ASUS

Eee Reader

My Reader

Continue Reading
Book Title
Author   25%

Books

Favorites

NEWS

News Reader

Web Store

Dictionary
Aa Q

Bookstore

Audio Player

Web Browser (Experiemental)

Sketch Book

Setup

SEP 29, 2010 WED.   02:22 PM

ASUS

DR-900
User Manual

Table of contents

Table of contents

Safety information

Wipe the device using a clean cellulose sponge or chamois cloth dampened with a solution of nonabrasive detergent and a few drops of warm water then remove any extra moisture with a dry cloth.
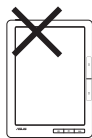
DO NOT place on uneven or unstable work surfaces. Seek servicing if the casing has been damaged. Refer all servicing to qualified service personnel.

DO NOT expose to or use near liquids, rain, or moisture.
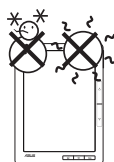
SAFE TEMP: This device should only be used in environments with ambient temperatures between 5ºC (41ºF) and 35ºC (95ºF).

DO NOT place or drop items that may damage or scratch the device.
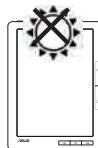
DO NOT expose to extreme high temperature or to direct sunlight.

1   A quick look

Package contents

DR-900 Eee Reader	Quick Start Guide
micro-USB cable	USB charger
Eee Reader case	Warranty card
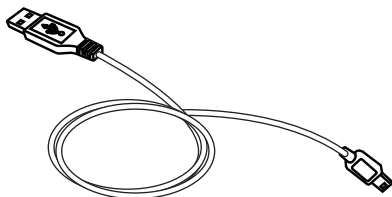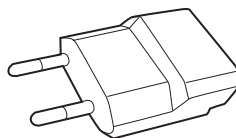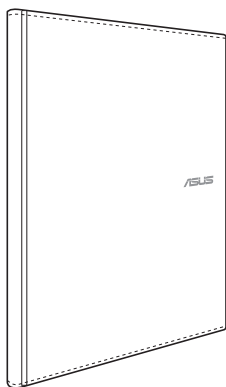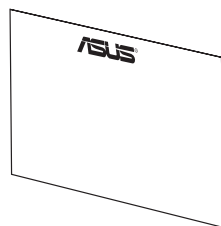
NOTES:

- If any of the items is damaged or missing, contact your retailer.

- The USB charger varies with regions.

Your Eee Reader

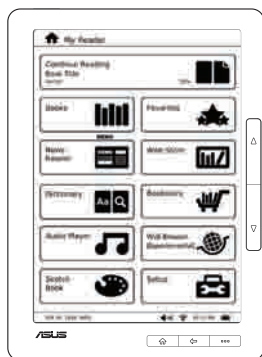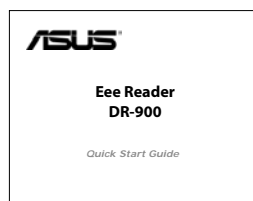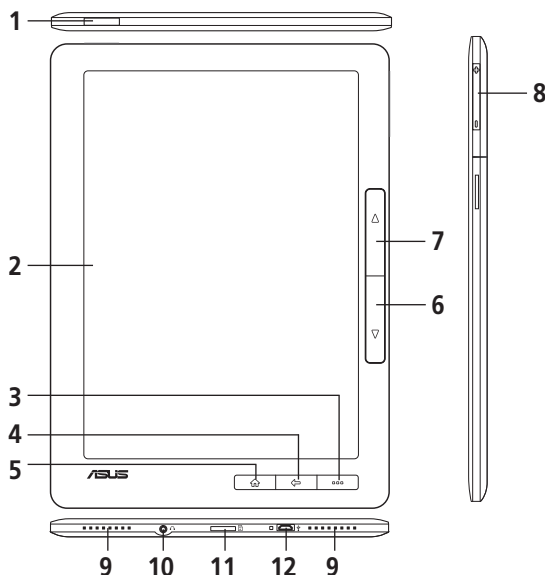| #		Description
1		**Power key**: Turns your device on/off.
2		**Touch panel**: Lightly touch the screen to navigate through the features and functions of your device.
3	☐☐☐	**Function key**: Press to display the function bar. You may also move your finger in an upward motion to show the function bar.
4	⇐	**Back key**: Press to go back to the previous screen.
5	⌂	**Home key**: Press to go to the Home screen.
6	△	**Page up key**: Press to go back to the previous page.
7	▽	**Page down key**: Press to go to the next page.
8		**Volume key**: Press to increase/decrease the volume.
9		**Built-in speakers**: The device is equipped with two built-in high quality stereo speakers.
10		**3.5mm Earphone jack**: Insert your headphone connector into this jack. Using this jack automatically disables the built-in speakers.
11		**microSD card slot**: Insert a microSD card into this slot.
12		**micro-USB port**: Insert the micro-USB cable into this port.

NOTE: Some ASUS Eee Reader models may include a built-in 3G function.

2   Getting started
Charging your device
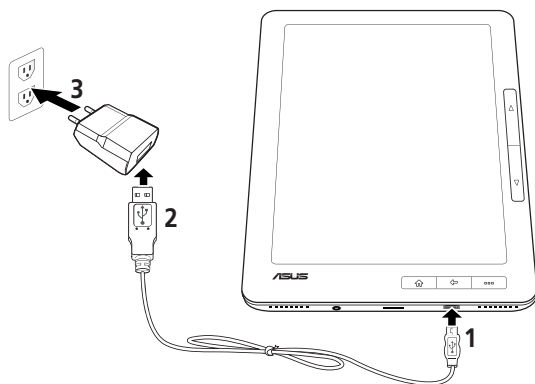
To charge your device:

1. Connect the USB cable's micro-USB connector to the micro-USB port of your device.

2. Connect the micro-USB cable to the USB charger.

3. Connect the USB charger to a power outlet.

NOTES:

- You may also connect the micro-USB cable to your computer's USB port to charge your device.

- Use only the USB charger that comes with your device. Using a different USB charger may damage your device.

- The bundled USB charger varies with regions.

- Your device has an extended internal battery life of up to two weeks on a single charge.

- All battery claims depend on several factors such network settings or wireless usage and actual results may vary.

Turning your device ON

To turn your device ON:

• Long press the Power key for about three seconds.
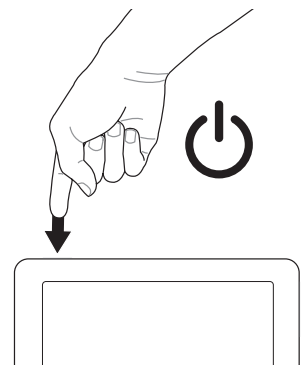
Turning your device OFF

Waking up your device from Sleep mode

📝 **NOTE:** By default, your device automatically enters the Sleep or Suspend mode when you are not operating your device for some time.

To wake up your device from Sleep mode:

• Short press the Power key to wake up the system.

Shutting down your device

To shut down your device, do any of the following:

• From the home screen, tap **Setup** > **Shut Down**, then tap **Yes** on the confirmation message.

• Long press the Power key for about three seconds to shut down your device.

Hard resetting your device

To hard reset your device:

• Simultaneously press the Home, Function, and Power keys.

Installