block will be exported to the .csv file. To add more metadata columns to the VM Information block, click on Options, then check the metadata item you wish to display.



2.4 OOB Overview

The OOB overview screen allows you to view information collected from sensors on all managed Redfish devices.

To access the **OOB Overview**, click **S** > **OOB Overview** from the left menu.



Filtering the displayed information by time period

Select a time period from the **Period** drop down menu to only show records within the specified time period.



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Adjusting the frequency of displayed information

Select a frequency from the **Frequency** drop down menu to group the displayed information by the selected frequency.



Switching between views for displayed information

In supported information blocks, select **Statistic**, **List**, or **Analysis** to switch between different views.



2.5 Host Information



- The screenshot may vary between agent and agentless devices, for more details on viewing details on devices with agents, refer to the **Device** Information section.
- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the Options section.

The **Host Information** screen gives you various functions to view the status and manage the selected hypervisor.

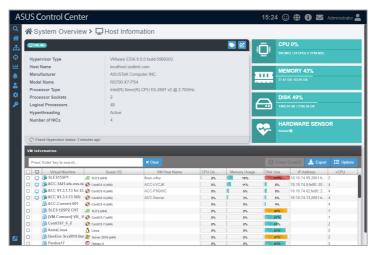
To access the **Host Information** of a hypervisor, you can use the following methods:

- From System Overview:
 - 1. Click **> System Overview** in the left menu.
 - Click on the hypervisor you wish to see more details about in the **Devices** list.



VMware vSphere will display a 🕝 icon in the OS Information column.

- From VM Overview:
 - 1. Click > VM Overview in the left menu.
 - Click on a VM of a hypervisor you wish to see more details about in the VM Information list.



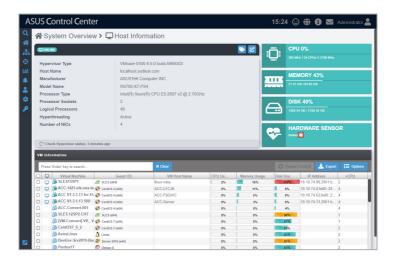
2-92 Chapter 2: Monitor

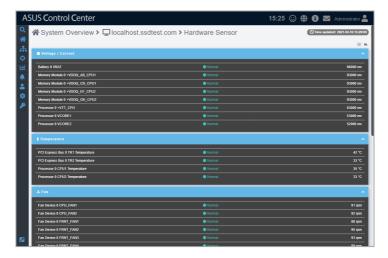
Device Statuses and Quick Buttons

ONLINE	Connection status	This item displays the connection status of the selected managed device.	
	Metadata Editor	This item allows you to edit the metadata of the hypervisor by double clicking in the Value field.	
ď	VMware ESXi	This item allows you to link to the vSphere Web Client management interface.	
		VMware ESxi link is only available if a Web Client management interface link is detected.	

2.5.1 Hardware Sensor

This item allows you to view the details and values for the Voltage / Current, Temperature, Fan, Power Supply, CPU, and Other items. You can view the Hardware Sensor information for the selected device by clicking on the 🖸 arrow in the Hardware Sensor block.





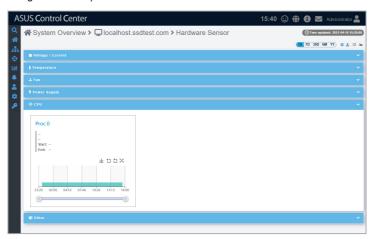
Quick Buttons

- E Click to switch the layout to list view.
- Click to view timeline chart of hardware sensor statuses.
- Click to expand this block.
- Click to minimize this block.

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Toggling the chart view for Hardware sensors

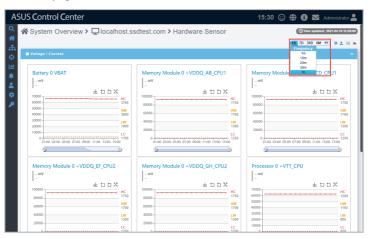
You can toggle the chart view which displays historical data for the Voltage / Current, Temperature, Fan, Power Supply, CPU, and Other sensor events according to different periods of time.



Quick Buttons for timeline chart

- Click to refetch the device data.
- Click to select which data to display on the timeline chart.
- Click to expand this block.
- Click to minimize this block.

You can customize the timeline chart by selecting the period of time you wish to view for the timeline charts, then selecting the frequency for which the sensor should return data. This will be applied to the timeline charts for all the sensors shown on this page.



Period of time	Frequency	
1D	1m, 10m, 20m, 30m, 1h	
7D	10m, 20m, 30m, 1h, 3h, 6h, 12h	
30D	30m, 1h, 3h, 6h, 12h, 1d	
6M	3h, 6h, 12h, 1d, 7d, 14d	
1Y	6h, 12h, 1d, 7d, 14d, 30d	

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Additionally, by clicking on the icon, you can customize the data you wish to view on the timeline

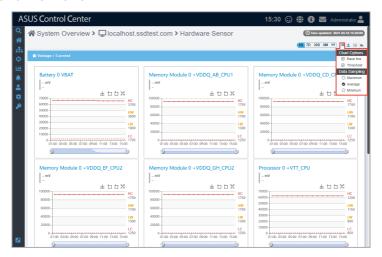
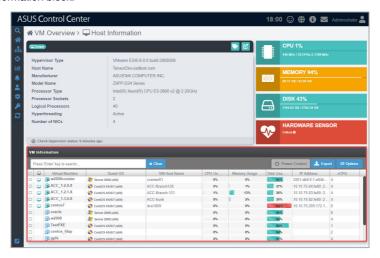


Chart Options	Allows you to check the items you wish to display on the timeline charts such as the Base line and Threshold .
Data Sampling	Allows you to select whether the Maximum values, Minimum values, or Average values should be displayed on the timeline chart.

2.5.2 VM Information

The virtual machines installed on the ESXi device are displayed in the VM Information block.

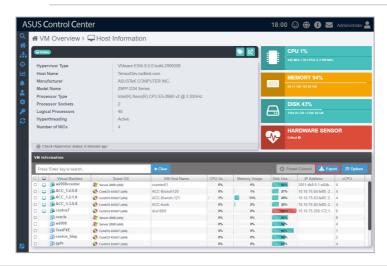


Exporting VM Information

You can export the virtual machines and metadata of the selected hypervisor to a .csv file by clicking on **Export**.



Only metadata columns that are shown in the VM Information block will be exported to the .csv file. To add more metadata columns to the VM Information block, click on Options, then check the metadata item you wish to display.



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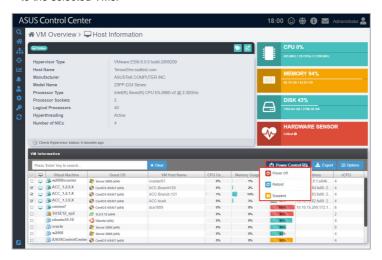
Setting Power Control

You can control the power settings of selected VM(s) from the **VM Information** block allowing you quick access to power controls such as powering on and off, and rebooting selected VM(s).



The Power Control options may vary between VMs and is controlled by the VMware Tools application managing the VM.

- 1. Select the VMs you would like to apply the power control option to.
- Click on Action, then select the power control option you would like to apply to the selected VMs.



Accessing remote desktop

The remote control function provides a flexible interface for device management through the desktop or command-line accessed in ASUS Control Center. You can quickly access the remote desktop of VMs from the **VM Information** block.



VMware Tools is required on the VM device you wish to use remote desktop on.

- 1. Select a VM from the VM Information block.
- Click on the picon located next to the VM you wish to view in the VM Information block, you should be directed to the Remote Desktop Login screen.
- Select a resolution to display the managed device in the Remote Desktop window.
- Select the login Account type, then enter the Account, Password, and Domain information.



- Local Account: The agent's administrator privileges only allow you to manage the device the agent is installed on.
- Domain Account: The agent's administrator privileges allow you to manage all devices in the domain. The Domain field only appears if you selected Domain Account.

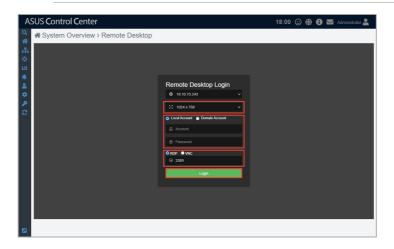
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5. Select the protocol to use when connecting, then click **Login**.



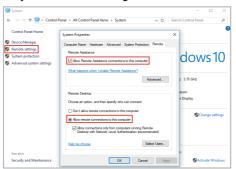
Linux and Windows® systems use different protocols, ensure the device is reachable through the selected protocol:

- RDP: Available on Windows only; allows only a single user to view and configure at the same time.
- VNC: Available on both Windows and Linux; allows multiple users to view and configure at the same time.
- SSH: Available on Linux only.



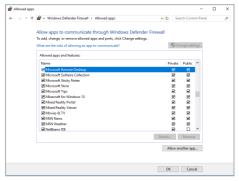


- Ensure the managed device you wish to remote control has a stable power supply and Internet connection.
- The managed device may be remote controlled if it is logged out or locked, but cannot be remote controlled if the managed device is powered off or in sleep mode. If the managed device is in sleep mode, please wake the device using the Power Control (Wake-on-LAN) function.
- (for RDP only) Please ensure that the following two items are checked on the remote device and enabled to allow remote connections to the remote device. Search for Control Panel in the Windows Search Box, then navigate to System > Remote settings.



 (for RDP only) Please ensure that the Microsoft Remote Desktop application is enabled in the Windows Defender Firewall Allowed Apps list. Search for

Control Panel in the Windows Search Box, then navigate to Windows Defender Firewall > Allowed Apps.



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 Once the login has been successfully authenticated, you will be logged into the desktop or command line of the device system; this varies between systems.



To switch mouse and keyboard control to the ASUS Control Center, press <Ctrl> + <Alt> on the keyboard. To switch mouse and keyboard control back to the remote device, click in the remote device window.

7. Click on the Menu Path at the top of the screen, or click on another menu item from the left menu to end the remote session.

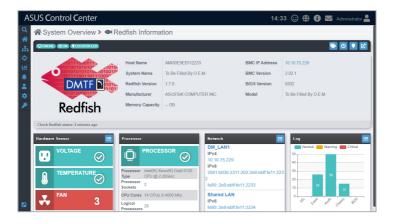
2.6 Redfish Information



- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

The **Redfish Information** screen gives you various functions to view detailed information and manage the selected Redfish device.

To access the **Redfish Information** of a managed device, click on the Redfish device you wish to view in the **Devices list**.



The Redfish Information screen will display the Host Name, System Name, Redfish Version, Manufacturer, Memory Capacity, BMC IP Address, BMC Version, BIOS Version and Model of the device. In the blocks located at the bottom of the screen, the Processor block also displays information on the processor of the Redfish device.

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Redfish device Statuses and Quick Buttons

□ ONLINE	Connection status	This item displays the connection status of the selected Redfish device.
ON	Power Status	This item displays the power status of the selected Redfish device.
♦ LOCATOR LED	Locator status	This item will turn green if the locator LED is enabled through the ACC Web UI. The locator LED allows you quickly locate the physical location of the device in a server rack.
	Metadata Editor	This item allows you to edit the metadata of the Redfish device by double clicking in the Value field.
O	Power Control	This item allows you to power off or restart a Redfish device.
	Locator LED	This item allows you to turn on/off the Locator LED.
区	BMC	This item will link to the BMC website.
≡	Detail	This item will redirect you to the selected block's (Hardware Sensor , Network , Log) details screen.

2.6.1 Hardware Sensor

This item allows you to view the details and values for the Voltage/Current, Temperature, and Fan items.



Quick Buttons

- Click to expand this block.
- Click to minimize this block.

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2.6.2 Network

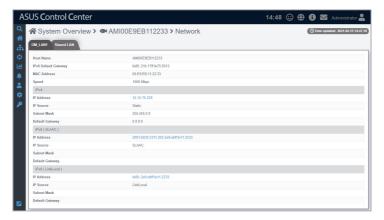
This item displays the BMC network information of the Redfish device, you may also set the BMC using ASMB through the **DM LAN1** and **Shared LAN** tabs.



The information entered in this section is for reference only.

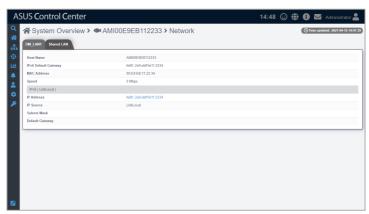
DM LAN

This item is the communication port specifically for BMC, clicking on the BMC IP in the IP Address field for IPv4, IPv6 (SLAAC), or IPv6 (LinkLocal) will redirect you to the ASMB page, allowing you to view the hardware sensor values of the device.



Shared LAN

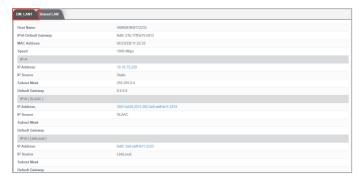
This item is the communication port for BMC and OS, clicking on the BMC IP in the IP Address field of IPv6 (LinkLocal) will redirect you to the ASMB page, allowing you to view the hardware sensor values of the device.



Edit BMC using ASMB

To edit BMC settings using ASMB on the device:

1. Select DM_LAN1



or Shared LAN tab, then click on any of the IP Addresses.



2. Login ASMB.



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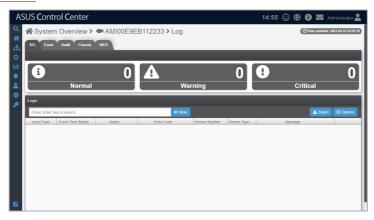
2.6.3 Event Log

This item displays the logs for the Redfish device's **SEL**, **Event**, **Audit**, **Chassis**, and **BIOS**. You may view each event log by clicking on the tabs. Click on an event to view more details about the event.

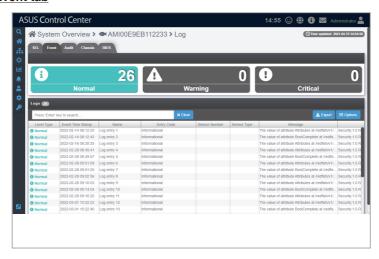


To export the Event Log click the **Export** button, enter a filename, then click **OK**.

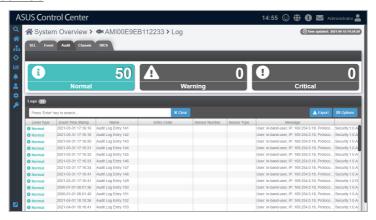
SEL tab



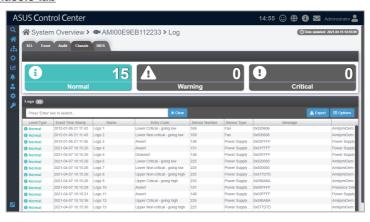
Event tab



Audit tab

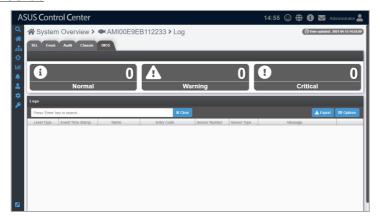


Chassis tab



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BIOS tab



Chapter 3

This chapter describes how to deploy ASUS Control Center agents and remove agents through Microsoft® Active Directory or manually. You may also add and manage agentless vSphere.

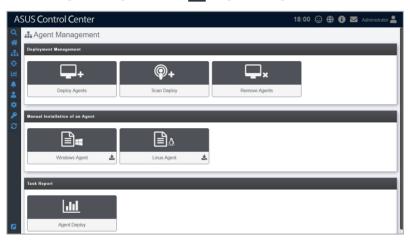
Deployment

3.1 Agent Management

The **Agent Management** screen allows you to manage agent deployment, removal or view the Agent Deploy Report. You can automatically or manually deploy and install new ASUS Control Center agents on devices and add them to the ASUS Control Center server for convenient management, monitor and control.

Refer to the **Appendix** for more details on the ASUS Control Center agent system requirements.

To access Agent Management, click == > Agent Management in the left menu.

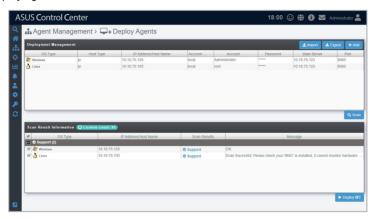




- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

3.1.1 Deploy Agents

The **Deploy Agents** function allows you to add devices you wish to deploy agents to. You can enter a single device, or multiple devices to be scanned, and then deploy agents to the scanned devices.



Agent deployment conditions and settings

You may encounter problems when deploying agents to managed devices, if you do, you can first do a check and see if any of the following settings will resolve the problem.

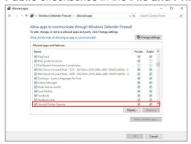


The examples used in this section are all based on Windows[®] 10.

- Ensure the device has sufficient power and a steady connection to prevent packet loss when deploying the agent.
- For Windows clients
 - Windows[®] Home or lower versions of Windows[®] are not supported by ASUS Control Center.
 - The Administrator account of the client is enabled and has a password set. (Windows disables the Administrator account by default, to enable the account search for **Computer Management** in the Windows Search Box, then navigating to **System Tools** > **Local Users and Groups** > **Users** > **Administrator**, right click and select **Properties**, then uncheck the **Account is disabled** field, and click **OK**)



Private and Public should be checked in the File and Printer Sharing
option by searching for Control Panel in the Windows Search Box, then
navigating to System and Security > Windows Firewall > Allow an app
or feature through Windows Firewall, then checking both Private and
Public checkboxes in the File and Printer Sharing field.



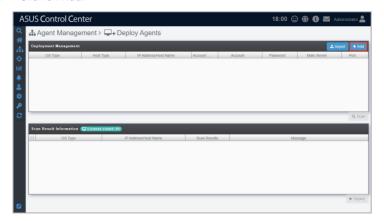
 User Account Control: Admin Approval Mode for the Built-in Administrator account should be disabled. To disable this option, search for Local Security Policy in the Windows Search Box, then navigate to Local Policies > Security Options, then double click on User Account Control: Admin Approval Mode for the Built-in Administrator account and set it to Disabled, then click OK.



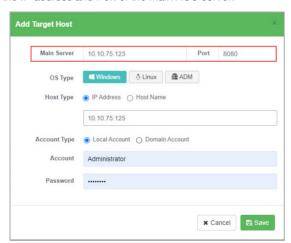
- For Debian and Ubuntu clients
 - Enable SSH:
 - a. Ensure the root account can be logged in through SSH.
 - b. Install SSH by executing the following: sudo apt-get install ssh
 - c. Confirm SSH server by executing the following: systemctl start sshd systemctl status sshd
- For RHEL. CentOS, and Scientific Linux clients
 - Enable SSH (enabled by default for RHEL and CentOS):
 - a. Ensure the root account can be logged in through SSH.
 - b. Install SSH by executing the following: sudo apt-get install ssh
 - c. Confirm SSH server by executing the following: systemctl start sshd systemctl status sshd
 - Disable SELinux:
 - a. Open /etc/sysconfig/selinux.
 - b. Set SELINUX=enforcing to SELINUX=disabled.
 - c. Reboot the system.

Adding managed devices

1. Click on Add.



The IP and port of the main server should already be filled in, if not please enter the IP address and Port of the main ACC server.

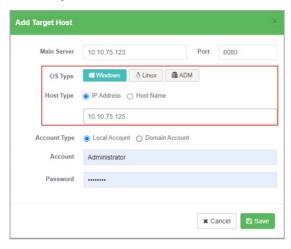


3. Select the **OS Type** of the device you wish to add from the **OS Type** options, then select the **Host Type**.

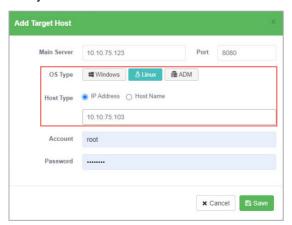


- IP Address: Enter the IP address of the device.
- Host Name: Enter the name of the device.

Selecting Windows® system:



Selecting Linux system:

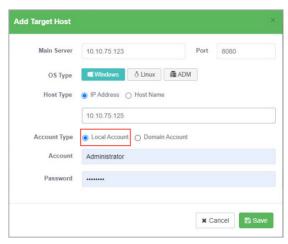


4. Select the **Account Type**.

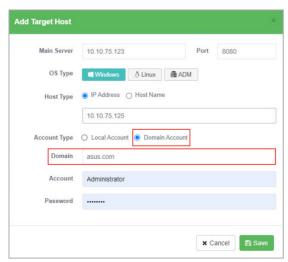


- Local Account: The agent's administrator (Windows) / root (Linux) privileges only allow you to manage the device the agent is installed on.
- Domain Account (Windows only): The agent's administrator privileges allows you to manage all devices in the domain.

Selecting Local Account:



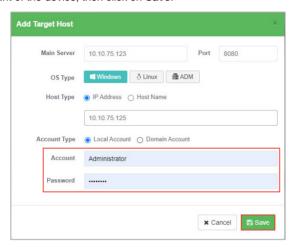
Selecting Domain Account:



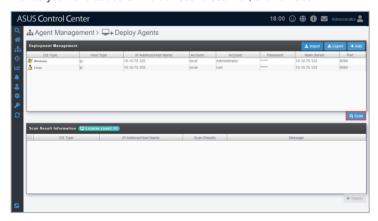


When selecting Local Account as the Account type, and Windows as the OS Type for a device, ensure to configure your managed device settings as shown in Agent deployment conditions and settings.

 Enter the Account and Password for the administrator account or root account of the device, then click on Save.



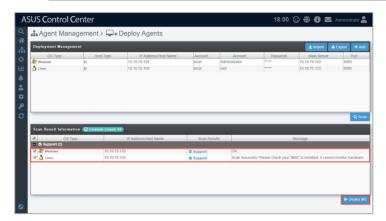
- Repeat steps 1 to 5 to add additional devices to be scanned, or refer to the To add multiple devices section to import a list of devices.
- 7. Once you have added all the devices to scan for, click on **Scan**.



8. The scanned results will be displayed in the **Scan Result Information** block. Select the devices you wish to deploy agent then click **Deploy**.

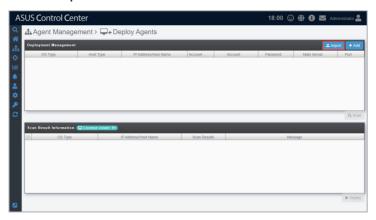


Unavailable devices will be listed as **Not Support**. You may click on the device to view details on why it is unavailable.

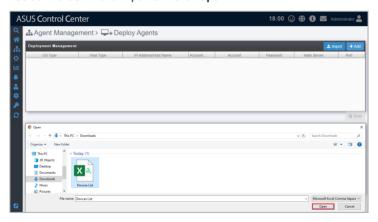


Adding devices from CSV file

1. Click on Import.



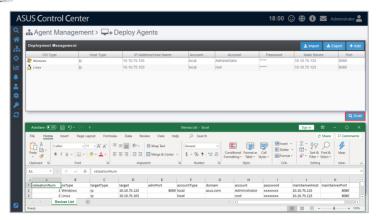
2. Select the CSV file to import and click Open.



3. Once the CSV file is successfully imported, click on **Scan**.



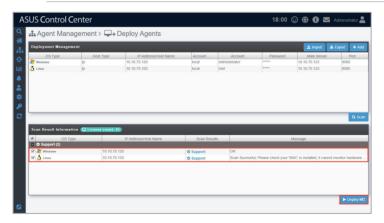
You may edit items added by clicking on it before scanning.



4. The scanned results will be displayed in the **Scan Result Information** block. Select the devices you wish to deploy agent then click **Deploy**.

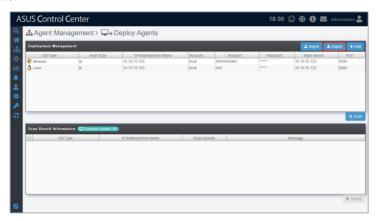


Unavailable devices will be listed as **Not Support**. You may click on the device to view details on why it is unavailable.



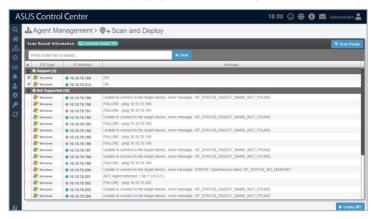
Exporting Deployment Management list

You can export the list of devices added to the **Deployment Management** list to a CSV file by clicking on **Export**. You can edit the exported CSV file using a text editor.



3.1.2 Scan and Deploy

The **Scan and Deploy** function allows you to scan an IP range and display the managed devices which meet your set requirements for agent deployment, these requirements may vary from operating system to and connection status. The scanned results also show which devices you can deploy new agents to and the devices you cannot deploy too as well as the reason these devices cannot be deployed to. This makes it easy for you to quickly filter out all managed devices you wish to deploy agents to and then deploy agents to selected devices, saving you the time taken to manually deploy agents to each managed device individually.

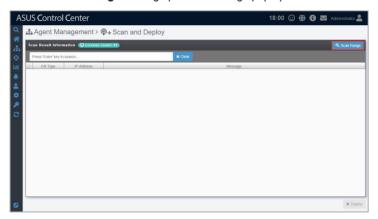




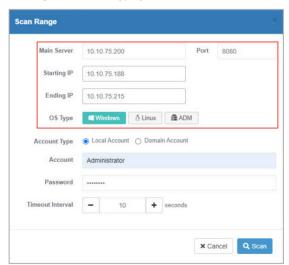
Before using the **Scan and Deploy** function, ensure that the agent deployment conditions and settings are met, for more information please refer to **Agent deployment conditions and settings** in the **Deploy Agents** section.

Scanning for managed devices and deploying agents

1. Click on **Scan Range** to bring up the scan range pop-up window.



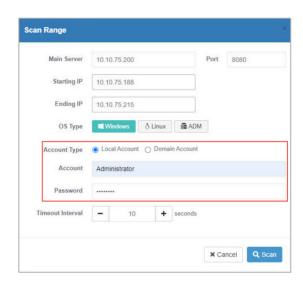
2. Enter the Main Server address, port number, the IP range you wish to scan, and the managed device OS type you would like to scan.



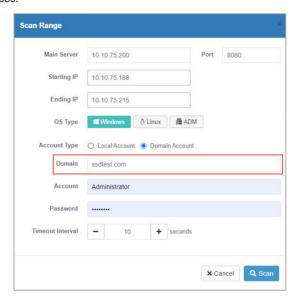
 Select the Local Account or Domain Account in the Account Type field, and enter an account and password that the ASUS Control Center will use to log onto the devices scanned.



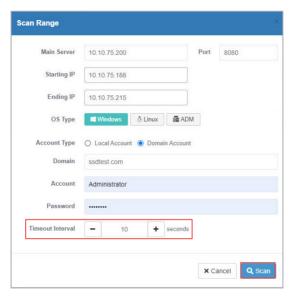
The account and password entered should be for an account that has administrator or root privileges on managed devices. For more information on activating the administrator account on managed devices, please refer to **Agent deployment conditions and settings** under the **Deploy Agents** section.



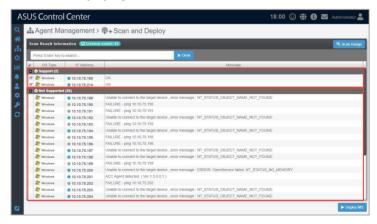
Selecting **Domain Account** will also allow you to enter the domain name and import the domain information when agents are deployed to the selected scanned devices. This provides you with more control over your managed devices.



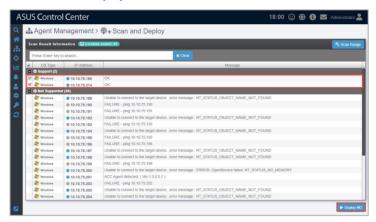
 Set the Timeout Interval, this will determine the duration of time the scanned devices should be scanned before returning the scan results. Then click on Scan.



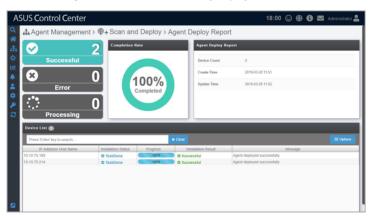
5. The scan results will display which devices you can deploy agents to and also the devices which cannot be deployed as well as the reasons they cannot be deployed to, for more information on agent deployment conditions, please refer to the **Deploy Agents** section.



Check the scanned devices in the Support window you wish to deploy agents to and click on Deploy.

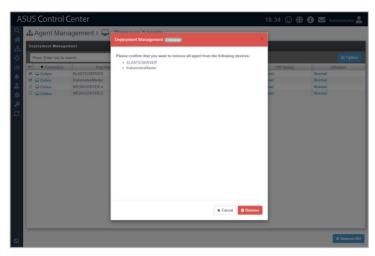


Once the agents deployment has finished, a Agent Deploy Report will
appear, detailing the deploy status of each selected device. This will help you
check if all agents have been successfully deployed.



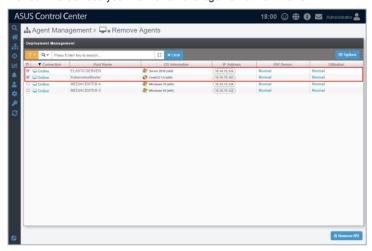
3.1.3 Remove agents

The **Remove Agents** function will allow you to remove agents installed on managed devices using ASUS Control Center, or allow you to remove the managed devices from ASUS Control Center after you remove the clients manually from the managed devices.



Remove agents using ASUS Control Center

1. Check the devices you wish to remove agents from on the list.



 A pop-up window should appear, displaying the devices you wish to remove agents from. After confirming the correct managed devices are selected, click on Remove, then click on OK.



If the target host(s) are offline, the agents on these host(s) will be removed once the host(s) are online.

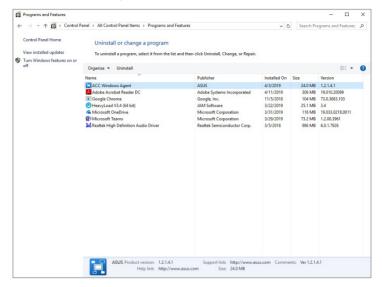




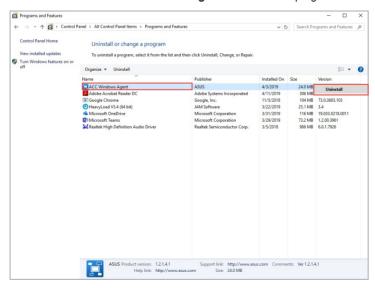
Remove Windows Agent from local device

You may choose to remove Agents from Windows systems manually.

 To remove the Windows Agent manually on a managed device, click on Control Panel > Programs and Features.



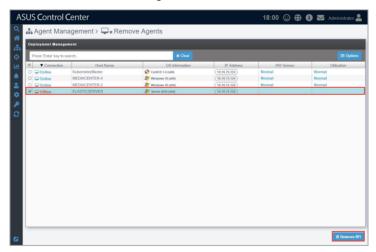
2. Select and uninstall ACC Windows Agent from the list of programs.



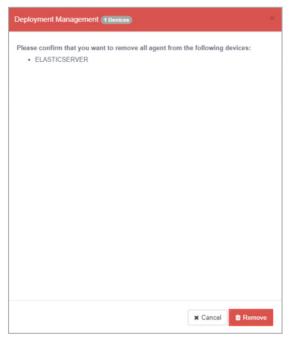
Ensure the applications shown in the pop-up window are closed, or you
can check the Automatically close applications and attempt to restart
them after setup is complete checkbox, then click OK to continue with the
uninstallation process.



- Once ACC Windows Agent is uninstalled on the managed device, please navigate to the Remove Agents menu of your ASUS Control Center (Deployment > Agent Management > Remove Agents).
- Select the managed device which you manually removed the agent from, the connection status for that managed device should be **Offline**, then click on **Remove** to remove the managed device from ASUS Control Center.



 A pop-up window should appear, displaying the managed devices you wish to remove agents from. After confirming the correct devices are selected, click on Remove, then click on OK.

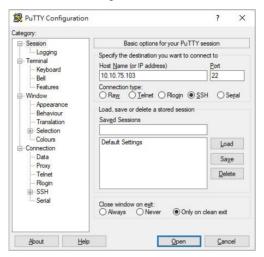




Remove Linux Agent from local device

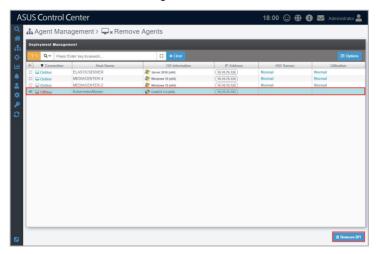
You may choose to remove Linux Agents from Linux systems manually.

 (optional) If you are using a Windows OS, you may use a third-party SSH or telnet client such as PuTTY to connect to the managed Linux device.
 For this example we will be using PuTTY to log on to the managed Linux device and remove the Linux Agent.



- 2. Enter the root account and password of the client Linux device.
- Once you've logged in, execute bash /root/uninstall.sh to remove the Linux Agent from the managed device.
- Once the Linux Agent is removed on the managed device, please navigate
 to the Remove Agents menu of your ASUS Control Center (Deployment >
 Agent Management > Remove Agents).

 Select the managed device which you manually removed the agent from, the connection status for that managed device should be **Offline**, then click on **Remove** to remove the managed device from ASUS Control Center.



 A pop-up window should appear, displaying the devices you wish to remove agents from. After confirming the correct devices are selected, click on Remove, then click on OK.





3.1.4 Windows Agent

You may install agents manually on the device by downloading the Windows Agent installation files from the ASUS Control Center web console.



CSM products only supports Windows Agents.



The information entered in this section is for reference only.

Install Windows agents manually



When installing the Windows agent manually on devices with Windows 11 or Server 2022, two of the drivers - *AsUpIO.sys* (BIOS readings and flashing), and *ASUS Management Bus Driver* (Hardware Sensor reading) may be isolated by the Windows Core Isolation feature. To successfully install a Windows Agent if you run into this situation you will need to set the **Memory integrity** option under **Core Isolation** to **Off**, to do so please navigate to **Start > Settings > Update** & **Security > Windows Security > Device Security** and then under **Core isolation**, select **Core isolation details** and set **Memory integrity** to **Off**.



- 1. Log in remotely to the device you wish to install the Windows Agent on.
- 2. Download the Windows Agent installation files using the following methods.
 - · Download installation files on ASUS Control Center
 - a. Click on Windows Agent to start downloading the installation files.
 - b. Copy the downloaded ZIP file to the remote desktop of the device.
 - Download installation files on managed device
 - Use the browser on the managed device to log into ASUS Control Center.
 - b. Click on Windows Agent to start downloading the installation files.

3. Unzip the ZIP file containing the installation files.



4. Click on the **AgentSetup.msi** file to launch the installation.



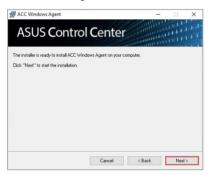
5. Click on Next to begin the installation.



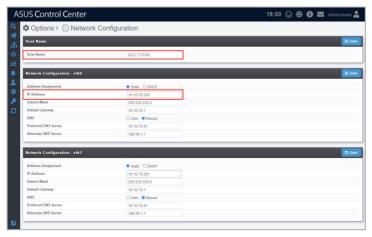
6. Browse and select a folder to install the agent, then click Next.



7. Click on **Next** again to continue the installation.



8. On ASUS Control Center, click in the left menu, then click on **Network**Configuration to view the **Host Name** and **IP Address**.



 Enter the Host Name and IP Address from the previous step into the Windows® Agent Installer, select 443 as the Access Port, then click Register.



The host name field supports Fully Qualified Domain Names (FQDN). The ASUS Control Center IP can be pinged via the host name during deployment.



Wait for the installation to finish, then click Close to complete the installation.
 The device(s) should appear in the Devices List on the System Overview screen.



The device's hardware performance and network speed will affect the time taken to deploy the agent.



3.1.5 Linux Agent

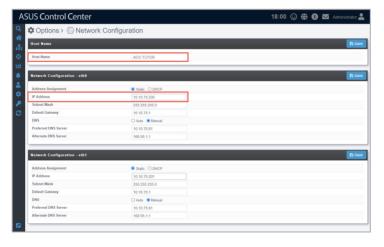
You may install agents manually on the device by downloading the Linux Agent installation files from the ASUS Control Center web console. The following 64-bits Linux distributions are supported: RHEL, CentOS, Scientific Linux, SLES, Ubuntu, Debian, and Pardus.

Install Linux agents manually

 Before installing the Linux agents manually, ensure that ssh is enabled, and the following software requirements are met:

sysstat	smartmontools	ethtool	curl
ipmitool	OpenIPMI-libs	OpenIPMI-tools	pciutils
net-tools	ssh		
for RHEL 8~, CentOS 8~: libnsl package installation required			
for SLES 15~: insserv-compat installation required			

- 2. Click on Linux Agent to download Linux Agent installation files.
- 3. On ASUS Control Center, click in the left menu, then click on **Network Configuration** to view the **Host Name** and **IP Address**.



- 4. On your client device, create the folder /tmp/ASWMAgentInstallFile.
- Decompress the LinuxAgent.zip file, you should see a .tar file named ASWMLinuxAgent-64bits.tar.gz. Move the .tar file to /tmp/ ASWMAgentInstallFile then decompress it.

- Depending on your Linux distribution, execute the following to start the installation process:
 - For RHEL, CentOS, Scientific Linux

Execute /tmp/ASWMAgentInstallFile/Silentinstall_RHEL.sh
XXXX.XXX.XXX

For SLES

Execute /tmp/ASWMAgentInstallFile/Silentinstall_SLES.sh
XXXX.XXX.XXX

• For Ubuntu, Debian, Pardus

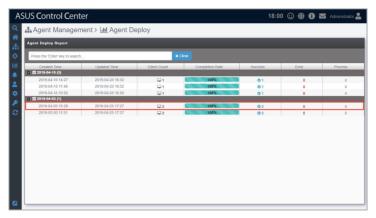
Execute /tmp/ASWMAgentInstallFile/SilentInstall_Ubuntu.
sh XXX.XXX.XXX

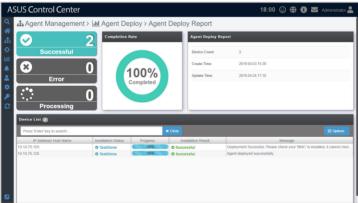


Please replace XXX.XXX.XXX.XXX with the actual IP of the ACC main server, for this example, it would be 10.10.75.200.

3.1.6 Agent Deploy Report

The Agent Deploy Report will display information of each time you deploy agent(s) onto managed devices. Each item showed on the **Agent Deploy Report** represents a single batch of deployment; clicking on each item will allow you to view information on the devices you deployed agents to in that batch.





3.2 Agentless Management

The **Agentless Management** screen allows you to add vSphere or Redfish for monitoring and other management options. When adding the vSphere, the device added is the hypervisor. All VM on the hypervisor will be displayed once the vSphere has been added.





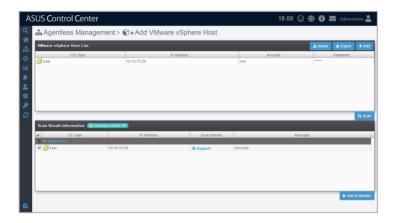
- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

3.2.1 Add vSphere

The **Add vSphere** function allows you to add vSphere you wish to manage. You can enter a single vSphere, or multiple vSpheres to be scanned, and then add the scanned vSpheres you wish to manage to ASUS Control Center.



Ensure to register the License keys before adding the vSphere you wish to manage to ASUS Control Center. For more information on registering license keys, please refer to the **License** chapter.

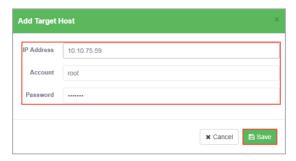


Adding managed vSphere

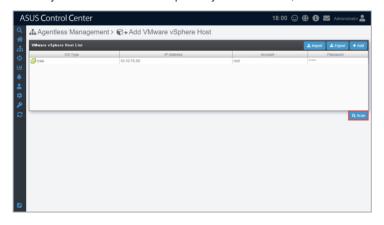
Click on Add.



 Enter the IP Address, Account, and Password of the vSphere, then click Save.



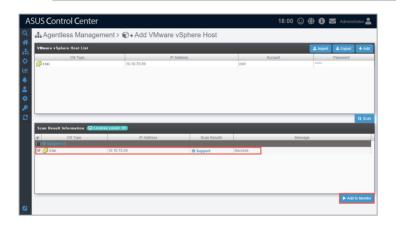
- 3. Repeat steps 1 and 2 to add additional vSpheres to be scanned, or refer to the **Add vSphere from CSV file** section to import a list of vSpheres.
- 4. Once you have added all the vSpheres you wish to scan, click on **Scan**.



 The scanned results will be displayed in the Scan Result Information block. Select the vSpheres you wish to manage then click Add to Monitor. The vSpheres added should appear in the Devices List on the System Overview screen.

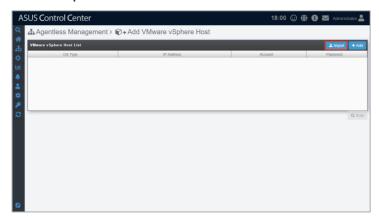


- Unavailable vSpheres will be listed as Not Support. You may click on the vSpheres to view details on why it is unavailable.
- vSpheres added may take a few minutes before they are displayed in the overview.



Add vSphere from CSV file

1. Click on Import.



- 2. Select the CSV file to import and click **Open**.
- 3. Once the CSV file is successfully imported, click on **Scan**.

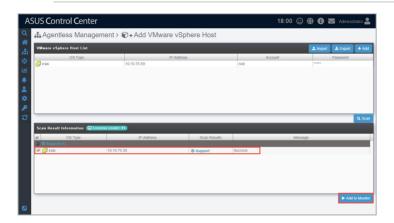


You may edit items added by clicking on it before scanning.

4. The scanned results will be displayed in the Scan Result Information block. Select the vSpheres you wish to manage then click Add to Monitor. The vSpheres added should appear in the Devices List on the System Overview screen.

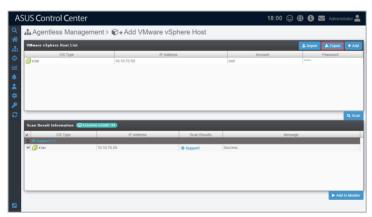


- Unavailable vSpheres will be listed as Not Support. You may click on the vSphere to view details on why it is unavailable.
- vSpheres added may take a few minutes before they are displayed in the overview.



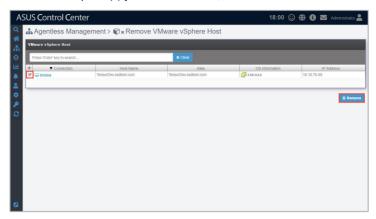
Exporting VMware vSphere Host List

You can export the list of vSpheres added to the VMware vSphere Host List to a CSV file by clicking on Export. You can edit the exported CSV file using a text editor.



3.2.2 Remove vSphere

1. Check the vSphere(s) you wish to remove, then click **Remove**.



 A confirmation window should pop-up, click Removal confirmation to remove the agents from the selected vSpheres.



If the target host(s) are offline, the agents on these host(s) will be removed once the host(s) are online.

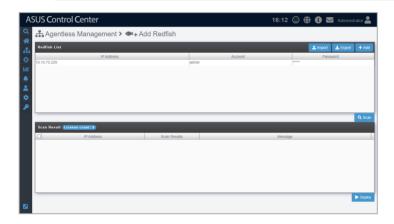


3.2.3 Add Redfish

The **Add Redfish** function allows you to add Redfish devices you wish to manage. You can enter a single Redfish device, or multiple Redfish devices to be scanned, and then add the scanned Redfish devices you wish to manage to ASUS Control Center.

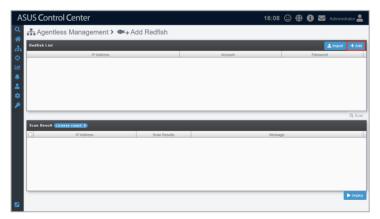


Ensure to register the License keys before adding the Redfish device you wish to manage to ASUS Control Center. For more information on registering license keys, please refer to the **License** chapter.



Adding managed Redfish device

1. Click on Add.



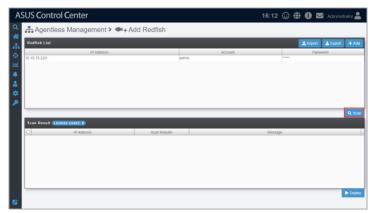
 Enter the IP Address, Account, and Password of the Redfish device, then click Save.



- Repeat steps 1 and 2 to add additional Redfish devices to be scanned, or refer to the Add Redfish devices from CSV file section to import a list of Redfish devices
- (optional) You may edit or delete Redfish devices added before scanning by clicking on the Redfish device in the Redfish List.



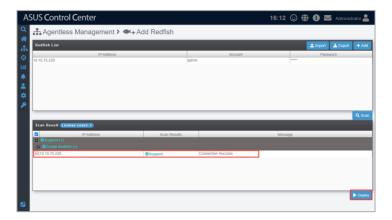
5. Once you have added all the Redfish devices you wish to scan, click on **Scan**.



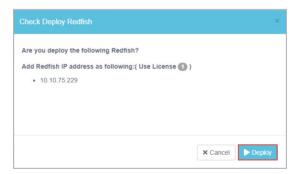
 The scanned results will be displayed in the Scan Result block. Select the Redfish devices you wish to manage then click Deploy.



Unavailable Redfish devices will be listed as **Not Support**. You may click on the Redfish device to view details on why it is unavailable.



 A pop-up window should appear, displaying the devices you wish to deploy agents to. After confirming the correct devices are selected, click on **Deploy**, then click **OK**.



The Redfish devices added should appear in the **Devices List** on the **System** Overview screen.

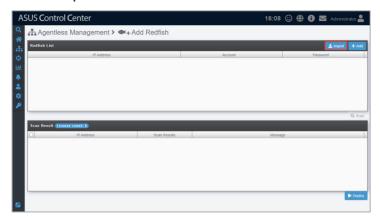


Redfish devices added may take a few minutes before they are displayed in the overview.



Adding Redfish devices from a CSV file

1. Click on Import.



- 2. Select the CSV file to import and click Open.
- 3. Once the CSV file is successfully imported, click on **Scan**.



You may edit items added by clicking on it before scanning.

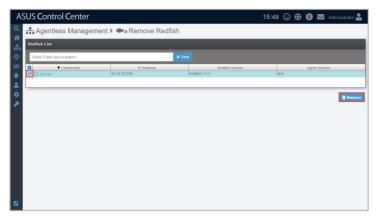
- The scanned results will be displayed in the Scan Result block. Select the Redfish devices you wish to manage then click Deploy.
- A pop-up window should appear, displaying the devices you wish to deploy agents to. After confirming the correct devices are selected, click on **Deploy**, then click **OK**.
- The Redfish devices added should appear in the Devices List on the System Overview screen.



Redfish devices added may take a few minutes before they are displayed in the overview.

3.2.4 Remove Redfish

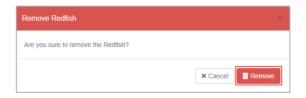
1. Check the Redfish device(s) you wish to remove, then click **Remove**.



2. A confirmation window should pop-up, click **Remove** to remove the agents from the selected Redfish devices.



If the target host(s) are offline, the agents on these host(s) will be removed once the host(s) are online.



3.2.5 Redfish Profile

The **Redfish Profile** function allows you to add, edit, or delete Redfish profiles.



Adding a Redfish profile by importing a profile file

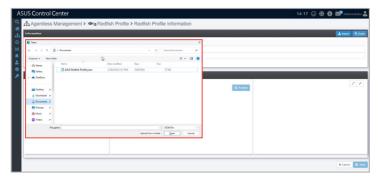
1. Click Add.



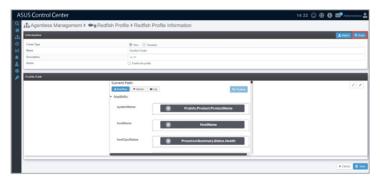
2. Click Import.



3. Select a Redfish profile JSON file, then click **Open**.



 Fill in the Name and Description fields (optional) and tick Enable this profile, then click Scan.



 Fill in the IP Address, Apply Path, Account, and Password fields, then click Scan.



If the **Apply Path** field is set to Default, the root directory will be scanned. If set to URI, the specified relative path will be scanned.



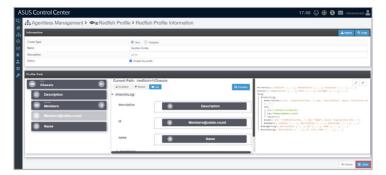
- 6. To make changes to the Redfish profile, follow the below instructions:
 - A. Drag and drop a property from the left pane to the value field in the middle pane.



B. Click **Preview** to show the updated JSON output in the right pane.



7. Click Save.



Adding a Redfish profile from a template

1. Click Add.



2. Select **Template** in the **Create Type** field, then select a template from the drop down menu.



 Fill in the Name and Description fields (optional) and tick Enable this profile, then click Scan.



 Fill in the IP Address, Apply Path, Account, and Password fields, then click Scan.



If the **Apply Path** field is set to Default, the root directory will be scanned. If set to URI, the specified relative path will be scanned.



- 5. To make changes to the Redfish profile, follow the below instructions:
 - A. Drag and drop a property from the left pane to the value field in the middle pane.



B. Click **Preview** to show the updated JSON output in the right pane.



6. Click Save.



Editing an existing Redfish profile

1. Select an existing Redfish profile.



2. Make the desired changes to the Redfish profile, then click **Save**.



Exporting an existing Redfish profile

1. Select an existing Redfish profile.



2. Click Export.



3. Enter a file name for the exported Redfish profile JSON file, then click **OK**.



Deleting an existing Redfish profile

1. Select an existing Redfish profile.



2. Click Delete.





Chapter 4

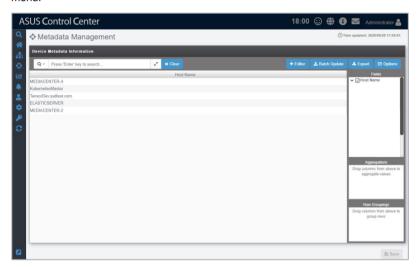
This chapter describes centralized management of metadata, BIOS flash, security, software, tasks, and power control of ASUS Control Center managed devices.

Centralized

4.1 Metadata Management

The **Metadata Management** screen allows you to add metadata fields, and also enter the information for the newly added metadata fields for a single device or multiple devices. This allows you to manage your devices more efficiently by adding the information you need to each managed device, such as the department the managed device belongs to, or the extension line of the owner of the managed device.

To access **Metadata Management**, click > **Metadata Management** in the left menu.



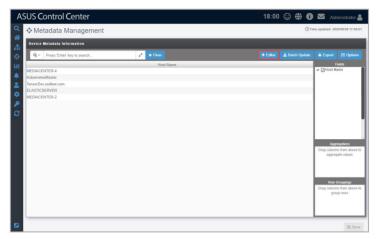


- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

Adding metadata fields

You may add new metadata fields for managed devices using this function.

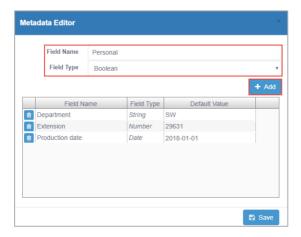
1. Click on **Editor** to open the Metadata Editor.



2. Enter the Field Name of the new metadata column, then select the Field Type from the drop down menu (**String, Number, Date, Boolean**).



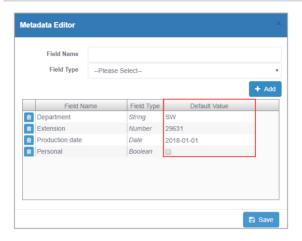
- String: The data in this field contains string variables.
- Number: The data in this field contains numerical values.
- Date: The data in this field are in date form.
- Boolean: The data in this field are either true or false.
- 3. Click on Add to add the field.



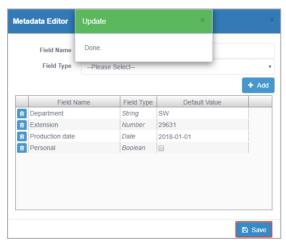
 (optional) You may set or edit the default value of the new field by doubleclicking in the **Default Value** cell and then entering the new default value.



The default values will be restricted to the Field Type chosen.

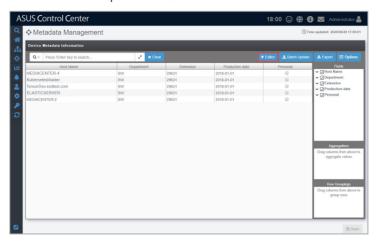


- 5. Repeat steps 2 to 4 to add additional metadata fields.
- 6. Click on **Save** when you have finished adding or editing the metadata fields.

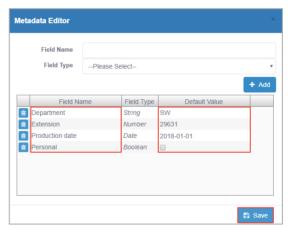


Editing metadata fields

1. Click on **Editor** to open the Metadata Editor.

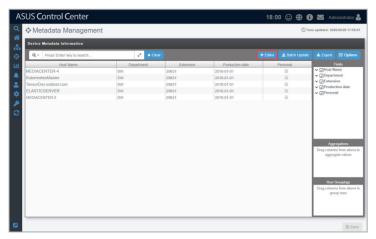


2. You can edit the **Field Name** and **Default Value** of existing metadata fields. When you are finished editing, click on **Save** to save the changes made.

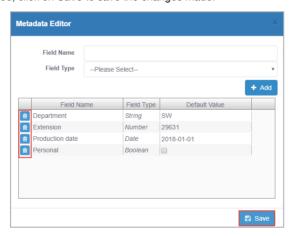


Deleting metadata fields

1. Click on Editor to open the Metadata Editor.



2. Click on a next to the metadata field you wish to delete. Once you are finished, click on **Save** to save the changes made.

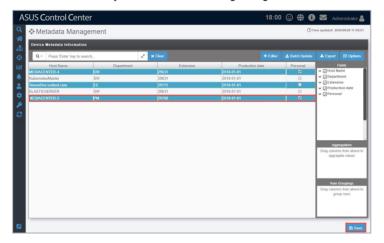


Editing the metadata value of a single device

1. Double-click on a field you wish to edit and enter the new value.

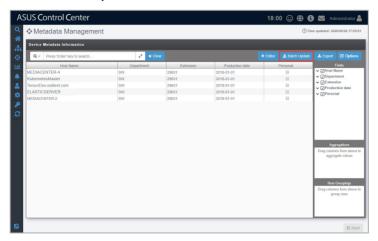


- Items in the Host Name field cannot be edited.
- Edited fields will have blue text.
- 2. Click on **Save** once you have finished making changes to the metadata.

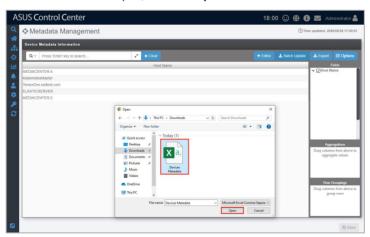


Editing the metadata value of multiple devices

1. Click on Batch Update.



2. Select a CSV file to import, then click Open.



3. Select the metadata field columns to update to the server, then click **Batch Update**.



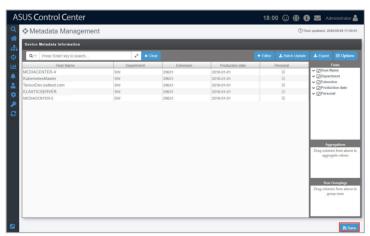
4. A confirmation window should pop-up, click **OK**.



 Next, another pop-up window will appear notifying you of which devices will be affected by the updated data. Click **OK** to confirm these changes, or click **Cancel** to cancel the batch update.



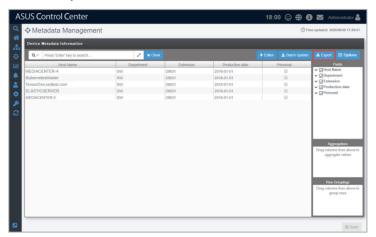
6. If you clicked **OK** in the previous step, click on **Save** to save the changes made.



Exporting the metadata value

Exporting the metadata to a CSV file allows you to edit multiple metadata fields together, then update them by importing it back into ASUS Control Center. To import the changes made to the metadata in the CSV file, refer to **Editing the metadata of multiple devices** under the **Metadata Management** section.

1. Click on Export.



2. Enter a filename for the CSV file, then click **OK**.

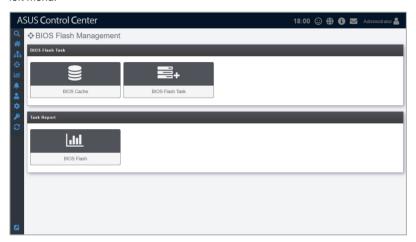


- Use a text editor when editing the exported CSV file.
- Do not edit the aswm HostName and ClientGUID fields.
- Only the existing data in the CSV file may be edited, adding new rows and columns to the CSV file may cause failure when importing to the ASUS Control Center.

4.2 BIOS Flash Management

BIOS Flash Management allows you to upload and flash the BIOS of all devices, uploaded BIOS is also stored in the BIOS cache for centralized management.

To access BIOS Flash Management, click \bigcirc > BIOS Flash Management in the left menu.

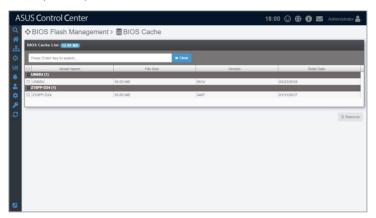




- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

4.2.1 BIOS Cache

The BIOS Cache stores all the BIOS cap files uploaded when flashing the BIOS of a single device or using the BIOS Flash Task function, and allows you to view or delete the BIOS cap files in the BIOS Cache List. The BIOS Cache List also lists the BIOS cap file in groups based on the model, and displays information such as the file size, version, and build date.



Adding a BIOS cap file to the BIOS Cache

The BIOS cap file is automatically added to the BIOS Cache when you manually upload a BIOS cap file when flashing the BIOS from **Device Information**, or when you manually upload a BIOS cap file when using the **BIOS Flash Task** function.

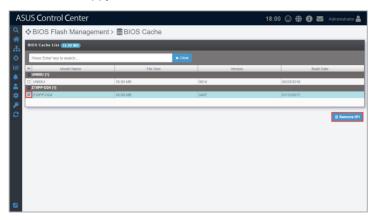


- For more details on manually uploading a BIOS cap file when flashing the BIOS from Device Information, please refer to BIOS Flash under the BIOS section.
- For more details on manually uploading a BIOS cap file when using the BIOS Flash Task function, please refer to Manually uploading the BIOS cap file under the BIOS Flash Task section.

Removing BIOS cap files from BIOS Cache

You can remove BIOS cap files from the BIOS Cache List when you need to, such as when the BIOS version is outdated.

1. Check the item(s) you wish to delete then click **Remove**.

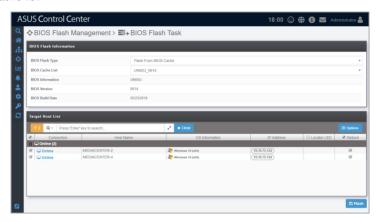


2. When the BIOS cap file(s) have been successfully removed, click **OK**.



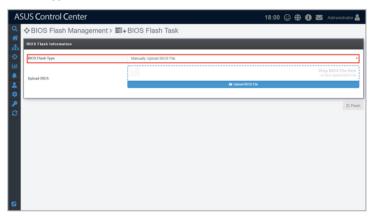
4.2.2 BIOS Flash Task

The BIOS Flash Task function allows you to update the BIOS of multiple managed devices by uploading the BIOS cap file or selecting the BIOS cap file from a BIOS cache list.

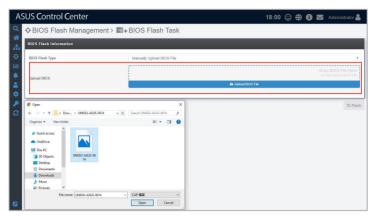


Manually uploading the BIOS cap file

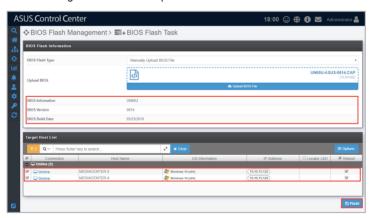
 Select Manually Upload BIOS File from the drop down menu in the BIOS Flash Type field.



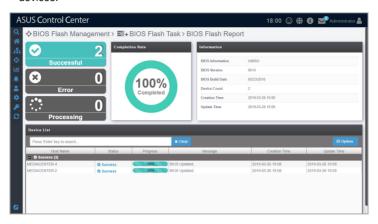
2. Drag and drop the BIOS cap file in the dotted square, or click on **Upload** BIOS File to select a BIOS cap file to upload.



3. After selecting the BIOS cap file, the BIOS information, BIOS version, BIOS build date, as well as applicable managed devices should appear. Click on **Flash** to begin the BIOS Flash process.

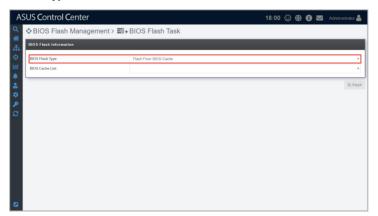


 Once the flash process is finished, a BIOS Flash Report should appear allowing you to check the BIOS Flash status and progress of all selected devices.

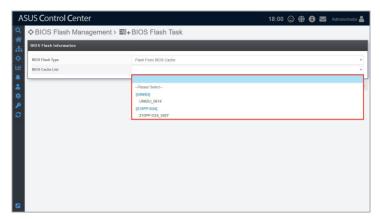


Selecting the BIOS cap file from the BIOS cache

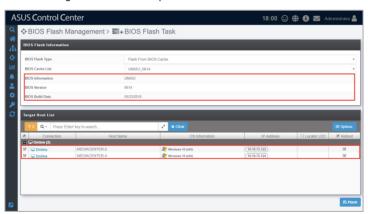
 Select Flash From BIOS Cache from the drop down menu in the BIOS Flash Type field.



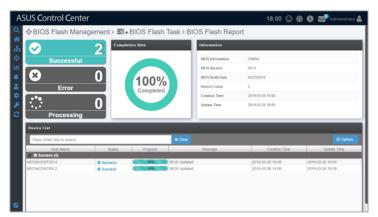
2. Select a BIOS Cache List.



 After selecting the BIOS cap file, the BIOS information, BIOS version, BIOS build date, as well as applicable managed devices should appear. Click on Flash to begin the BIOS Flash process.



 Once the flash process is finished, a BIOS Flash Report should appear allowing you to check the BIOS Flash status and progress of all selected devices.

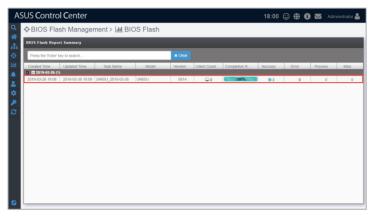


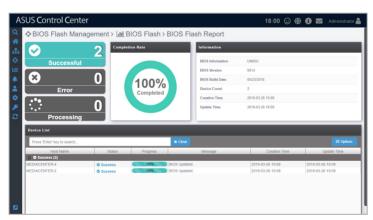


If the device is using Windows 11 or Server 2022 and the BIOS flash is failing, please navigate to Start > Settings > Update & Security > Windows Security > Device Security, then select Core Isolation details and set Memory integrity to Off on the device.

4.2.3 BIOS Flash Task Report

The BIOS Flash Task Report function will display a history of BIOS flashes performed using ASUS Control Center. Selecting a BIOS flash task listed in the BIOS Flash Report Summary will allow you to view information on the BIOS, which devices were flashed, and also the status of the BIOS flash to managed devices. This provides you with a quick overview of your BIOS flash tasks and also help you pinpoint devices which experienced errors when updating BIOS.

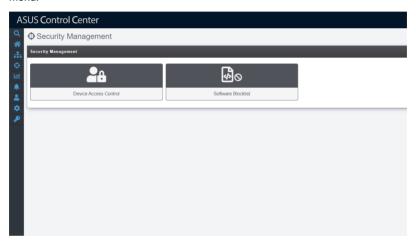




4.3 Security Management

Security Management allows you to modify the security settings for items such as Windows Registry Editor, USB access, or Watchdog for a single managed device or all managed devices. The centralized security management makes it so that you do not have to configure the security settings for each individual managed device through Device Information.

To access **Security Management**, click > **Security Management** in the left menu.

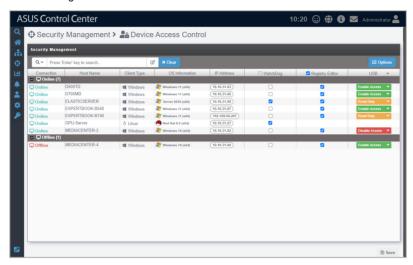




- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.
- Registry Editor and USB configurations are only available for Windows system managed devices.

4.3.1 Device Access Control

Device Access Control allows you to modify the security settings for items such as Windows Registry Editor, USB access, or Watchdog for a single managed device or all managed devices. The centralized security management makes it so that you do not have to configure the security settings for each individual managed device through Device Information.



Setting the device access control for managed devices

- You can set the security function for all managed devices by checking
 or unchecking the column headers for Watchdog or Registry Editor, or
 selecting a mode for USB from the drop down menu in the column header.
 You can also set the security function for a single managed device by
 checking or unchecking the Watchdog or Registry Editor checkbox, or
 selecting a mode for USB from the drop down menu of the managed device.
 You may refer to the brief descriptions for the different security functions
 below:
 - Watchdog
 Watchdog allows you to enable or disable the Watchdog timer. When the
 watchdog timer in unresponsive due to hardware fault or program error, it
 will reboot the device.



Auto Restart needs to be disabled on Windows® Server 2016 or later versions for Watchdog to successfully reboot the device when required. To disable **Auto Restart**, search for **Control Center** in the Windows Search Box, then navigate to **System > Advanced System Settings > Startup and** Recovery.

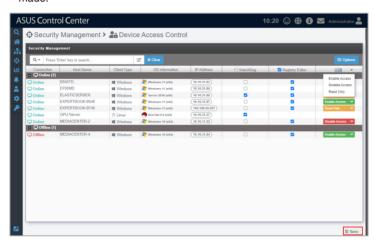
• Registry Editor (Windows only)

The **Registry Editor** allows you to enable or disable access to Regedit Tool in Windows® by the managed device's user.

• USB (Windows only)

USB allows you to **Enable Access** or **Disable Access** of USB ports on the managed device, or set it to **Read Only**, which allows the users to view files on the USB storage device only.

Click on Save once you have finished making changes to save the changes made.



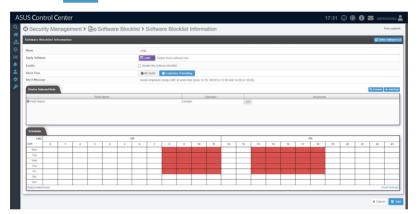
4.3.2 Software Blocklist

Software Blocklist allows you to create or manage rules to prevent selected software applications from running on the managed device during specified time periods.



Adding a new software blocklist rule

1. Click + Add to create a new software blocklist rule.



2. Enter a **Name** for the software blocklist rule, then use **Apply Software** to select an application from the software list.



For more information on software lists, please refer to the **Software List** section of the **Options** chapter.

- 3. Tick **Enable** to enable the software blocklist rule.
- Select All (7x24) in the Block Time field to enable the software block list rule at all times, or select Customize Scheduling to specify a custom schedule using the Scheduler.
- Fill in the Block Message field with a brief description that will be displayed on the managed device.

- 6. Click + Add Rule to specify which managed devices the software blocklist rule should apply to. To view a list of managed devices that will be affected by the software blocklist rule, click Preview .
- 7. Click Add to save the software blocklist rule.

Editing a software blocklist rule

 Double click an existing rule from the Software Blocklist rule list to open the rule editor.



 After making the desired changes, click Save to save the software blocklist rule.

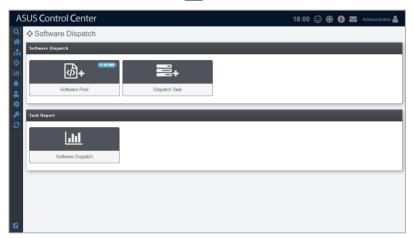
Deleting a software blocklist rule

- Click an existing rule from the Software Blocklist rule list to open the rule editor.
- 2. Click To delete the software blocklist rule.

4.4 Software Dispatch

Software Dispatch is a centralized software management function that allows you to add or remove software packages to a Software Pool, allowing for easy software dispatching to managed devices using the Software Dispatch Task function.

To access **Software Dispatch**, click 😊 > **Software Dispatch** in the left menu.

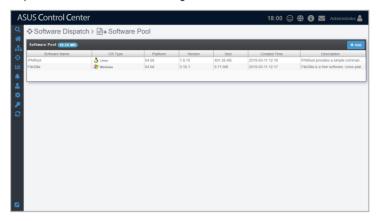




- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

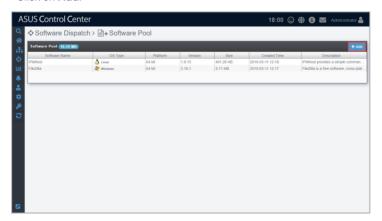
4.4.1 Software Pool

The Software Pool allows you to view all uploaded software packages. You may also add additional software packages or remove existing software packages from the Software Pool. The uploaded software packages will allow you to easily select and dispatch software to selected managed devices.

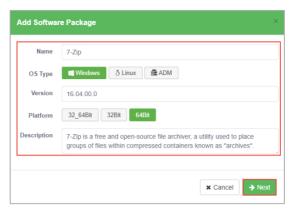


Adding software packages to the Software Pool

1. Click on Add.



2. Enter the name, OS type, version, platform and description of the software package, then click **Next**.



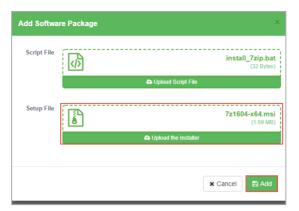
3. Add the script file by clicking on **Upload Script File** to select and upload a script file, or drag the script file into the **Script File** dotted square.



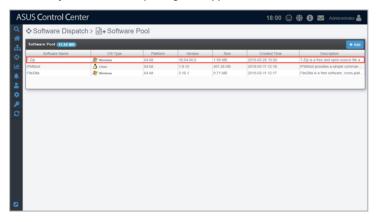
For more information and examples of script files, please refer to https://github.com/AsusControlCenter/Software-Dispatch-Guide.



 Add the setup file by clicking on **Upload the Installer** to select and upload a setup file, or drag the setup file into the **Setup File** dotted square, then click on **Add**.

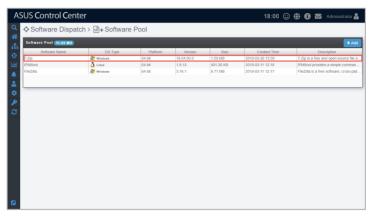


5. The newly added software package will appear in the Software Pool list.

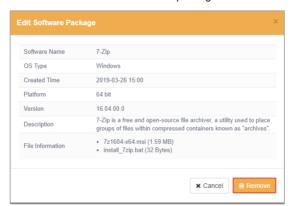


Removing software packages from the Software Pool

1. Click on the software package you wish to remove in the Software Pool list.



2. Click on **Remove** to remove the software package.

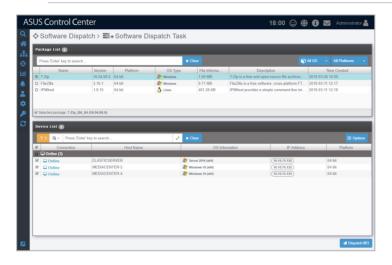


4.4.2 Software Dispatch Task

You can use Software Dispatch Task to dispatch software packages in the Software Pool to multiple managed devices to be installed in the background quickly and efficiently.



To add or view software packages in the Software Pool, please refer to the **Software Pool** section.

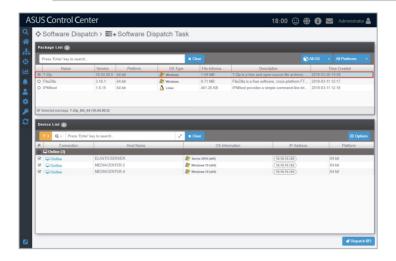


Dispatching software packages to devices

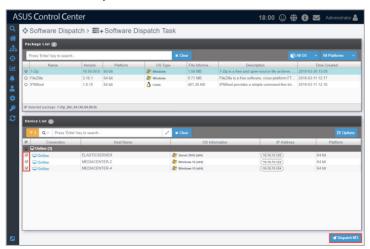
1. Select the software package you wish to dispatch from the Package List.



You may filter the software packages by OS or platform by selecting the filter criteria from the drop down menus located to the right of the Search bar.



When you select a software package, the managed devices you can dispatch
the selected software package to will be displayed in the Devices List. Select
the managed devices to dispatch the software package to from the Device
List, then click **Dispatch**.



 Confirm that the correct software package and managed devices are selected in the pop-up window, then click **Dispatch** to start dispatching the software to the managed devices.



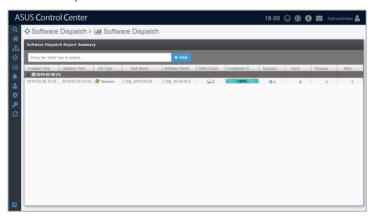
4. After the software packages have been dispatched, you will be redirected to the Software Dispatch Task Report screen.

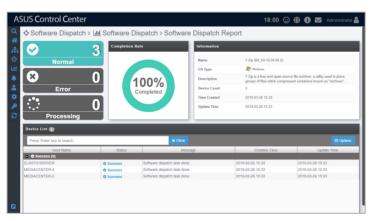


For more details on the Software Dispatch Task Report, refer to the **Software Dispatch Task Report** section.

4.4.3 Software Dispatch Task Report

The **Software Dispatch Task Report** function will display a history of all software dispatch tasks performed using ASUS Control Center. Selecting a software dispatch task listed in the Software Dispatch Report Summary will allow you to view information on the software, which devices the software was dispatched to, and also the status of the software dispatch to managed devices. This provides you with a quick overview of your software dispatch tasks and also help you pinpoint failed software dispatches.

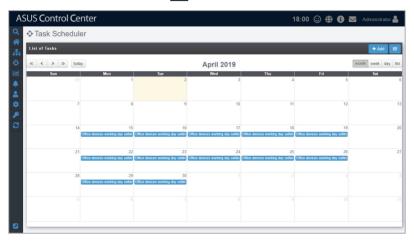




4.5 Task Scheduler

Schedule tasks for managed devices using the Task Scheduler. The tasks set can be executed automatically at specific times, or set to repeat periodically, which allows you to schedule tasks before hand or periodic tasks such as periodic reboot of managed devices.

To access Task Scheduler, click 😊 > Task Scheduler in the left menu.



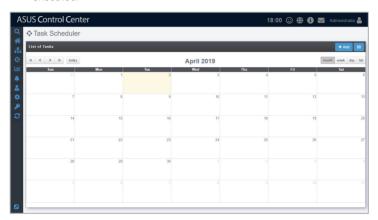


- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the Options section.

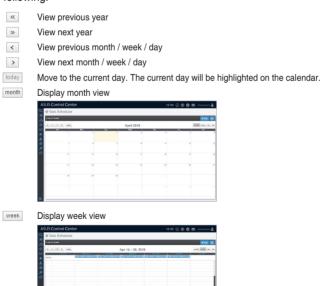
Task Scheduler Overview

Toggle between the different Task Scheduler views by clicking on the icon. You can click on any task displayed to view more details on the task.

 Calendar view displays the tasks and the dates when they will be executed.



You can switch the time period displayed in Calendar view by using the following:



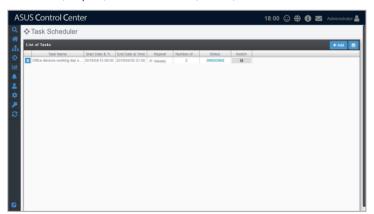
day Display day view



Display list of all tasks in the selected month and year.

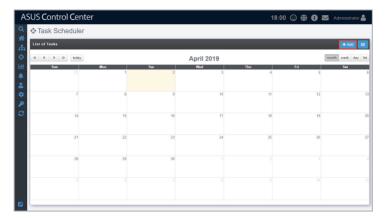


History list of all tasks, including Task Name, Start Date & Time, End Date & Time, Repeat, Number of Clients, Status, and Switch.

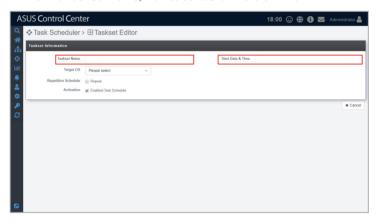


Adding a scheduled task

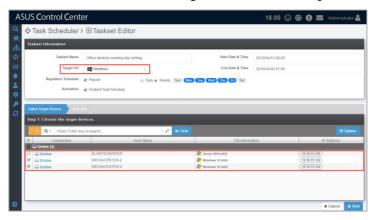
1. Click on Add.



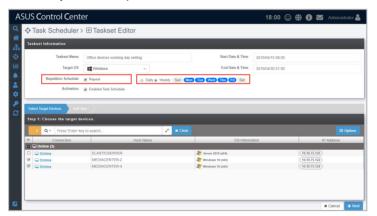
2. Enter the Taskset Name, then select a Start Date & Time.



3. Select **Windows** or **Linux** in the **Target OS** field to filter the target devices.



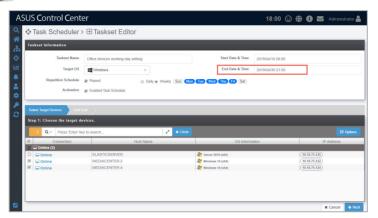
4. (optional) If you want to repeat the task, check Repeat in the Repetition Schedule field, then select Daily to repeat the task daily, or Weekly to repeat the task weekly. When you select Weekly, remember to select which days of the week you wish to repeat the task.



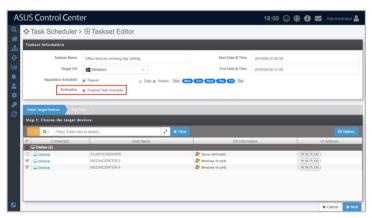
5. (optional) You may select an end date and time.



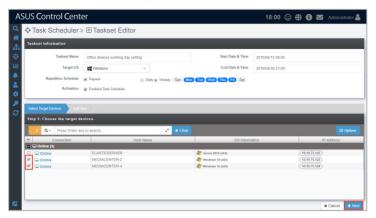
The End Date & Time option only appears when Repeat has been checked.



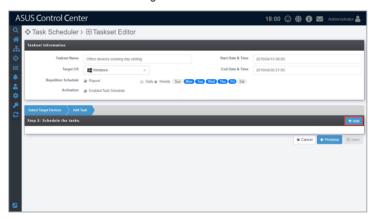
 Enabled Task Schedule is enabled by default, if you wish to disable the task, uncheck Enabled Task Schedule in the Activation field.



7. A list of all managed devices matching the **Target OS** selected will be displayed. Select the managed devices to apply the task to, then click **Next**.



8. Click on **Add** in the middle-right of the screen to add a new task.

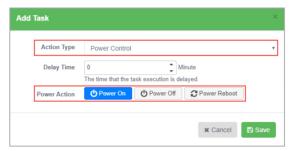


9. Select an **Action Type**. Each action type contains different options, see below for a list of the action types and the options available.



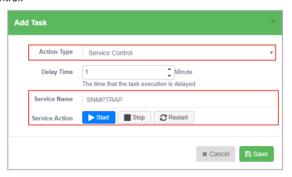
Linux only supports Power Control and Security action types.

Power Control:



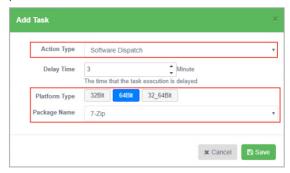
Action Type	Options	Description
Power Control	Power On:	Power on the device.
	Power Off:	Power off the device.
	Power Reboot:	Reboot the device.

Service Control:



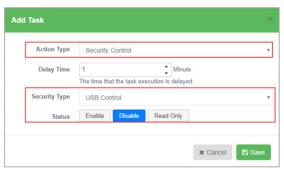
Action Type	Options	Description
Service Control	Service Name:	Enter the name of the service. If you are unsure of the name of the service, refer to the Software section.
	Start:	Activate the service.
	Stop:	Stop the service.
	Restart:	Restart the service.

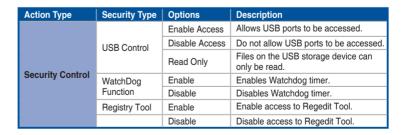
Software Dispatch:



Action Type	Options	Description
Software Dispatch	Platform Type:	Select from 32Bit, 64Bit, or 32_64Bit to filter the software options.
	Package Name:	Select an item from the Software Pool to be installed. The options will vary according to the Bit type selected in Platform Type .

Security Control:

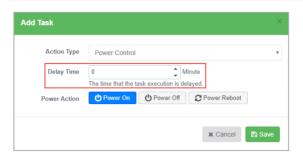




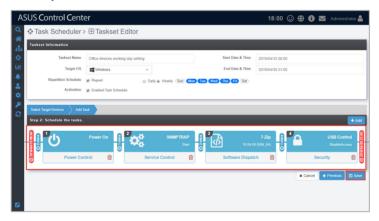
 Set the **Delay Time** (in minutes). This function is used to set a delay time before the task is executed.



When adding multiple tasks, ensure to set a Delay Time for each task to ensure the tasks are executed properly.



- 11. Once you have finished with setting the task, click on **Save**. The newly added task will be displayed in a timeline, you may click and drag the items in the timeline to rearrange the scheduled tasks. Clicking on will delete the task.
- 12. When you are finished, click on the **Save** at the bottom of the screen.



Editing a scheduled task

1. Click on the task you wish to edit on the calendar in Calendar view.

OR

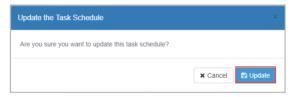
Click on the task you wish to edit from the list in History view.

Edit the details then click **Update** at the bottom of the screen when you have finished editing.



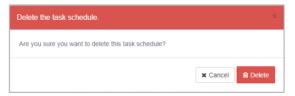
You can refer to step 2 to 12 of the **Add Scheduled task** under the **Task Scheduler** section for the steps on editing a task; the steps are the same.

3. Click **Update** on the pop-up window to confirm the changes made.



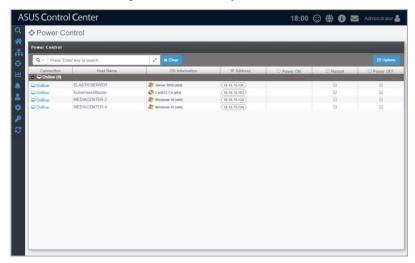
Deleting a scheduled task

- Click on the task you wish to edit on the calendar in Calendar view.
 OR
 - Click on the task you wish to edit from the list in History view.
- Click **Delete** at the bottom of the screen, then click **Delete** on the pop-up window to delete the scheduled task.



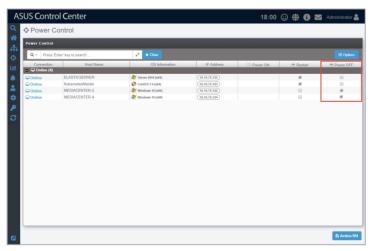
4.6 Power Control

Power Control allows you to control the power settings of managed devices all from a centralized location. The centralized control over the power settings for managed devices makes it so that you do not have to manually power off, power on, or restart each managed device individually.



To power on / power off / restart device(s):

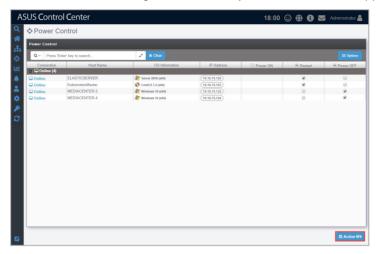
Check the Power ON / Power OFF / Restart check boxes of devices you
would like to power on / power off / restart, or you may check the column title
to check all devices eligible for the chosen action.



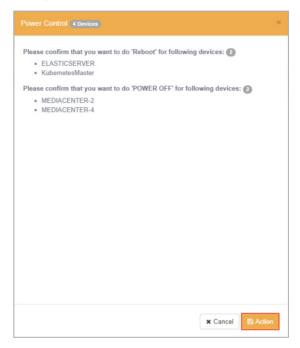


The availability of the **Power ON**, **Power OFF**, and **Restart** check boxes will vary according to the current power status of the managed device.

2. Click **Action** in the lower right of the screen to perform the chosen action(s).



A pop-up window should appear, displaying your selected actions and devices, this will help you check to see if the right devices and actions are selected before executing the power on, power off, or restart action. Click **Action** when you have confirmed the actions and devices.



Chapter 5

This chapter describes the various reports ASUS Control Center generates from tasks, software, and hardware related subscriptions.

Report

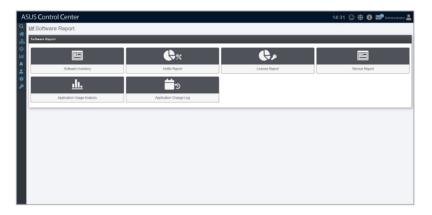
5.1 Software Report



The information entered in this section is for reference only.

Software Report allows you to manage your report subscriptions on the applications installed on added devices. You may also customize which applications to receive reports on, as well as pinpoint applications which meet the rules you set, allowing you to efficiently manage high-priority applications and ignore applications which may not require much maintenance.

To access **Software Report**, click in the left menu, then click on **Software Report**.





- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

5.1.1 Software Inventory

Through **Software Inventory** you may view all the installed applications on all managed devices or filter through the applications installed on managed devices, providing you with a quick way to periodically keep track of new applications installed and the devices they are installed on.

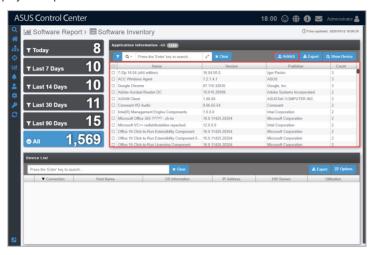


To export the information of a block click the **Export** button in that block, enter a filename, then click **OK**.

5-2 Chapter 5: Report

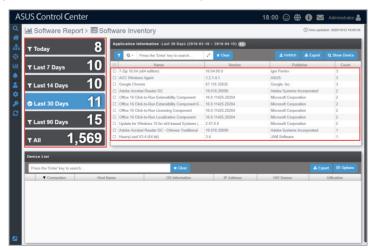
Refetch Application

Click on **Refetch** to request agents to return an immediate update the list of installed applications on all managed devices, making sure all the information displayed is up to date.



Filter newly installed applications

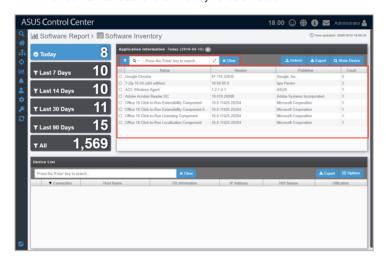
To quickly filter newly installed applications within a time period, click on the **Today**, **Last 7 Days**, **Last 14 Days**, **Last 30 Days**, **Last 90 Days** or **All** time period filters located on the left of the screen. This will help you in periodically reviewing the applications installed within a selected time period.



Search for applications using keywords

Entering keywords into the search bar will display all installed applications which contain the keywords entered, allowing you to pinpoint certain applications and help you keep track of the amount of devices these applications are installed on as well as view which devices the applications are installed on. You may also view the device information as well as view all applications on the device to make sure your application information is correct.

- 1. Enter the keywords you wish to search for using the following methods:
 - <u>Directly entering the keywords</u>
 Enter the keyword(s) you wish to search with into the search bar and press <Enter>. Click on to toggle between searching with the AND operator or OR operator. Searching using AND will search for items which contain all keywords entered, whilst searching using OR will search for items which contain at least one of the keywords entered.



5-4 Chapter 5: Report

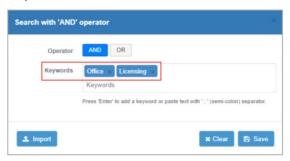
- Importing multiple keywords from a .csv file
 - a. Click on 🛂 to bring up the search condition pop-up window.



b. Select the operator you wish to use. AND will search for items which contain all the keywords entered, whilst OR will search for items which contain at least one of the keywords entered.

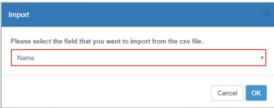


 Enter the keyword(s) you wish to search with into the **Keywords** field and press <Enter>.



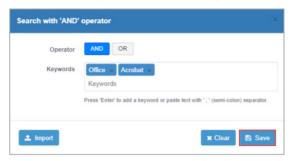
Import multiple keywords using a .csv file by click on **Import**, selecting the .csv file you wish to import, and then selecting the column in the .csv file you would like to import.



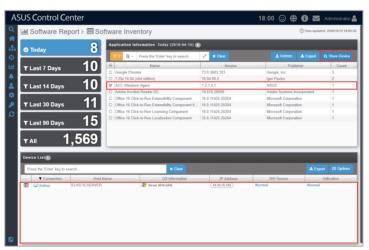


5-6 Chapter 5: Report

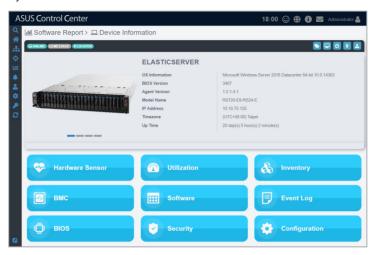
d. Click on Save once you have finished setting the search conditions.



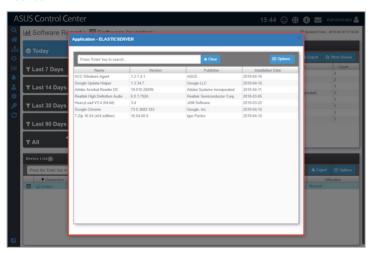
 If you wish to view the devices an application is installed on, check the application, then click on **Show Device**. The list of devices the selected application is installed on should be displayed in the **Device List** window



3. (optional) Clicking on next to each device in the **Device List** will allow you to view the Device Information.



 (optional) Clicking on the device will display all applications on the selected device.



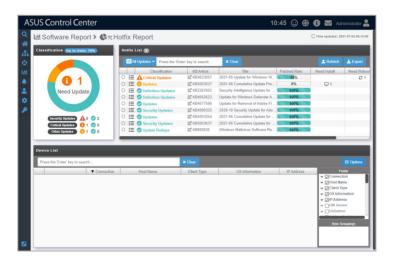
5-8 Chapter 5: Report

5.1.2 Hotfix Report (Windows only)

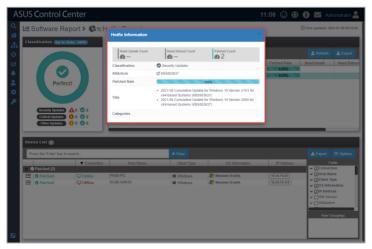
Hotfix Report allows you to view or filter through hotfix updates on all managed Windows devices, helping you pinpoint managed Windows devices that require an immediate hotfix update.



To export the information of a block click the ${\bf Export}$ button in that block, enter a filename, then click ${\bf OK}$.

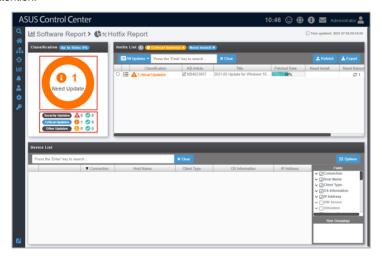


Clicking on next to a hotfix update in the Hotfix List will allow you to view more details on the hotfix.



Filtering hotfixes using Classification

You can quickly filter hotfixes according to **Security Updates**, **Critical Updates**, or **Other Updates** by clicking on the respective item in the **Classification** block. This allows you to view the update statuses for the selected classification at a glance and give your attention to the hotfixes that still need to be updated. Alternatively, you can also filter the hotfixes by clicking on the overview circle allowing you to filter by hotfix updates successfully installed and those that still require your attention.

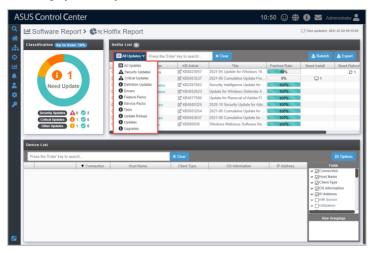


To clear the filter results, click on Clear in the Hotfix List block.

5-10 Chapter 5: Report

Filtering hotfixes using Hotfix List

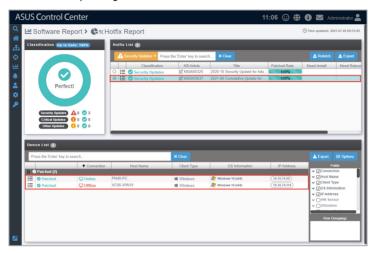
You can filter the Hotfix List according to the different categories provided in the drop down menu. To select a filter, click on the **All Updates** drop down menu, then select a category to filter by.



To clear the filter results, click on **Clear** in the Hotfix List block.

Viewing devices the hotfix was applied to

Clicking on a hotfix update in the Hotfix List will list the managed devices the hotfix was applied to in the Device List below. This will allow you to better manage hotfix updates, and also manage issues with hotfix updates on managed devices, such as unsuccessful or pending hotfixes for individual devices.



You may also click on next to each device in the **Device List** to view the Device Information.



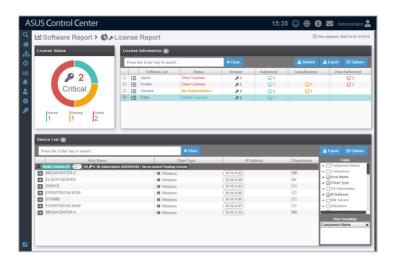
5-12 Chapter 5: Report

5.1.3 License Report

License Report allows you to view the total amount of licenses for each software and on which managed devices they are installed on. This allows you to compare and ensure that the number of licenses authorized and the amount of total licenses match up.

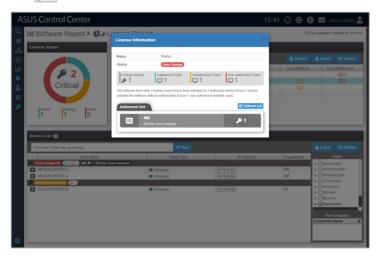


To export the information of a block click the ${\bf Export}$ button in that block, enter a filename, then click ${\bf OK}$.



Viewing information on the license

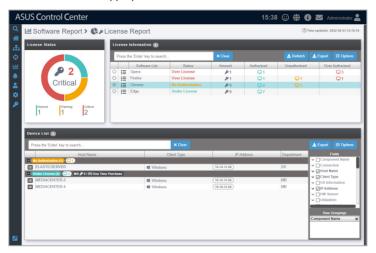
Click on next to a selected license to view more information about the license.



5-14 Chapter 5: Report

Viewing devices the software was installed on

Clicking on a software in the License Information list will display all the managed devices the software is installed on, and also allows you to check which managed devices have the software installed without authorization, as well as the managed devices which have the appropriate license for the software.





- Under License: Sufficient licenses available and all software uses are authorized.
- No Authorization: Sufficient licenses available but some software uses are unauthorized.
- Over License: Insufficient licenses and some software uses are unauthorized.

You may also click on next to each device in the **Device List** to view all the softwares installed on the selected device.



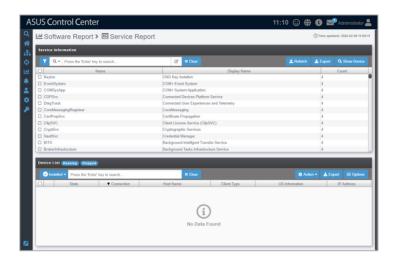
5-16 Chapter 5: Report

5.1.4 Service Report

Service Report allows you to view the services currently running on all managed devices, and also allows you to view the managed devices running a specific service.



To export the information of a block click the **Export** button in that block, enter a filename, then click **OK**.

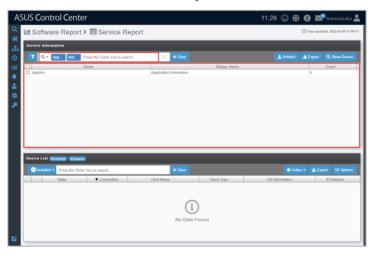


Search for services using keywords

Entering keywords into the search bar will display all services which contain the keywords entered, allowing you to pinpoint certain services and help you keep track of the amount of devices these services are available on as well as view these devices.

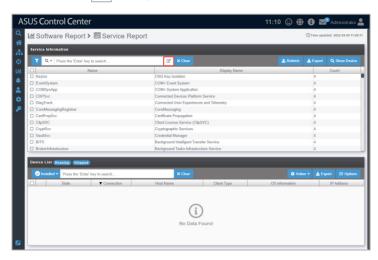
- 1. Enter the keywords you wish to search for using the following methods:
 - Directly entering the keywords

Enter the keyword(s) you wish to search with into the search bar and press <Enter>. Click on a to toggle between searching with the AND operator or OR operator. Searching using AND will search for items which contain all keywords entered, whilst searching using OR will search for items which contain at least one of the keywords entered.

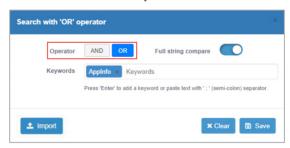


5-18 Chapter 5: Report

- Importing multiple keywords from a .csv file
 - a. Click on @ to bring up the search condition pop-up window.



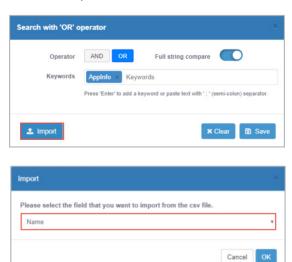
b. Select the operator you wish to use. AND will search for items which contain all the keywords entered, whilst OR will search for items which contain at least one of the keywords entered.



 Enter the keyword(s) you wish to search with into the Keywords field and press <Enter>.



Import multiple keywords using a .csv file by click on **Import**, selecting the .csv file you wish to import, and then selecting the column in the .csv file you would like to import.



5-20 Chapter 5: Report

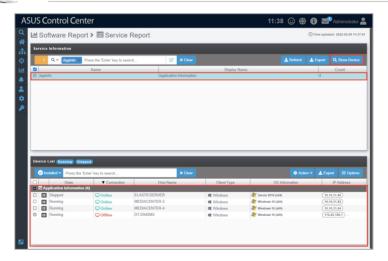
d. Click on **Save** once you have finished setting the search conditions.



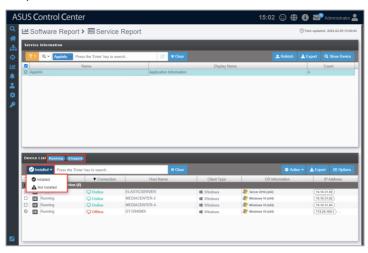
 If you wish to view the devices a service is available on, check the service, then click on **Show Device**. The list of devices the selected service is available on should be displayed in the **Device List** window.



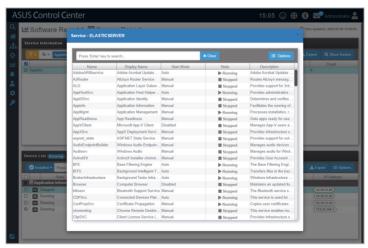
You can also click on 111 to quickly deselect services already selected.



3. (optional) You may filter through the devices by clicking on the tags next to the Device List title, or filter by **Installed** or **Not Installed** by clicking on the drop down menu next to the search bar.



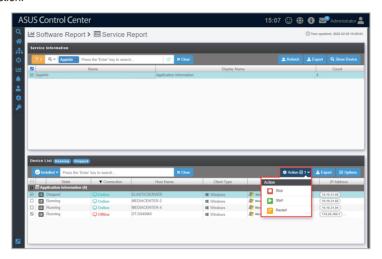
4. (optional) Clicking on ext to each device in the **Device List** will allow you to view all services on the selected device.



5-22 Chapter 5: Report

Starting, stopping or restarting a service

You can start, stop, or restart a selected service on a device by selecting the device in the Device List and clicking on the **Action** drop down menu to select your action.



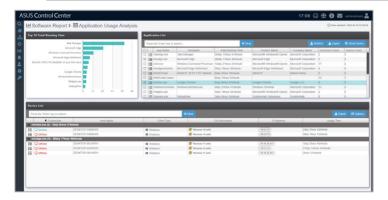
Starting, stopping or restarting the service may take up to two minutes to be completed. Once the process is completed, check if the count is correct, if not, you can click the **Refetch** button to refetch the service information.

5.1.5 Application Usage Analysis

Application Usage Analysis allows you to view the top ten most used applications, the execution count of each application, and other application usage information for all managed devices.



To export the information of a block, click the **Export** button in that block, then enter a filename and click **OK**.



Viewing application hash values

Click on next to a selected application in the Application List to view more information about the application, such as the hash value. If there are multiple versions of an application, the hash value for each version will be shown.

Viewing devices that have used a specified application

Select one or more application(s) in the Application List, then click Q Show Device to display a list of all the managed devices that have used the selected application(s) and allows you to view additional information for each device.

Click next to a selected device to view more information about the device.

Refetching application usage information

Click on Reletch to request agents to immediately return updated application usage information for all managed devices, making sure all the information displayed is up to date.

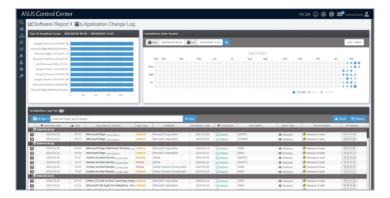
5-24 Chapter 5: Report

5.1.6 Application Change Log

Application Change Log allows you to view application installation information for all managed devices.

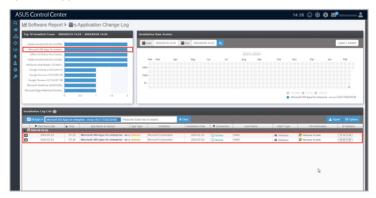


To export the information of a block, click the **Export** button in that block, then enter a filename and click **OK**.



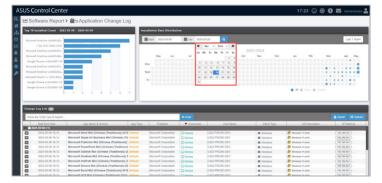
Filtering by application

Click an application in the **Top 10 Installed Count** block to only show devices with the specified application installed.

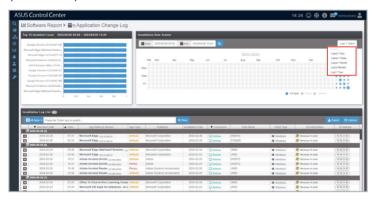


Filtering by time period

Select a time period using the **Start** and **End** fields to only show records within the specified time period.



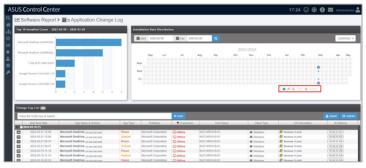
Select a time period from the **Period** drop down menu to only show records within the specified time period.

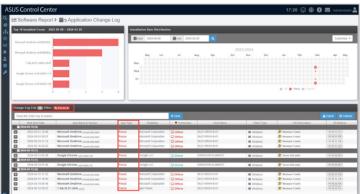


5-26 Chapter 5: Report

Filtering by App Type

Select All Apps, Focus, or Untrust to only show records matching the specified app type.





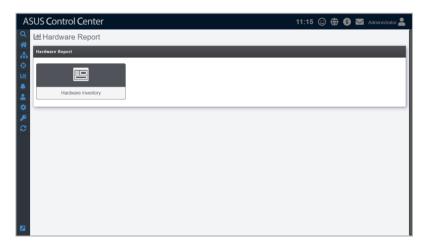
5.2 Hardware Report



The information entered in this section is for reference only.

Hardware Report allows you to view a count of system models or hardware components of all managed devices, as well as rankings for each of these categories. For example you can view the top three storage components used in all managed devices.

To access **Hardware Report**, click **III** in the left menu, then click on **Hardware Report**.





- If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the Search and Filter devices section.
- If the Options function is available for a function in this section You can group managed devices according to metadata fields. For more information refer to the **Options** section.

5-28 Chapter 5: Report

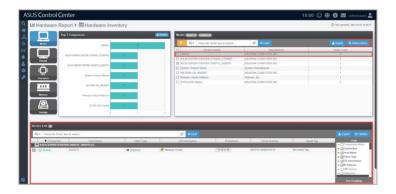
5.2.1 Hardware Inventory

Hardware Inventory allows you to view the count for models, displays, processor, memory, or storage hardware components of all managed devices or filter through managed devices or hardware component.

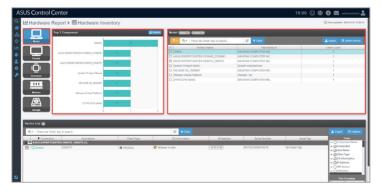
Checking a component, then clicking on the **Show Device** button will display devices which have the selected components in the **Devices List**, allowing you to quickly locate managed devices with expensive hardware components or components which need to be replaced.



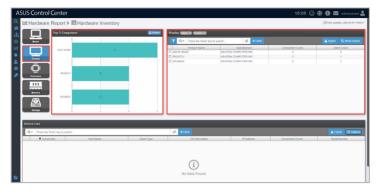
To export the information of a component click the **Export** button in that block, enter a filename, then click **OK**.



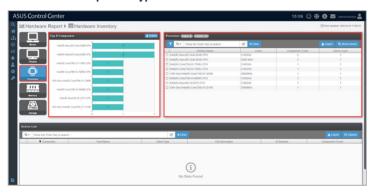
View Model component type and count



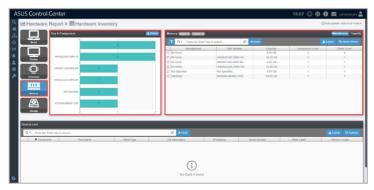
View Display component type and count



View Processor component type and count

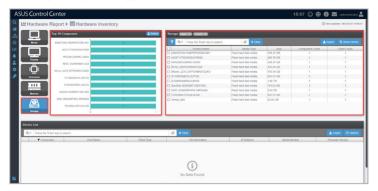


View Memory component type and count



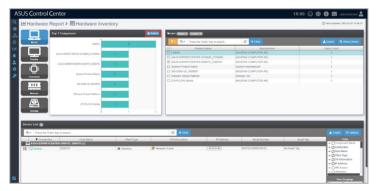
5-30 Chapter 5: Report

View Storage component type and count



Refetch hardware component

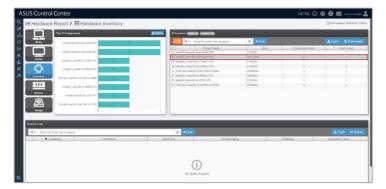
Click on **Refetch** to request agents to return an immediate update the list of Model, Processor, Memory, or Storage components of all managed devices depending on the component category selected, making sure all hardware components, including newly added hardware components are counted for.



Filter by component name

You can filter the components by the selected components.

1. Check the components you want to filter by then click on



Confirm that the components displayed match the ones you checked, then click **Update**.



3. The component list should only display the selected components.

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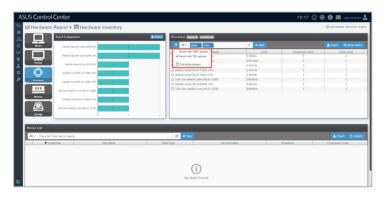
Search for components using keywords

Entering keywords into the search bar will display all components which contain the keywords entered, allowing you to pinpoint certain hardware components and help you keep track of the amount of devices these hardware components are installed on.

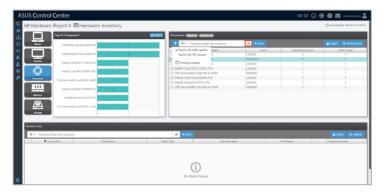
- 1. Enter the keywords you wish to search for using the following methods:
 - Directly entering the keywords

Enter the keyword(s) you wish to search with into the search bar and press <Enter>. Click on \(\text{Q}\to\) to toggle between searching with Search with 'AND' operator or Search with 'OR' operator. Search with 'AND' operator will search for items which contain all keywords entered, whilst Search with 'OR' operator will search for items which contain at least one of the keywords entered.

Checking the **Full string compare** option will only return search results of items which have a string with an exact match to the keywords, and can be applied to any of the above search operators selected.



- Importing multiple keywords from a .csv file
 - a. Click on of to bring up the search condition pop-up window.

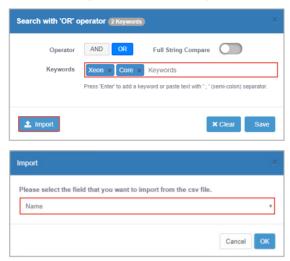


- b. Select the operator you wish to use. AND will search for items which contain all the keywords entered, whilst OR will search for items which contain at least one of the keywords entered.
 - Enabling the **Full string compare** option will only return search results of items which have a string with an exact match to the keywords, and can be applied to any of the above search operators selected.

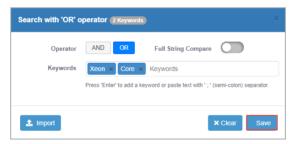


5-34 Chapter 5: Report

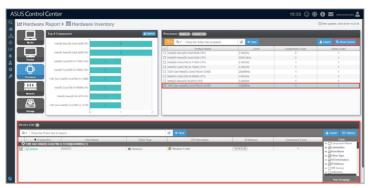
c. Enter the keyword(s) you wish to search with into the **Keywords** field and press <Enter>. You may also Import multiple keywords using a .csv file by clicking on **Import**, selecting the .csv file you wish to import, and then selecting the field in the .csv file you would like to import.



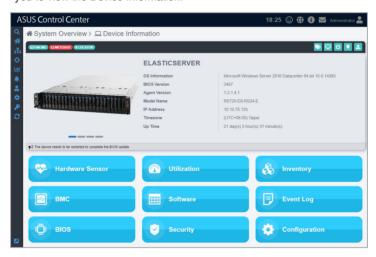
d. Click on **Save** once you have finished setting the search conditions.



2. If you wish to view the devices a hardware component is installed on, check the application, then click on **Show Device**. The list of devices the selected application is installed on should be displayed in the **Device List** window



3. (optional) Clicking on next to each device in the **Device List** will allow you to view the Device Information.



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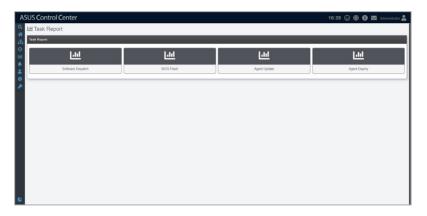
5.3 Task Report



The information entered in this section is for reference only.

Task Report provides you with information on Software Dispatch, BIOS Flash, Agent Update, and Agent Deploy. These reports allow you to view when applications, BIOS, or agents were deployed, where they were deployed and their process statuses, helping you track all application, BIOS, and agent activity.

To access Task Report, click | > Task Report in the left menu.





If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the **Search and Filter devices** section.

5.3.1 Software Dispatch Report

The **Software Dispatch Report** gives you an overview of all activities of application deployment. On the Software Dispatch report screen you can view information such as the date an application was dispatched, the last time its status was updated, the completion rate, how many clients the application was dispatched to, and also the status of the dispatch. You can refer to the **Software Dispatch Task Report** section for more details.



To export the information click the **Export** button in that block, enter a filename, then click **OK**.



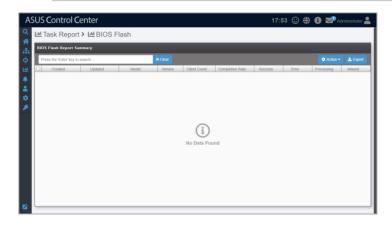
5-38 Chapter 5: Report

5.3.2 BIOS Flash Report

The **BIOS Flash Report** will display a history of BIOS flashes performed using ASUS Control Center. Each item will display the information on the BIOS, the device flashed, and status of the BIOS flash. You can refer to the **BIOS Flash Task Report** section for more details.



To export the information click the **Export** button in that block, enter a filename, then click **OK**.

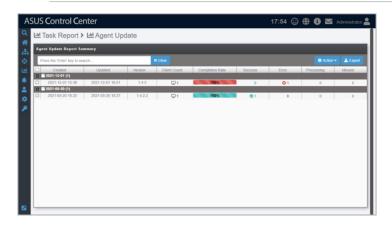


5.3.3 Agent Update Report

The **Agent Update Report** displays information on each upgrade to the deployed Windows and Linux agents. Each item showed on the Agent Update Report represents a single batch of agent updates. You can refer to the **Agent Update Report** section for more details.



To export the information click the **Export** button in that block, enter a filename, then click **OK**.



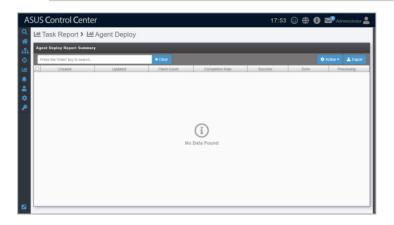
5-40 Chapter 5: Report

5.3.4 Agent Deploy Report

The **Agent Deploy Report** will display information on each time agent(s) are deployed onto managed devices. The list of agent deployment results are grouped be each batch of agent deployments. You can refer to the **Agent Deploy Report** section for more details.



To export the information click the **Export** button in that block, enter a filename, then click **OK**.



Chapter 6

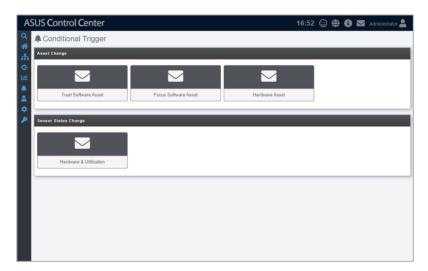
This chapter describes notification rules and asset report options.

Notification

6.1 Conditional Trigger

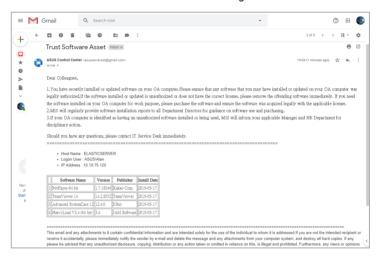
Conditional Trigger allows you to set notifications for software changes, or hardware changes on managed devices. Notifications are sent when software not on the Trust or Focus list have been installed on managed devices, or if hardware such as CPUs or DIMMs that are removed or do not comply to company specifications are installed onto managed devices. This function will keep you alerted of potential risks to managed devices.

To access **Conditional Trigger**, click in the left menu, then click on **Conditional Trigger**.



6.1.1 Trust Software Asset

Trust Software Asset allows you to set notifications when there are *applications* not in the **Trust Software Asset** being installed on managed devices. These notifications will be sent immediately to the owner of managed device as well as his/her director. Below is an example of a notification sent when an application not in the Trust Software Asset is installed on the managed device.



To enable Trust Software Asset:

 Click on the button to configure and enable Software Asset Changes notifications.

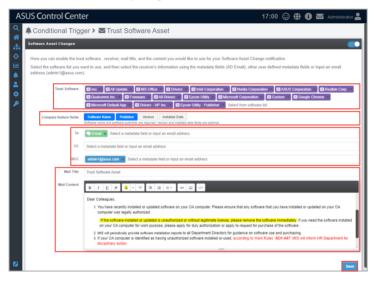


Select softwares from the software list to be applied as a Trust Software
 Asset. Notifications will be sent when new software is installed on managed
 devices which do not appear on the Trust Software Asset.



For more information on Software List, please refer to the **Software List** section of this manual.

- Select the Compare feature fields Software Name and Publisher, as these
 two compare feature fields are required. Version and Installed Date are
 optional.
- 4. Enter the recipients of the notification email.
- 5. Click on **Save** after composing the title and content of the notification email.





Ensure SMTP settings have been set and that a test email can be successfully sent to ensure notifications can be properly sent and received. For more information on SMTP settings and sending a test email, please refer to the SMTP Settings section.

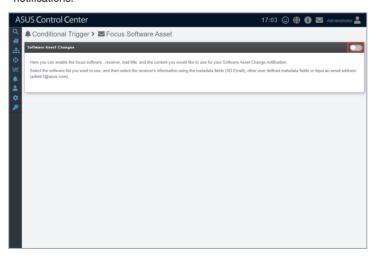
6.1.2 Focus Software Asset

Focus Software Asset allows you to set notifications when there are *applications* in the **Focus Software Asset** being installed on *non-authorized managed devices*. These notifications will be sent immediately to the owner of non-authorized managed device as well as his/her director. Below is an example of a notification sent when an application in the Focus Software Asset is installed on a non-authorized managed device.



To enable Focus Software Asset:

 Click on the button to configure and enable Software Asset Changes notifications.

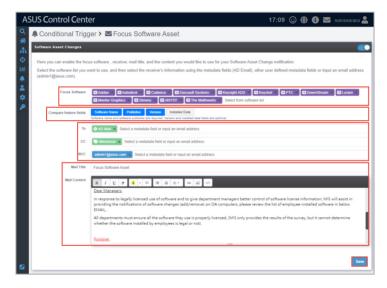


Select softwares from the software list to be applied as a Focus Software
 Asset. Notifications will be sent when new software is installed on managed
 devices which do not appear on the Focus Software Asset.



For more information on Software List, please refer to the **Software List** section of this manual.

- Select the Compare feature fields Software Name and Publisher, as these
 two compare feature fields are required. Version and Installed Date are
 optional.
- 4. Enter the recipients of the notification email.
- 5. Click on **Save** after composing the title and content of the notification email.

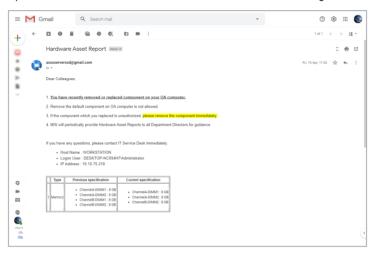




Ensure SMTP settings have been set and that a test email can be successfully sent to ensure notifications can be properly sent and received. For more information on SMTP settings and sending a test email, please refer to the SMTP Settings section.

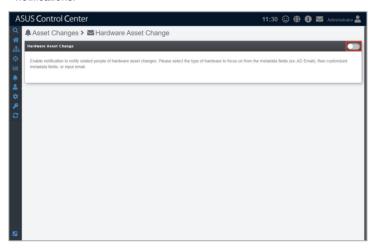
6.1.3 Hardware Asset

Hardware Asset allows you to set notifications when there are hardware components which do not comply to company specifications being installed on managed devices, or if spec components are being removed from managed devices. These notifications will be sent immediately to the owner of managed device as well as his/her director and will list the hardware changes. Below is an example of a notification sent when a DIMM is removed from a managed device.

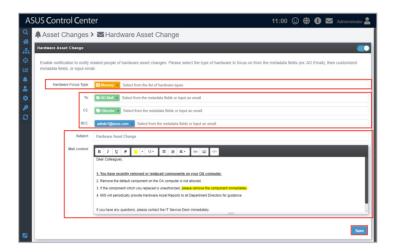


To enable Hardware Asset:

 Click on the button to configure and enable Hardware Asset change notifications.



- Select which hardware component types (Processor, Memory, Fixed Disk, Removable Disk) you wish to receive notifications for.
- 3. Enter the recipients of the notification email.
- 4. Click on **Save** after composing the title and content of the notification email.

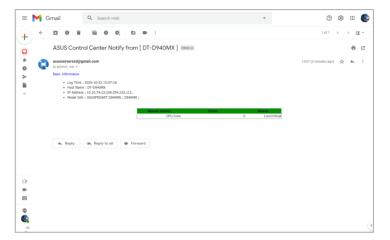




Ensure SMTP settings have been set and that a test email can be successfully sent to ensure notifications can be properly sent and received. For more information on SMTP settings and sending a test email, please refer to the SMTP Settings section.

6.1.4 Hardware & Utilization

Hardware & Utilization allows you to add or delete rules on notifications. When a managed device's hardware sensor or utilization status changes to one that you have set a notification for, a notification will be sent to the system administrator. Below is an example of a notification sent when the CPU status of a managed device changes from **Normal** to **LowCritical**.

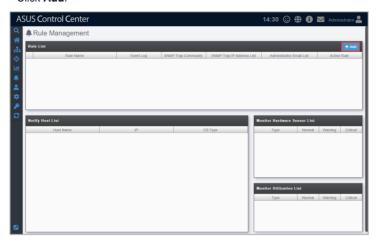




If the Search Bar is available for a function in this section, you can use the Search Bar to search and filter managed devices. For more information, please refer to the **Search and Filter devices** section.

Adding a new rule

1. Click Add.



2. Enter a rule name, then select the devices to apply the rule to. Click **Next**.



 Select conditions (type and status of hardware sensors or utilization) to send notifications, then click Next.

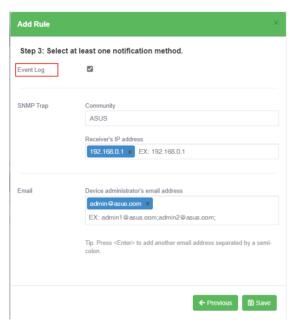


- The checkbox checked when selecting the hardware sensor or utilization type and status will send notifications when the status shifts from the other two statuses to the status checked. For example, checking Normal will send notifications when the status changes from Warning or Critical to Normal.
- To set the status thresholds for the Utilization Type, please refer to the Utilization section.



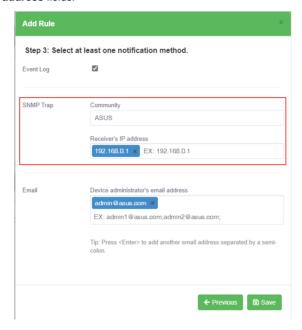
- 4. Select the notification method between the following options (multiple notification methods may be selected):
 - Event Log

The notification will be displayed on the device's event log and system overview.



SNMP Trap

The notification is recorded in the SNMP Trap Receiver, ensure to enter the corresponding information into the **Community** and **Receiver's IP** address fields.



Email

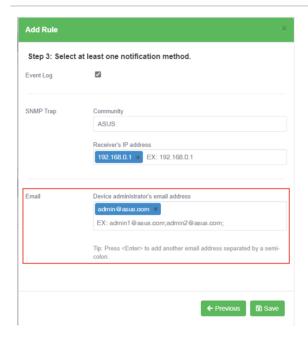
The notification is sent to the entered email addresses of the IT department as well as all people associated with the device.



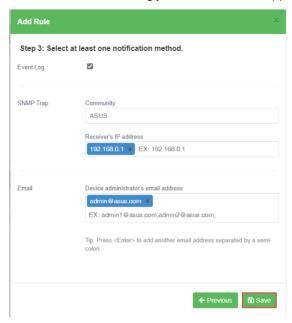
Ensure to set up the SMTP server settings before using the email function. For more information please refer to the **SMTP Settings** section.



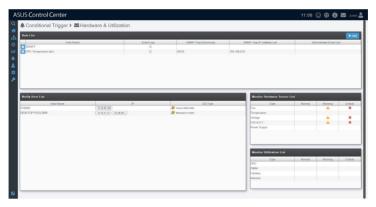
When entering multiple emails, use a semicolon ';' to separate the emails.



5. Click on **Save** after finished selecting your notification method(s).



Your newly added rule should appear in the main Hardware & Utilization screen, under **Rule List**, this displays the rule name and details of your selected notification method. Clicking on the newly added rule will display the devices associated with the rule in the **Notify List**, and the list of hardware and utilizations being monitored in the **Monitor Hardware Sensor List** and **Monitor Utilization List**.

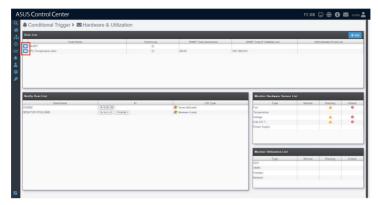




Ensure SMTP settings have been set and that a test email can be successfully sent to ensure notifications can be properly sent and received. For more information on SMTP settings and sending a test email, please refer to the SMTP Settings section.

Editing an existing rule

1. Click on I next to the rule you wish to edit.



You can edit the rule name and select the hosts to apply the rule to. Click Next.



3. Select conditions (type and status of hardware sensors or utilization) to send notifications, then click **Next**.



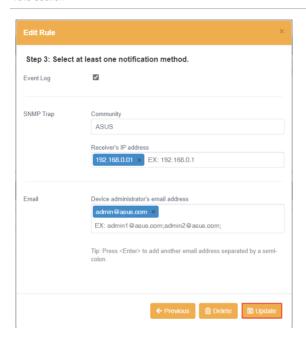
- The checkbox checked when selecting the hardware sensor or utilization type and status will send notifications when the status shifts from the other two statuses to the status checked. For example, checking Normal will send notifications when the status changes from Warning or Critical to Normal.
- To set the status thresholds for the Utilization Type, please refer to the Utilization section.



4. Select the notification method (multiple notification methods may be selected).



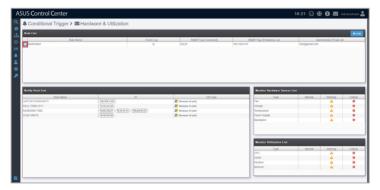
For more details on the notification methods, please refer to the **Adding a new rule** section



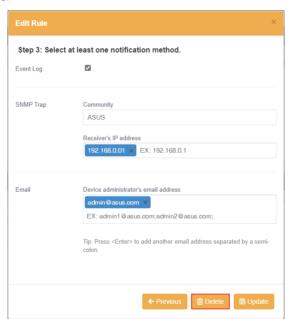
5. Click on **Update** once you have finished editing the rule.

Deleting a notification rule

1. Click on next to the rule you wish to delete.



Click Next, then Next again until you reach the following window, then click Delete.



3. Click **Delete** on the pop up window to delete the rule.



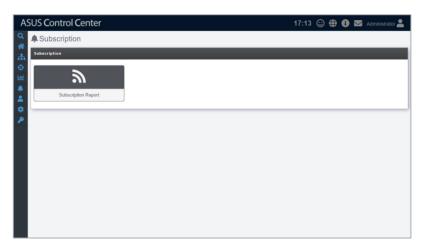
6.2 Subscription



The information entered in this section is for reference only.

Subscription allows you to set a periodic report on the hardware or software of managed devices. The reports are then sent to the department's director, allowing them to easily manage the department's software and hardware.

To access **Subscription**, click a in the left menu, then click on **Subscription**.



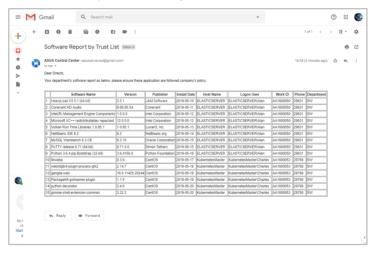
6.2.1 Subscription Report

Subscription Report allows you to manage your Software Reports such as which list set to apply (Trust Software or Focus Software), the receiver of the report, which devices to create reports on and when to receive the reports. This gives you the flexibility to tailor each subscription report according to your needs and focus on the device and applications you want to focus on.

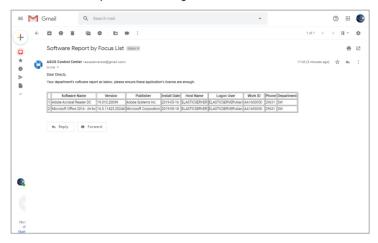


The report mail sender information can be set at the SMTP settings section, please refer to **SMTP Setting** section in this manual.

 Below is an example of a monthly Trust Software Asset report on the softwares of a department's managed devices.

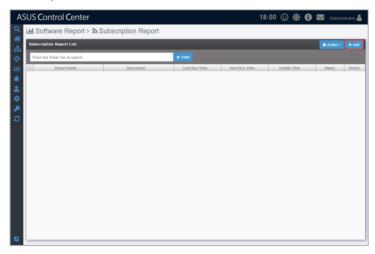


 Below is an example of a monthly Focus Software Asset report on the softwares of a department's managed devices.



To create a Subscription Report:

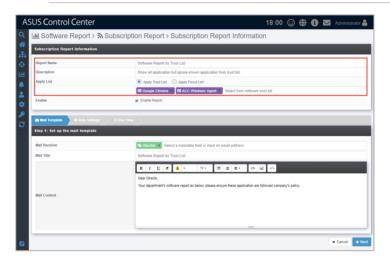
 Click on Add on the Subscription Report main screen to create a new report subscription.



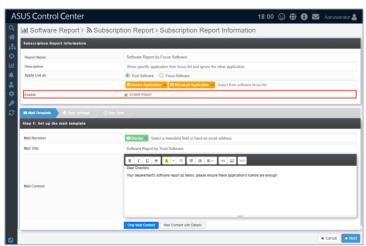
 Enter the Report name as well as a brief description of the report into their respective fields. Then select which list to apply to the report, Trust Software or Focus Software, and select the specific list(s) you wish to apply.



- Selecting the Trust Software option will exclude applications on the trust list when a report is generated. For more information please refer to the Trust Software Asset section of this chapter.
- Selecting the Focus Software option will only include applications on the focus list when a report is generated. For more information please refer to the Focus Software Asset section of this chapter.



3. Check **Enable Report** to enable this report.

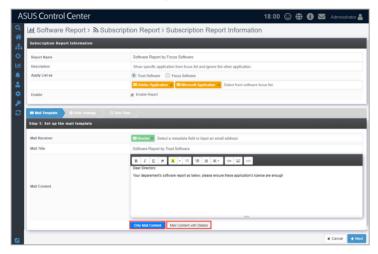


 Select a metadata tag or enter an email address into the Mail Receiver field, then enter your mail title and mail content.



The metadata tag allows you to use customized groups as your mail recipients. For more details on metadata, please refer to the **Metadata Management** section in this manual.

5. Select **Only Mail Content** to only include the mail content entered when the report is sent. Select **Mail Content with Details** to also include a software list in the mail content when the report is sent.



 In the Rule Settings step, you have to filter out the managed devices you wish to generate this report on. You can either select Custom rules or Grouping by selected metadata field.

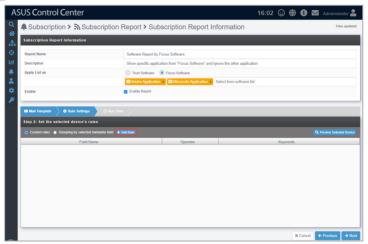


- Selecting the Custom rules option will allow you to select the rules to filter by.
- Selecting the Grouping by selected metadata option will filter by the metadata tag selected. To use the Grouping by selected metadata option ensure you have added a metadata tag as the Mail Receiver in step 4.

7. If you selected the Custom rules option, Click on Add Rule.



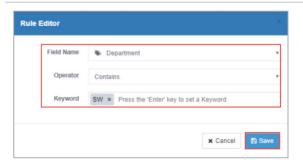
Follow this step only if you selected the Custom rules option.



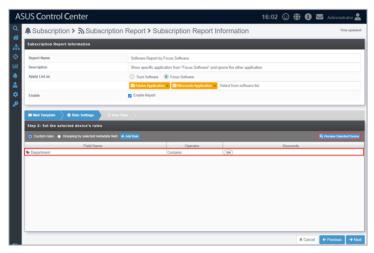
8. Enter the information required on the Rule Editor pop-up window. Once you have finished editing the rule on which to filter devices, click on **Save**.

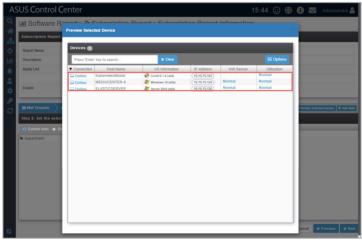


Follow this step only if you selected the Custom rules option.



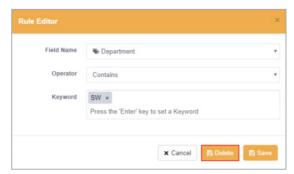
9. Your new rule will appear in the window below. Click on **Preview Selected Device** to view the device(s) results of your newly added rule.



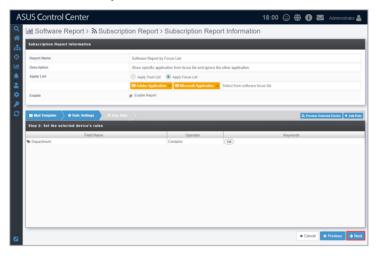


10. Repeat steps 6 to 8 to add another rule.

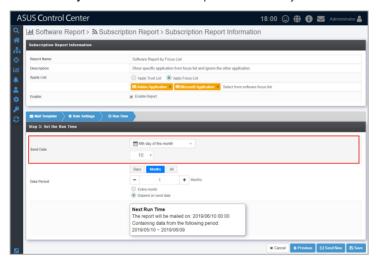
11. (optional) You may also edit or delete a rule by clicking on the rule, then repeat steps 4 to edit the rule, or click on **Delete** to delete the rule.



12. Click on Next once you are finished.



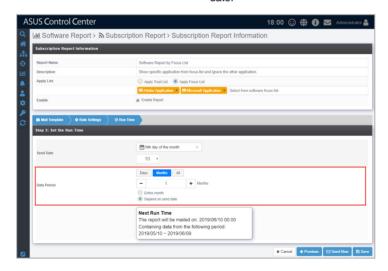
- 13. Select a Send Date from the drop down menu to specify when the report will be sent. The Send Date options are as below:
 - Every Day: Send a report every day.
 - Every Week: Send a report every week on a selected weekday.
 - First day of the month: Send a report on the first day of every month.
 - Nth day of the month: Send a report on the selected day of each month.
 - Last day of the month: Send a report on the last day of each month.



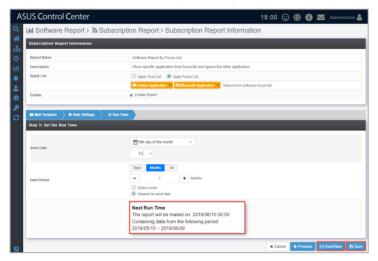
14. In the date period field, select the period of time the report will be generated on. The report will be generated on the information prior to the day the report is mailed, including the day it will be mailed.

The different **Date Period** options are as below:

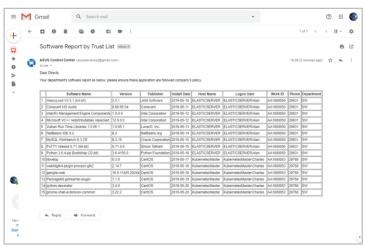
- Days: The report generated will be based on information from your selected number of days before the day the report is mailed.
- Months: The report generated will be based on information from your selected number of months before the day the report is mailed. Additional options are available if you selected Months.
 - Entire Month: This will generate information starting on the Send Date's previous month, with each month calculated from start of the month till the last day of the month.
 - Depend on send date: This will generate information starting on the Send Date, with each month calculated as the previous day of the send date till the day of the send date



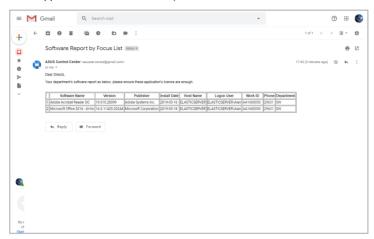
15. You can view information on when you will receive the next report, and the time period the report is based on in the window below. Once you finished editing the Run Time, you may click on **Send Now** to immediately receive a report, then click on **Save** to save your settings.



 Report as a result of applying Trust Software Asset. (Does not show white listed applications)



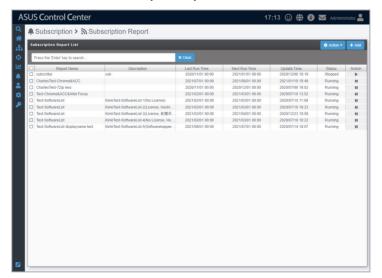
 Report as a result of applying Focus Software Asset. (Only shows applications on the focus list)





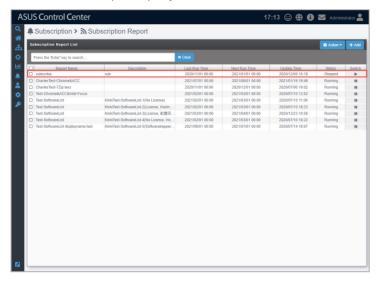
Ensure SMTP settings have been set and that a test email can be successfully sent to ensure notifications can be properly sent and received. For more information on SMTP settings and sending a test email, please refer to the SMTP Settings section.

 Your new report subscription should appear in the Subscription Report List on the main screen of Subscription Report.

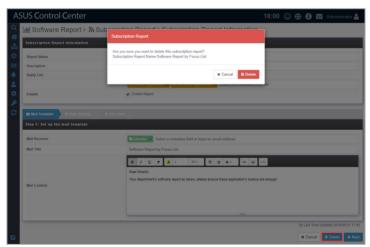


To edit or delete a subscription report:

1. Click on the subscription report you wish to edit.

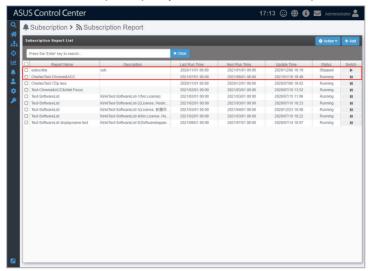


2. Repeat steps 2 to 14 of the **To create a Subscription Report** section to edit a subscription report, or click on **Delete** to delete the subscription report.

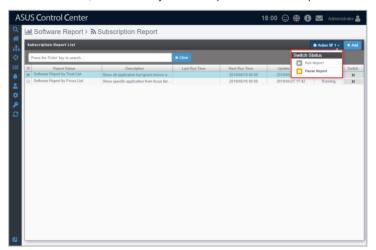


Switching the status of a subscription reports:

1. Click on the subscription reports you wish to switch the subscription status of.



2. Click on **Action**, then select if you want to pause or run the report.



Chapter 7

This chapter describes how to add and edit accounts and roles for different users.

Account Management

7.1 Role Privilege Management

Role Privilege will allow you to create roles with different permissions which gives you control over the functions and information accessible to each role created. A Viewer role privilege is available by default, which only allows accounts assigned with this role privilege to view all the functions, but cannot edit customized roles. There is no Administrator role in the Role List by default, but you can create one by enabling all permissions when creating a new role, this will allow accounts assigned with this role to add, edit, or delete when using any function, and also allows you to customize roles.



The **Admin** role assigned to the default Administrator account of ASUS Control Center will not appear in the **Role List** and cannot be edited.

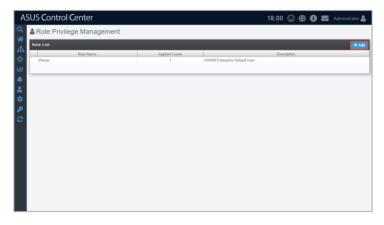
To access **Role Privilege Management**, Click In the left menu, then click on **Role Privilege**.



Adding a new role

You can add new roles and set the permissions of this role. For example, assigning an account with Software User role which is customized to only allow users with this role access to ASUS Control Center software related functions, or creating an account with BIOS User role which is customized to only allow users access to ASUS Control Center BIOS related functions.

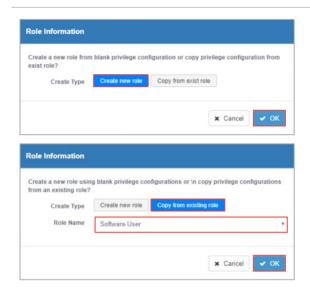
1. Click on Add.



2. Select between Create new role and Copy from exist role, then click OK.



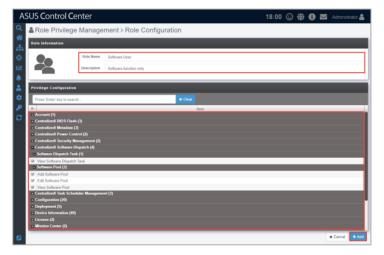
- Create new role: Create a new role with no permissions enabled in Privilege Configurations.
- Copy from exist role: Select from an existing role (including the Admin role assigned to ASUS Control Center's default administrator account), this will load the Privilege Configurations of the selected account into the new role.



- 3. Enter the Role Name and Description of the new role.
- 4. Select and check / uncheck the permissions to enable / disable for the role in the **Privilege Configuration** block.

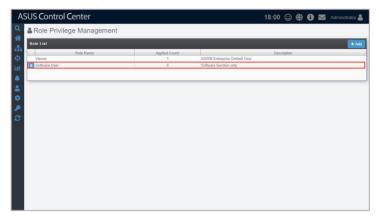


- If you chose Copy from exist role in step 2, your Privilege Configurations
 list should be the same as the role you selected to copy from. You can still
 customize the permissions for this new role.
- You can click on next to each permission category to expand / collapse the category to view / hide the permissions available for that permission category.
- You can use the Search Bar to search and filter through the permission items in the Privilege Configurations list.
- 5. Click **Add** once you have finished.

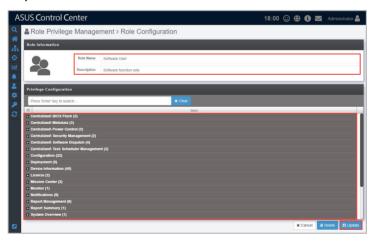


Editing a role

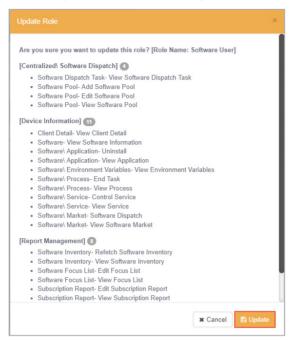
1. Click on the role you wish to edit from the Role List block.



 You can edit the Role Name and Description, and also configure the permissions in the Privilege Configuration list. Once you are finished click on Update.



 A pop-up window should appear and allow you to check the changes made to the role, click on **Update** to confirm these changes.



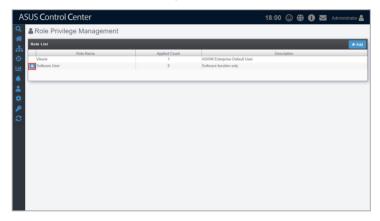
Deleting a role



Account(s) associated with a role will be deleted too when you delete a role. You can check how many accounts are associated with the role in the Applied Count column. For more information on managing accounts, please refer to the **Accounts Management** section.

You can delete a role using the following methods:

- · Deleting the role from the Role List
 - Click on in next to the role you wish to delete.

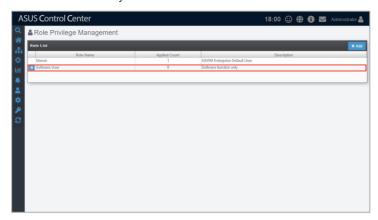


2. Click Delete to delete the role.

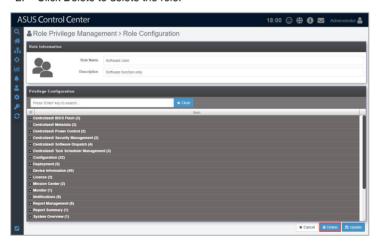


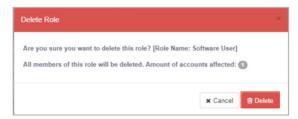
Deleting the role from Role Configuration

1. Click on the role you wish to delete from the Role List block.



2. Click Delete to delete the role.



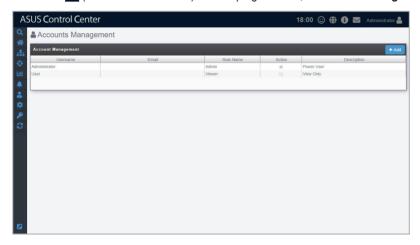


7.2 Accounts Management

Accounts Management displays all user accounts on ASUS Control Center, and allows you to add, edit, or delete accounts. ASUS Control Center comes with a default Administrator account with Admin role privileges, and a User account with Viewer role privileges.

To access Accounts Management, you can use the following methods:

- Click I in the left menu, then click on Accounts Management.
- Click (Account Information) in the top right corner, then select Settings.



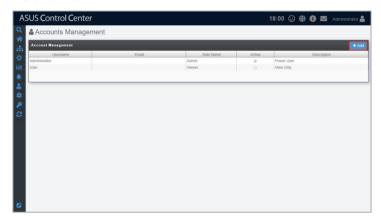
Adding a new account

You can add new accounts and apply customized roles to them, allowing you to and control the functions and information each account can access with ease. For example, assigning an account with Software User role which is customized to only allow users with this role access to ASUS Control Center software related functions, or creating an account with BIOS User role which is customized to only allow users access to ASUS Control Center BIOS related functions.



For more details on role privileges, please refer to the **Role Privilege**Management section.

1. Click on Add.



- 2. Enter the username, password, and email of the new account.
- 3. Select a role in the Role Name field.



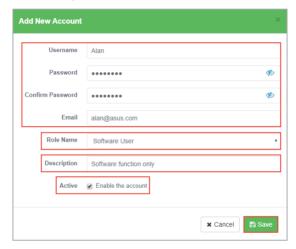
For more details on adding new roles, please refer to **Add Role** under the **Role Privilege Management** section.

- 4. Enter a brief description for the account.
- (optional) Check or uncheck Enable the account in the Active field to enable or disable the newly created account.

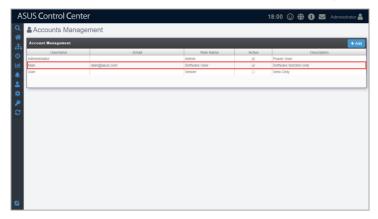


This option is set to enabled by default.

6. Click on Save once you have finished.



7. Your newly created account should appear in the **Account Management** list.

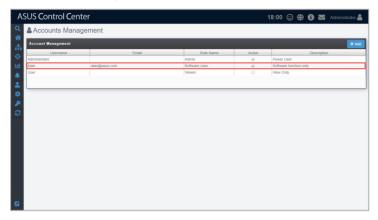


Logging in to ASUS Control Center using different accounts with different roles assigned will affect the items the account can gain access to, depending on the permissions assigned to the role selected. For example, logging in an account which you have set to a role with access only to Software related functions will result in the following screenshot.

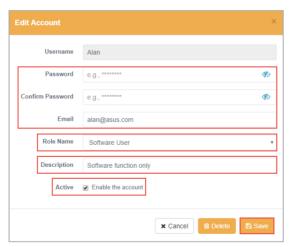


Editing an account

1. Click on the account you wish to edit.



 You can edit the Password, Email, Role Name, Description, and Active fields. Once you have finished editing click on Save to save the changes made.

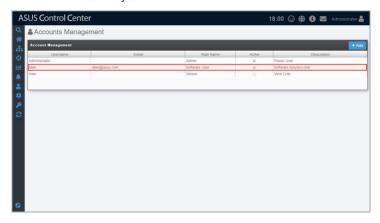


Deleting an account

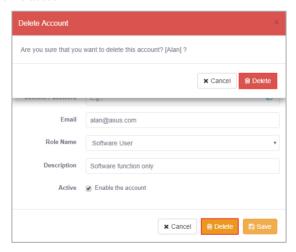


The default **Administrator** and **User** accounts cannot be deleted.

1. Click on the account you wish to delete.



Click on **Delete**, then click on **Delete** again on the confirmation pop-up to delete the account.



Enabling multi-factor authentication (MFA)



It is only possible to enable or disable MFA for currently logged in account.

1. Click on the currently logged in account.



2. Enable the **MFA** option, then scan the QR code using an authenticator app and enter the 6-digit passcode to verify the multi-factor authentication setup.



Once MFA is enabled, the MFA field will show when MFA was enabled for this account. Click Save.



4. Click on the currently logged in account again.



5. Enter the 6-digit passcode from the authenticator app, then click **Verify**.



Disabling multi-factor authentication (MFA)



- It is only possible to enable or disable MFA for the currently logged in account.
- Only the default Administrator account can view the MFA status of other accounts.
- 1. Click on the currently logged in account.



2. Disable the MFA option.



Chapter 8

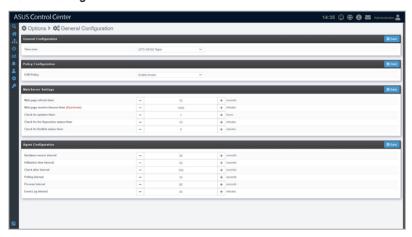
This chapter describes system, network, appearance, security, SMTP, backup and restore, maintenance, DBExpose, update, access control, sensor threshold, and software list configuration options.

Options

8.1 General Configuration

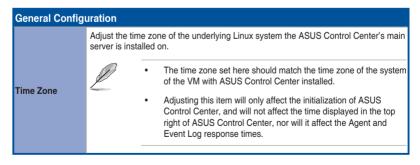
The **General Configuration** allows you to configure different settings for the main ASUS Control Center server and agents, as well as set the time zone.

To access **General Configuration**, click in the left menu, then click on **General Configuration**.



Adjusting items on the General configurations page

Configure the items in the **General Configurations** block, **MainServer Settings** block, and **Agent Configuration** block, then click on **Save** to save the changes made. For more details on the different configuration options available, please refer to the tables below:



Policy Configuration	
USB Policy	Set the default USB policy to enable or disable USB devices on new managed devices.

Main Server Settings				
Web page refresh timer	Set the time interval in seconds between each refresh of data on all webpages of the main server. This setting will affect the response time for items such as System Overview and Event Log.			
	System Overview and Event Log.			
Web page session timeout timer	Set the time interval in seconds for the web page session timeout timer, which causes web sessions to be logged out after no activity is detected for the specified amount of time. The default setting of 1440 minutes (24 hours) disables the web page session timeout timer.			
	Set the time interval in hours for the main server and agent update check.			
Check for updates timer	This setting will affect the main server and agent version check timer in the Updates page, and may require an Internet connection.			
	Set the time interval in minutes ASUS Control Center should perform a status check on managed vSpheres.			
Check for the Hypervisor status timer	This setting will affect the response times for items in the VM Overview page such as vSphere hardware sensors and utilization .			
Check for Redfish status timer	Set the time interval in minutes ASUS Control Center should perform a status check on managed Redfish devices.			

Agent Configuration

Hardware sensor interval

Set the time interval in seconds for the agents of all managed devices to return <code>Hardware Sensor</code> values. The default setting is 30 seconds, which means that the agents need to report <code>Hardware Sensor</code> values and status every 30 seconds. For example, if a fan was removed from a device, ASUS Control Center's web interface should receive and update the status for fan abnormality within 30 seconds (Web page refresh time could affect the update time).

Utilization time interval

Set the time interval in seconds for the agents of all managed devices to return **Utilization** values. The default setting is 30 seconds, which means that the agents need to report Utilization values and status every 30 seconds . For example, if a stress test was performed on a CPU, ASUS Control Center's web interface should receive and update the status for CPU abnormality within 30 seconds (Web page refresh time could affect the update time).

Check alive interval

Set the time interval in seconds for the agents of all managed devices to return the connection status. The default setting is 120 seconds, which means that the agents need to report the connection status every 120 seconds. For example, if a device loses connection, ASUS Control Center's system overview should display it as "Offline" after 120 seconds (Web page refresh time could affect the update time).

Polling interval

Set the time interval in seconds for the agents of all managed devices to query tasks from ASUS Control Center. The default setting is 10 seconds, which means that the agents need to query ASUS Control Center if there is a task for that device every 10 seconds. For example, the device should perform a task of disabling the registry, locally, within 10 seconds of disabling the registry of that device on the ASUS Control Center web interface.

Set the time interval in seconds for the agents of all managed devices to return PID (Process ID) values. The default setting is 60 seconds, which means that the agents need to report PID values every 60 seconds.

Process interval



To view process information, refer to **Software** under the **Device Information** section.

Set the time interval in seconds for the agents of all managed devices to return Event Log entries. The default setting is 30 minutes, which means that the agents need to provide an updated Event Log every 30 minutes.

Event log interval

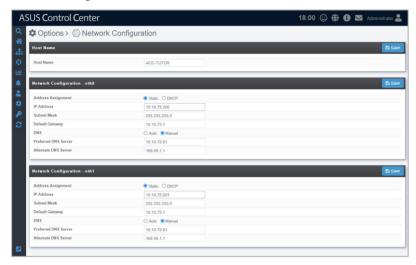


To view event logs, refer to **Event Log** under the **Device Information** section.

8.2 Network Configuration

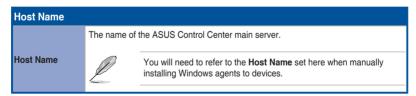
The **Network Configuration** allows you to configure the network for the ASUS Control Center main server. When the device with ASUS Control Center or a hypervisor features multiple network cards, you can configure multiple networks to allow ASUS Control Center to manage different network segments.

To access **Network Configuration**, click in the left menu, then click on **Network Configuration**.



Adjusting the Network configurations

Configure the items in the **Host Name** block and **Network Configuration** block then click on **Save** to save the changes made. For more details on the different configuration options available, please refer to the tables below:



Network Configuration						
Address Assignment	Select DHCP to automatically set the IP address and Subnet Mask . Select Static to enter the IP address and Subnet Mask manually.					
IP Address	Enter the IP a	You can only set the IP Address manually if you selected Static in the Address Assignment field.				
	Enter the Subnet Mask for this network card.					
Subnet Mask	2	You can only set the Subnet Mask manually if you selected Static in the Address Assignment field.				
Default Gateway	Enter the default gateway for this network card.					
DNS	Select Auto to automatically set the DNS Server , or select Manual to manually configure the DNS Server .					
	Enter the Preferred DNS Server for this network card.					
Preferred DNS Server	<u> </u>	You can only set the Preferred DNS Server manually if you selected Manual in the DNS field.				
	Enter the Alternate DNS Server for this network card.					
Alternate DNS Server	2	You can only set the Alternate DNS Server manually if you selected Manual in the DNS field.				



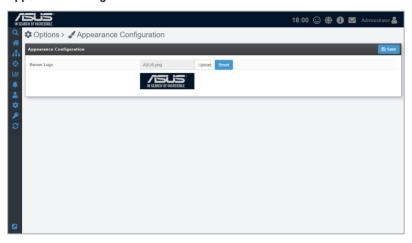
- The amount of Network Configuration blocks available will depend on the amount of network cards available.
- You will be logged out of ASUS Control Center when you save the changes made to the **Network Configuration** block(s). If you changed the IP address, you will need to enter the new IP address when logging in.

8-6 Chapter 8: Options

8.3 Appearance Configuration

The **Appearance Configuration** allows you to customize and personalize your ASUS Control Center's top left banner logo.

To access **Appearance Configuration**, click in the left menu, then click on **Appearance Configuration**.

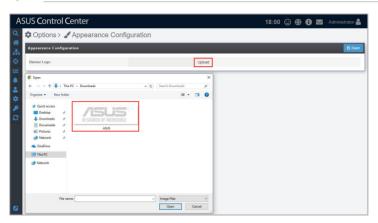


Setting a custom banner logo

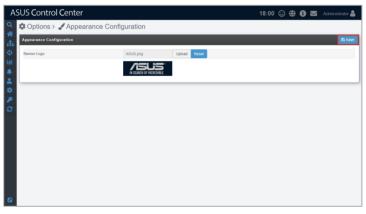
1. Click on **Upload**, then select your new banner logo.



The height dimension of the logo image file should be 56 pixels.



2. Once you have finished uploading the new banner logo, click on Save.





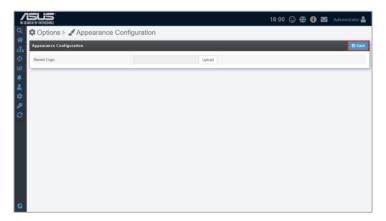
8-8 Chapter 8: Options

Resetting the banner logo

1. Click on **Reset** to reset your banner logo to the default banner logo.



2. Click on Save to save the changes made.



8.4 Security Configuration

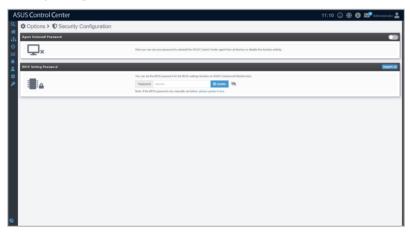


This function is only available for Windows® OS managed devices.

The **Security Configuration** allows you to set a password as a method to prevent users from removing the agents themselves. This enables a more centralized control over all managed Windows® devices.

This password is separate from the agent uninstall password on individual devices (**Device Information** > **Configuration**), and setting this password will not override the individual agent uninstall passwords.

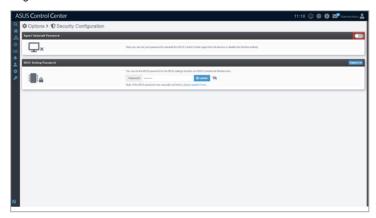
To access **Security Configuration**, click in the left menu, then click on **Security Configuration**.



8.4.1 Agent Uninstall Password

Setting a new password

 Toggle the slider to bring up the pop-up window to set the Administrator's Agent Uninstall Password.

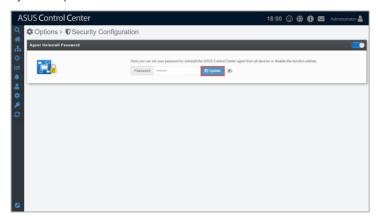


 Enter the password you wish to set as the Administrator's Agent Uninstall Password, then click Save to set the new password.



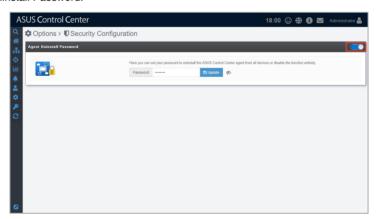
Editing the password

Click on the **Update** button, then re-enter your new password and click on **Save** to save your new password.



Disabling the password

Click on the button located at the top right to disable the Administrator's Agent Uninstall Password.



8.4.2 BIOS Setting Password

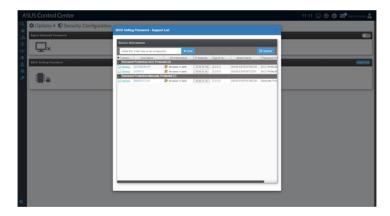
When an agent is installed onto a device without a BIOS password, ASUS Control Center will automatically enable BIOS Password Protection and set a BIOS password that meets complexity requirements. In such cases, the client's BIOS password protection status will be defined as "ACC Protected".

BIOS Password Protection cannot be automatically enabled if the device has an existing BIOS password. In such cases, the client's BIOS password protection status will be defined as "Manually Protected".

Viewing the BIOS password protection status

Click **Support List** to view the BIOS password protection status for all devices.

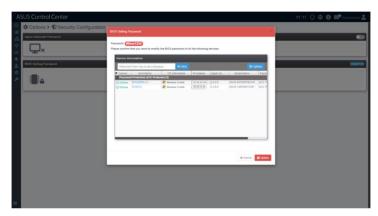




Updating ACC Protected BIOS passwords

Click on the **Update** button to open a list of ACC Protected devices, then click **Update** in the popup window to update the BIOS password.





Updating manually protected BIOS passwords

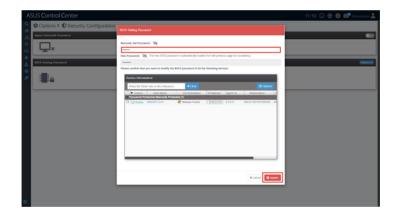
1. Click Please update it here to open a list of manually protected devices.



 Enter the device's existing BIOS password, then click **Update** to update the BIOS password. BIOS Password Protection will automatically be enabled and the device's status will change to "ACC Protected".



For security reasons, the existing BIOS password is required to make any changes. This protects the client devices from malicious attacks that may compromise the BIOS.



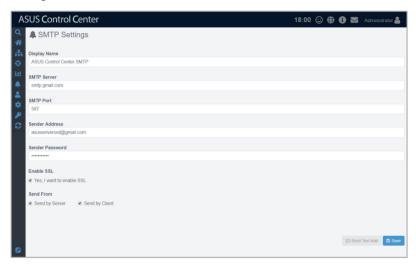
8.5 SMTP Settings



The information entered in this section is for reference only.

Set up the SMTP (Simple Mail Transfer Protocol) for ASUS Control Center to allow feedback on system failures and alerts to be sent via email to the system administrator.

To access **Software Report**, click in the left menu, then click on **SMTP Settings**.



To set up the SMTP Server:

1. Fill in or check the following fields:

Display Name The name of this SMTP setting. The display name will not appear on

sent emails.

SMTP Server The SMTP server responsible for collecting and sending emails

SMTP Port Service port for SMTP. Common ports used are 25 (SMTP former default

port), 465 (encrypted SMTP), and 587 (new SMTP default)

Sender Address The email of the ACC notification sender. This email address must exist

within the SMTP Server service

Sender Password The password for the ACC notification email sender

Enable SSL Enables mail sent or forwarded through this SMTP server are SSL

encrypted

Send by Server* When there are issues with managed devices whilst within the same

domain as ACC, ACC will send emails using the SMTP server

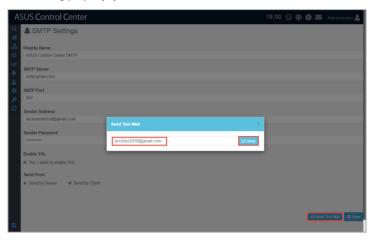
Send by Client* When there are issues with managed devices whilst not in the same domain as ACC, the managed device will send emails using the SMTP

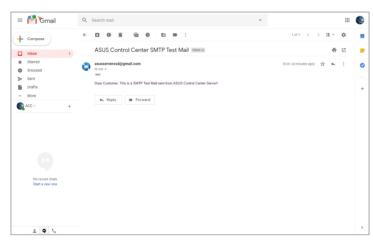
server

* Refer to the flow charts at the bottom of the page for more details on the difference between Send by Server and Send by Client.

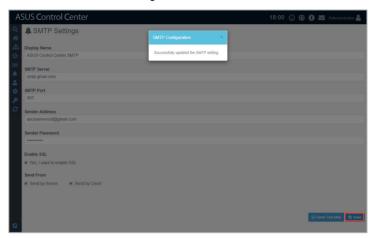


2. (optional) Click on **Send Test Mail**, then enter an email and click **Send** to receive the test mail to check the status of the SMTP. If the SMTP is functioning properly, you should receive an email.





3. Click **Save** to save the changes made.



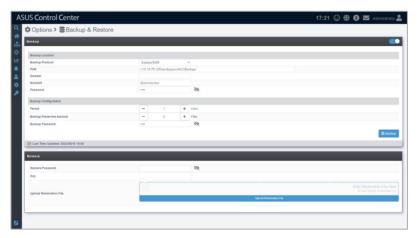
8.6 Backup & Restore



This function is only available for ASUS Control Center Enterprise edition.

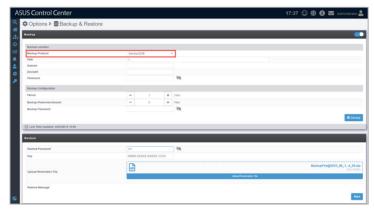
The **Backup & Restore** function allows you to set a periodic backup of the settings and configurations of ASUS Control Center to another backup device, allowing you to easily restore the backup settings and configurations if something were to happen to the ACC VM.

To access **Backup & Restore**, click in the left menu, then click on **Backup & Restore**.



Enabling periodic backup

1. Select a Backup Protocol (currently only supports Samba / SMB protocols).



If you wish to back up your ACC to a Linux OS device's SMB folder, do the following:

- Close SELinux
 - For RHEL, CentOS, Scientific Linux
 - a. Open /etc/sysconfig/selinux.
 - b. Set SELINUX=enforcing to SELINUX=disabled.
 - c. Reboot the system.
 - For Debian, Ubuntu

SELinux is not installed by default in Debian and Ubuntu.

- Adding to the Firewall whitelist
 - For RHEL, CentOS, Scientific Linux
 - If you are using iptables:
 - a. Input the following command to allow 137, 138, and 139 ports:

```
-A INPUT -m state --state NEW -m udp -p udp --dport 137 -j ACCEPT
```

- -A INPUT -m state --state NEW -m udp -p udp --dport 138 -j ACCEPT
- -A INPUT -m state --state NEW -m tcp -p tcp --dport 139 -j ACCEPT

- b. Restart the service for the changes to take effect by using the following command: systemctl restart iptables.
- If you are using **firewalld**:

Enter the following commands to add Samba access privileges: firewall-cmd -permanent -zone=public -add-service=samba

For Debian, Ubuntu

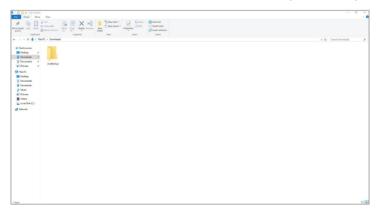
If you are using ufw, the system has already added nf_conntrack_netbios_ns to IPT_MODULES under /etc/default/ufw by default, so access should already be allowed.

• Enable write permissions for the destination folder

The "Write" permission should be enabled for "other(O)" in the folder you wish to back up to. You can use the following command: chmod -R 755 /home/acc/backup.

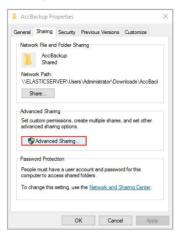
- Modify the Samba configuration file
 - a. Open /etc/samba/smb.conf.
 - b. Set the **security** variable in **Galbol Setting** to "user".
 - Set the writable variable in Share Definitions to "yes".

- Create, share, and enable permissions for the destination folder
 - a. Create a new folder and enter a name for it, for example AccBackup.

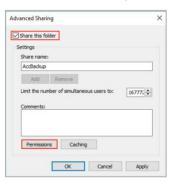


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Right click on the newly created folder and select Properties > Sharing > Advanced Sharing....

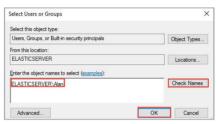


c. Check Share this folder, then click on Permissions.

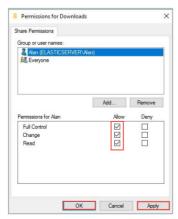


 d. Click on Add..., then enter the users you would like to allow permissions for, click on Check Names and click OK.





 e. Select the newly added group or username and check the Full Control permission. Ensure the Full Control, Change and Read permissions are all checked, click Apply, then click OK.

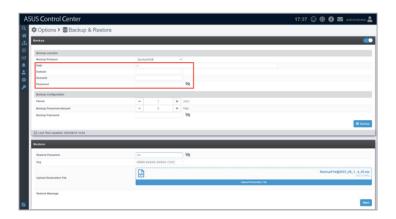


f. Return to your ASUS Control Center main server.

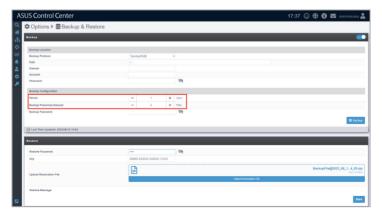
2. Fill in the Path, Domain, Account, and Password fields.



- The Account and Password fields refer to the credentials used to access the backup location, not the credentials used to log into ASUS Control Center.
- The folder should be set as a shared folder and discoverable by the system you wish to back up, and should have read and write permissions enabled.
- Take note of the syntax of the path. Ensure that the syntax of your selected protocol from the previous step is correct.



Select the Period and Preserved Backup numbers. Period determines
the amount of days each periodic backup should be done. The Preserved
Backup amount determines how many backup files should be saved, when
the amount of files exceed the Preserved Backup number, the backup file
with the earliest date will be deleted.



4. Enter a backup password. This password is required when you use the **Restore** function.



Store the backup password in a safe place. If the backup password is lost, you will not be able to restore from the backup file.



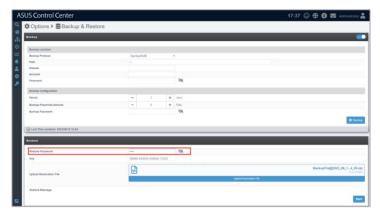
5. Click **Backup** to save the backup settings and start the initial backup.



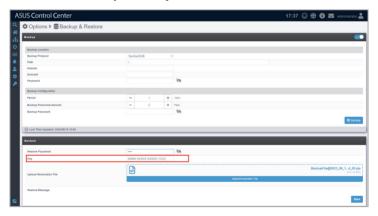


Restoring the backup file

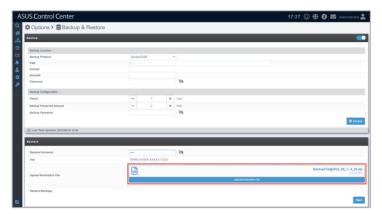
 Enter the Backup Password previously set when enabling periodic backup into the Restore Password field.



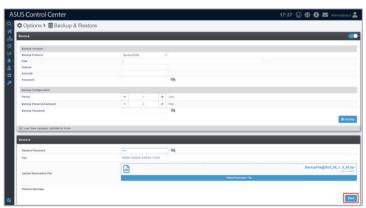
2. Enter the license key in the **Key** field.



 Drag a backup file you wish to restore into the Upload Restoration File field, or click on Upload Restoration File and select the backup file you wish to use to restore.



4. Click Start to restore from the selected backup file.



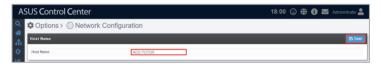
 The session will expire and you will be logged out of ACC when the restore process begins, please restart the browser and log in again once the restore process is complete.



 Once you've logged into the restored ACC, you will need to configure the network settings such as the Host Name and IP Address of the restored ACC, for managed devices to return and display the correct information and data.

Navigate to S > Network Configuration, and change the Host Name of the restored ACC to the same host name as the backed up ACC, then click Save.

For example, if the backed up ACC's host name was ACC TUTOR, then after restoring it to an ACC main server with the host name ACC NWONE, change the host name ACC NWONE to ACC TUTOR.



7. Change the IP Address of the restored ACC to the same IP address as the backed up ACC, then click Save.

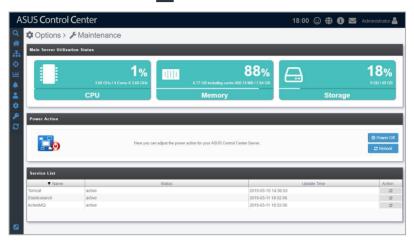
For example, if the backed up ACC's IP address was 10.10.75.123, then after restoring it to an ACC main server with the IP address 10.10.75.235, change the IP address 10.10.75.235 to 10.10.75.123.



8.7 Maintenance

The **Maintenance** function allows you view the information such as the CPU, memory, and storage of the ACC VM. It also allows you to configure the power options and services running on the ACC VM remotely from the ASUS Control Center. This helps you save time when managing hypervisors, as you can control and configure them all from the ASUS Control Center.

To access Maintenance, click in the left menu, then click on Maintenance.



Cofiguring the power option of Hypervisors

1. Click on **Power Off** or **Reboot** to power off or reboot the hypervisor.



2. Enter the password of an account with a role that has Power Control enabled, then click on **Confirm** to execute your selected power option.



For more information on Accounts and Roles, please refer to the **Account Management** chapter.



Restarting the Services

Click on the restart button next to the service you wish to restart.



This will end your session and you will be logged out of ASUS Control Center. Please login again once the restoration is complete.



8.8 DBExpose Configuration

The **DBExpose Configuration** allows you to set an account and password which allows users to use third-party software, such as MySQL Workbench to access data on ASUS Control Center, such as device information or metadata. This information is read-only and cannot be edited.

To access **DBExpose Configuration**, click in the left menu, then click on **DBExpose Configuration**.

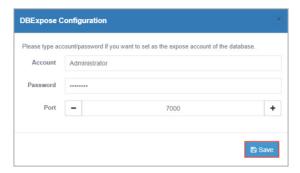


To set the DBExpose account and password

1. Click on the slide button on the top right of the main screen.

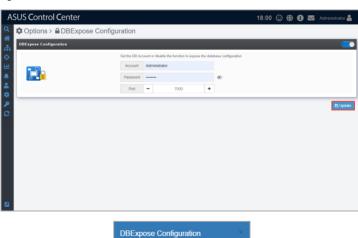


Enter an account and password, then enter a port (between 7000-7999)
which is not being used. Once you have finished entered the required fields,
click on Save.



To edit the DBExpose account information

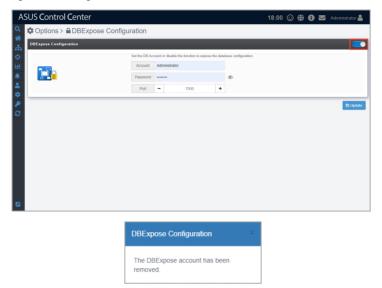
Edit the account, password, and port information then click on **Update** to save the changes made.





To delete the DBExpose account information

Click on the slide button on the top right to disable and delete the DBExposure Configuration settings.



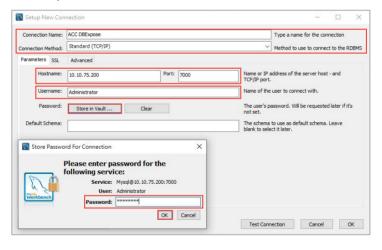
Access ASUS Control Center with third-party software



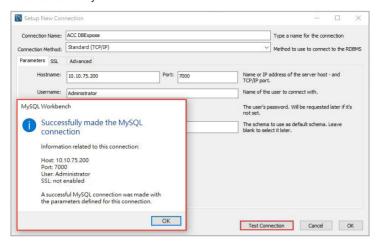
The example in this section is for reference only.

You can use a third-party software such as **MySQL Workbench** to access information such as the metadata and device information of your ASUS Control Center.

- Load MySQL Workbench, then set up a new connection and enter the required information.
- Enter the ip and port of the ASUS Control Center server into the Hostname and Port field.
- 3. Next, enter the DBExposure account created into the **Username** field.
- 4. Click on **Store in Vault...** then enter the DBExposure password you created into the password field and click **OK**.



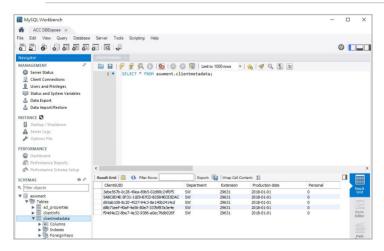
Click on Test Connection to test if the connection to ASUS Control Center was successfully created.



Save the connection settings, now when using MySQL Workbench, you should be able to access some of the data on ASUS Control Center.



The screenshot below is an example of accessing the metadata of ASUS Control Center.

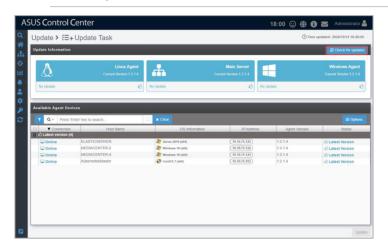


8.9 Update

The **Update Task** screen will display available updates for the Linux Agent, Windows Agent, and Main Server, you may manually refresh the updates screen by clicking on **Check for updates**.

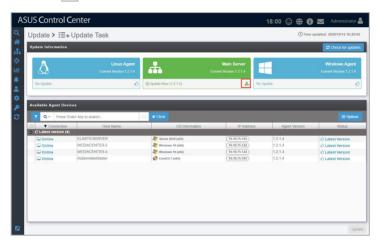


- Ensure to add asuscontrolcenter.asus.com/* to your firewall exceptions list to enable update checks.
- Ensure you have a stable Internet connection.

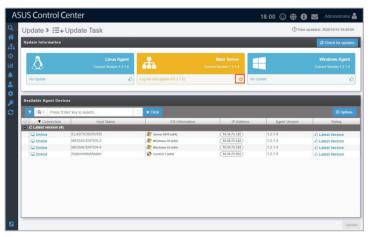


Updating ASUS Control Center main server

 When an update is available for the main server, it will be displayed under Update Information and the Main Server block will be displayed in green. Click on in the Main Server block to download the update files.



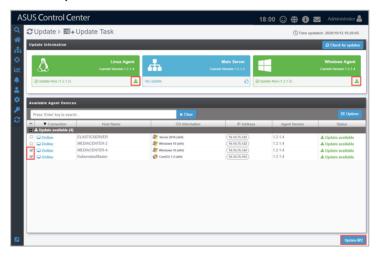
 Once the update files are successfully downloaded, the Main Server block should be displayed in orange. Now click on to update the ASUS Control Center main server. You will also be logged out of ASUS Control Center when the main server is updating.



3. Log into ASUS Control Center again after the update is completed.

Updating Windows and Linux agents

- When an update is available for Linux and/or Windows Agents it will be displayed under **Update Information**, and the **Linux Agent** and/or **Windows Agent** block will be displayed in green.
- 2. Click on in the Linux Agent and/or Windows Agent block to download the agent. Once the download is complete, the Linux Agent and/or Windows Agent block will be displayed in blue.
- Select the device(s) you wish to update agents for in the Available Agent Devices list.
- 4. Click on Update.



5. Click **Update** on the confirmation pop-up window to start the update process.



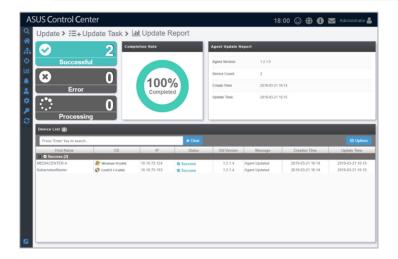
You do not need to uninstall the agents on the selected devices before updating.



6. After the agent updates have been completed, you will be redirected to the Agent Update Report screen.



For more details on the Agent Update Report, refer to the **Agent Update Report** section.



8.10 Access Control List

The **Access Control List** allows you to configure rules to permit or deny access to ASUS Control Center from specified IP addresses.





To add an access control rule

- 1. Click + Add to start adding a new access control rule.
- Select Permit or Deny in the popup window, then enter an IP address and Wildcard Mask.



- For example, to deny access from a Class C IP range, set the Type to Deny, IP address to 10.10.30.100, and the Wildcard Mask to 0.0.0.255.
 The resulting access control rule will deny access from any IP address from 10.10.30.1 to 10.10.30.254.
- For example, to permit access from a specific IP address, set the Type to Permit, IP address to 10.10.30.123, and the Wildcard Mask to 0.0.0.0.
 The resulting access control rule will permit access from 10.10.30.123.
- 3. Click Save to save the access control rule.

To adjust the priority of an access control rule

- 1. Click and drag an access control rule up or down to adjust its priority.
- 2. Click save to save changes to the access control rule list, then click **OK** in the popup window to confirm your changes.



The access control rules are applied in descending order.

To test an access control rule

- 1. Enter an IP address under Rule Test.
- 2. Click Test Rule to view if the specified IP address will be permitted or blocked based on the existing access control rules.



To edit an access control rule

- 1. Click of to start editing a new access control rule.
- 2. After making the desired changes, click Save to save the access control rule, then click **OK** in the popup window to confirm your changes.

To delete an access control rule

- 1. Click to delete an access control rule, then click **Delete** in the popup window to confirm deletion.
- 2. Click Save to save changes to the access control rule list.

8.11 Customize Page

Customize Page allows you to create and edit custom pages.

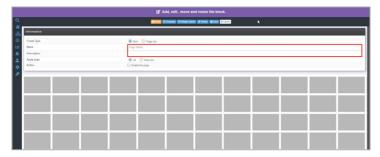


Adding a blank custom page

1. Click **Add** to open the custom page editor and create a blank custom page.



2. Fill in the Name and Description fields.



3. Select the **Role List** option in the **Apply page** field, then select a role from the drop down menu to specify which roles should have access to the custom page (optional).

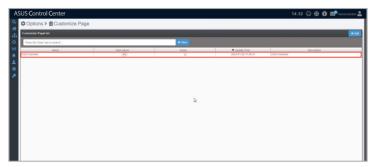


4. Tick **Enable this page** to enable the custom page.



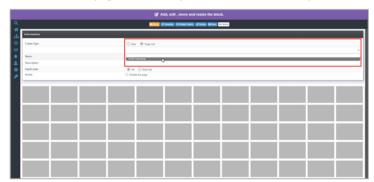
Editing an existing customized page

Select an existing custom page to open the custom page editor.



Using an existing custom page as a template

In the custom page editor, select the **Page List** option in the **Create Type** field, then select a custom page from the drop down list to use as a template.

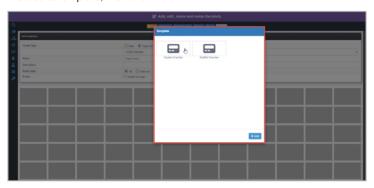


Loading a custom page template

1. In the custom page editor, click **Template**.



2. Select a template, then click Add.



Changing the theme of the custom page

In the custom page editor, click Styling, then select a theme from the drop down menu.



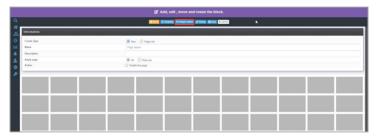
Changing the size of widgets

Click the enlarge or shrink button in the title bar of the widget.

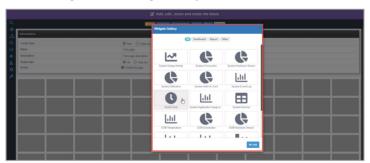


Adding a widget using the widget gallery

1. In the custom page editor, click Widget Option.

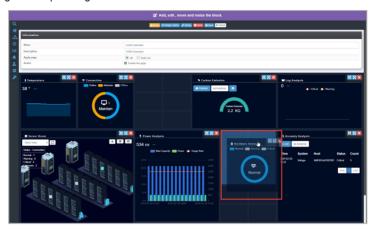


2. Select a widget from the Widget Gallery, then click Add.



Changing the location of widgets

Drag and drop a widget to the desired location.



8.12 Sensor Threshold

The **Sensor Threshold** allows you to centrally configure the threshold values of all managed devices, providing you with an effortless method of setting threshold values of all managed devices, instead of having to configure each device's threshold values individually.

To access **Sensor Threshold**, click in the left menu, then click **Sensor Threshold**.



Adjusting the Disk S.M.A.R.T. status configurations

Adjust the disk S.M.A.R.T. status configurations, then click **Save** to save and apply the changes made to all managed devices.

Adjusting the Utilization Threshold configurations

Adjust the threshold at which warnings and critical warnings will be shown, then click **Save** to save and apply the changes made to all managed devices.

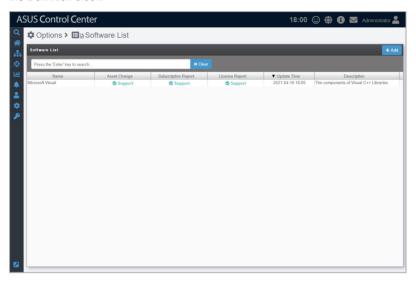


To adjust the threshold for a single managed device, refer to **Utilization** under the **Device Information** section.

8.13 Software List

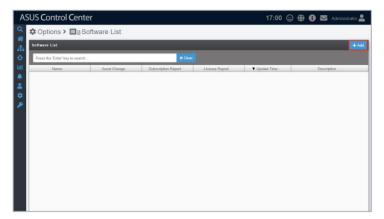
The **Software List** allows you to view and manage rules of the installed software of all managed devices. You can use the Search Bar at the top of the page to search and filter through added software lists in the Software List.

To access **Software List**, click in the left menu, then click on **Software List** in the Definition block.

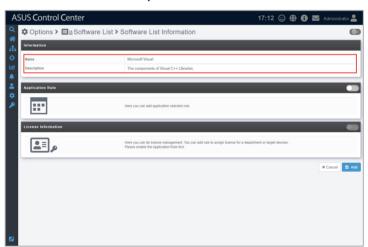


Adding a software list

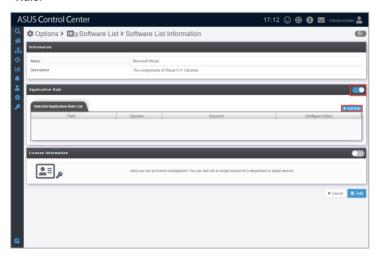
1. Click on Add.



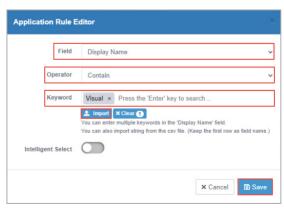
2. Enter the Name and Description of the software list.



 Click on the slide button in the Application Rule block, then click on Add Rule.



- You may add a rule from each filter field (Display Name, Publisher, Version). Please refer to the following on methods of adding each filter field.
 - Using Conditions (Display Name, Publisher, Version)
 - a. Select a Field.
 - b. Select the Operator (**Equal**, **Contain**, **Not Contain**), this will allow you to set the conditions for the keywords you enter.
 - Enter keyword(s) or use the **Import** button to import keywords from a .csv file.
 - d. Click on Save once you are finished adding keywords.



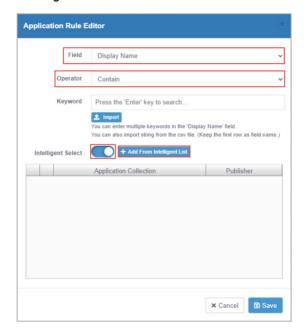
<u>Using Intelligent Select (Display Name)</u>

Intelligent Select will group softwares with slight differences in software name, publisher or version. For example the *Microsoft Visual Studio* Application Collection will include both *Microsoft Visual Studio 2016* and *Microsoft Visual Studio 2019*.



This option is only available for when **Display Name** is selected as the **Field**.

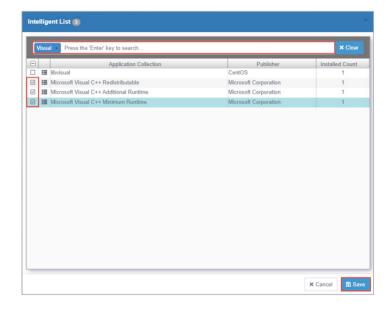
- a. Select Display Name as the Field.
- Select the Operator (Equal, Contain, Not Contain), this will allow you to set the conditions for the items selected in Intelligent List.
- Click on the slide button Intelligent Select, then click Add From Intelligent List.



 d. Check Application Collections to add them to the Intelligent List, then click on Save. You may also use the search bar to search for Application Collections.



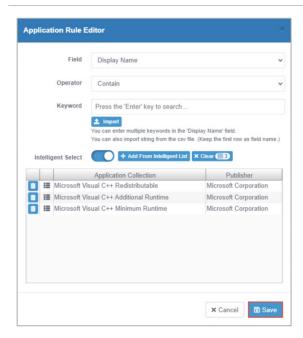
Click on \boxtimes next to the Application Collection name to view all applications included in the Application Collection.



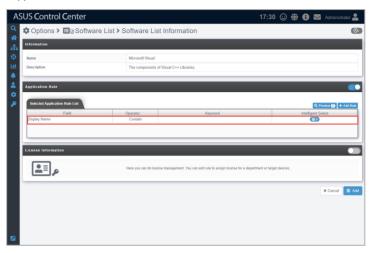
e. Click on Save when you are finished.

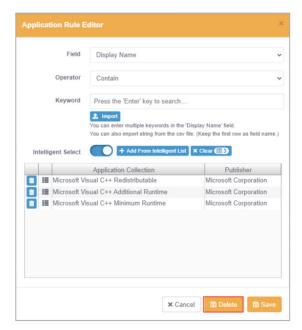


Click on Clear to clear all Application Collections added.



 (optional) You may also edit or delete an application rule by clicking on the rule, then following step 4 to edit the rule, or click on **Delete** to delete the application rule.



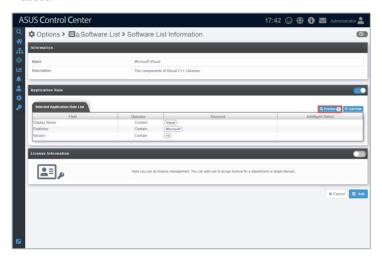


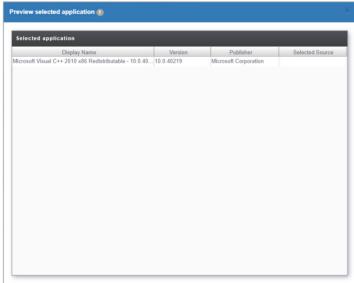
6. Repeat step 3 to step 5 to add more Application Rules.



You may only add one Application Rule per **Field** (**Display Name**, **Publisher**, **Version**).

 Click on Preview to view the filter results based on the Applications Rules added.

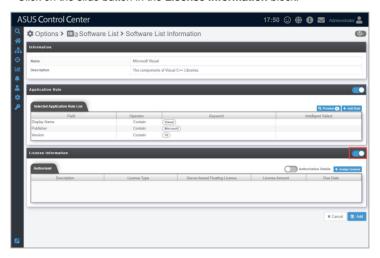






Adding License Information is optional, if you do not wish to add License Information, skip steps 8 to 17.

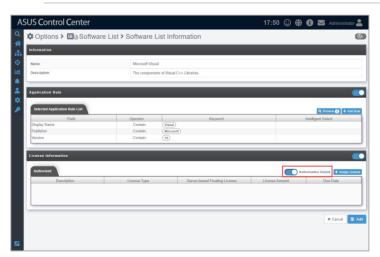
8. Click on the slide button in the **License Information** block.



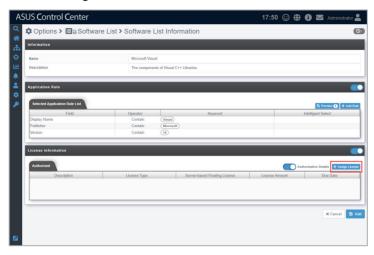
 (optional) Click on the Authorization Details slide button to add authorization details to the License you are about to add.



Toggling this option when there are already items in the **Authorized** list will clear the **Authorized** list.



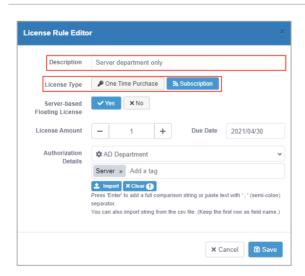
10. Click on Assign License.



- 11. Enter a **Description** for the License.
- 12. Select the License Type.



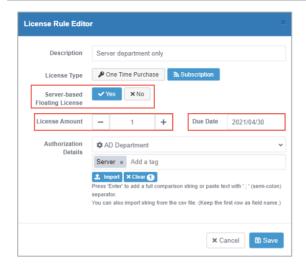
- One Time Purchase: Softwares that are a one time purchase and require no other subscription fees.
- Subscription: Softwares that require a periodic subscription fee.



- 13. Select if the License is a Server-based Floating License. A floating license is a licensing approach in which a limited number of licenses for the software is shared among users, and only allows a user to use the software is a license is available.
- 14. Set the amount of licenses available for this software.
- Set the **Due Date** for the License if you selected **Subscription** as the **License Type**.



This option is only available when ${\bf Subscription}$ is selected as the ${\bf License}$ ${\bf Type}.$



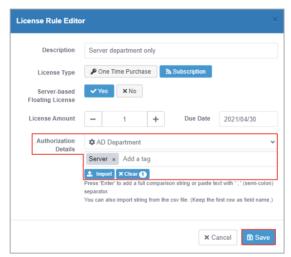
16. Select the Authorization Details from the drop down menu.



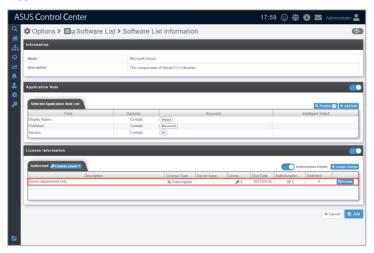
- This option is only available if Authorization Details was enabled.
- The drop down menu consists of existing metadata items. For more information on adding, editing or deleting metadata, please refer to the Metadata Management section.
- 17. Add keyword tags to the Authorization Details selected to help provide more information on the Authorization Details item selected. You may also Import multiple keywords using a .csv file by clicking on Import, selecting the .csv file you wish to import, and then selecting the field in the .csv file you would like to import.

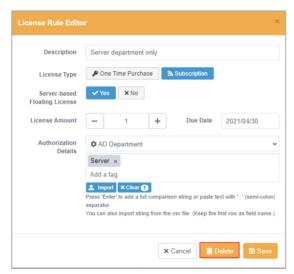


- This option is only available if Authorization Details was enabled.
- Click on Clear to clear all Application Collections added.
- 18. Click on Save once you are finished.



19. (optional) You may also edit or delete a License by clicking on the License, then follow step 8 to 17 to edit the License, or click on **Delete** to delete the application rule.





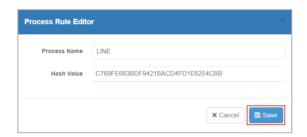
 (optional) Click on the slide button in the Process Management block, then click Add Rule.



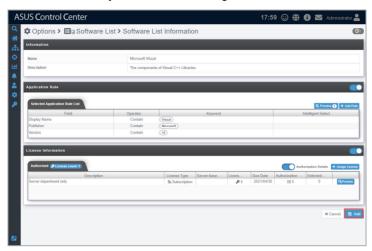
21. Enter the **Process Name** and **Hash Value** of the process, then click **Save**.



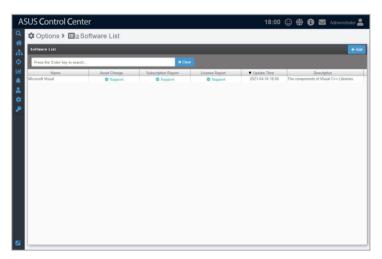
To get the hash value of a process, refer to **Application Usage Analysis** under the **Software Report** section of the **Report** chapter.



22. Click on Add once you have finished editing the software list.

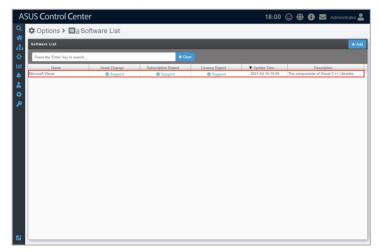


Your newly added software list should appear in the main Software List screen. For more information on applying the software list, please refer to the **Trust Software Asset** or **Focus Software Asset** sections.



Editing a software list

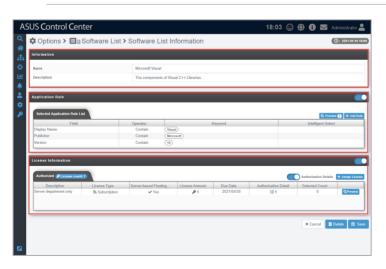
1. Click on the software list you would like to edit from the **Software List**.



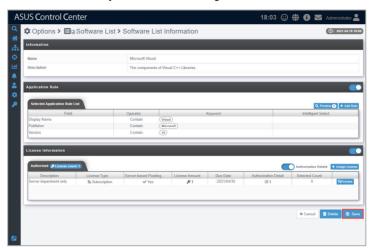
 You can edit the items in the Information, Application Rule and License Information blocks. For more information on the items in these blocks please refer to the **Adding a software list** section.



You can see the date and time of the last time this software list was updated in the top right corner.

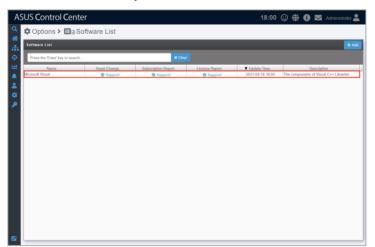


3. Click on **Save** once you are finished editing the software list.

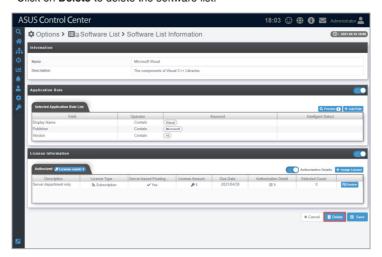


Deleting a software list

1. Click on the software list you would like to delete from the **Software List**.



2. Click on **Delete** to delete the software list.



Chapter 9

This chapter describes the license settings.

License

9.1 License Information

The **License** page displays license information, the number of licensed devices, the total number of licenses, and a time distribution graph of licensed devices. You can also upgrade from ASUS Control Center Classic or CSM edition to Enterprise edition. For more information on license keys, refer to https://asuscontrolcenter. asus.com.

To access **License**, click plant in the left menu.



The upper number in the **Devices** block displays the number of activated devices and the bottom number displays the number of activated licenses.



One Time Purchase licenses

For One Time Purchase licenses, the License Information list shows active and inactive licenses, and the activation date and technical support period for each license.



Subscription licenses

For Subscription licenses, the License Information list shows active and inactive licenses, and the activation date and expiry date for each license.



Activating a License key

Click Activate next to an unused license key to activate a license.

9-2 Chapter 9: License

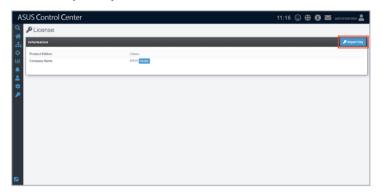
Importing a License key

If you are using ASUS Control Center (Classic) or the CSM edition, and have a license key to upgrade to Enterprise edition, you can follow the steps below to import your Enterprise edition license key.



A working Internet connection is required when verifying the upgrade License kev.

1. Click on Import Key.



2. Enter your license key and click Add Key.



- After entering the license key, you should be prompted with a message, then automatically logged out of ASUS Control Center. Please log into ASUS Control Center again.
- 4. Navigate to the License screen to see the details of your license displayed.

Appendix

This appendix includes additional information on system requirements and contact information.

Appendix

System Requirements

Hardware Host Server Requirements

Virtual machine hypervisors		Oracle VirtualBox 5.1.x VMware ESXi 5.x	
Virtual machine resources (3000 clients capability)	vCPU (Cores)	12 cores	
	Memory (GB)	128 GB memory	
	Disk (GB)	500 GB disk space	
	Hypervisor recommended	VMware	
Virtual machine resources (1000 clients capability)	vCPU (Cores)	12 cores	
	Memory (GB)	64 GB memory	
	Disk (GB)	200 GB disk space	
	Hypervisor recommended	VMware	
Virtual machine resources (500 clients capability)	vCPU (Cores)	8 cores	
	Memory (GB)	32 GB memory	
	Disk (GB)	200 GB disk space	
	Hypervisor recommended	Virtual Box, VMware	
Virtual machine resources (200 clients capability)	vCPU (Cores)	4 cores	
	Memory (GB)	16 GB memory	
	Disk (GB)	200 GB disk space	
	Hypervisor recommended	Virtual Box, VMware	
		HTTP / HTTPS	
Networking	SMTP		
	SNMP		
		Connection among devices	
	Browsers with HTML5 support Google Chrome		
Supported Internet browsers	Firefox		
The state of the s	Apple Safari		
		ASUS ZenUI browser	



We do not recommend using Virtual Box as a hypervisor for client capabilites above $500 \ \text{clients}.$

Managed Clients Requirements

3				
	Windows 7			
	Windows 10			
	Windows 11			
	Windows Server 2008 R2 SP1			
	Windows Server 2012			
	Windows Server 2012 R2			
Supported client OS	Windows Server 2016			
	Windows Server 2019			
	Windows Server 2022			
	RedHat 7.0~/8.0~/9.0~			
	CentOS 7.0~/8.0~			
	SUSE 12 SP3~/15~			
	Ubuntu 16.04~			
	Debian 9~			
	Rocky Linux 8.0~/9.0~			
	Scientific Linux 6.0~/7.0~			
Requirement on Client Systems	Windows			
	.NET Framework 4.8			
	<u>Linux</u>			
	sysstat, smartmontools, ethtool, curl, ipmitool,			
	OpenIPMI-libs, OpenIPMI-tools, pciutils, net-tools, ssh			
	RHEL 6.0~8.5, CentOS 8~ (libnsl package installation required)			
	SLES 15~ (insserv-compat installation required)			

Service and Support

Visit our multi-language website at https://www.asus.com/support.

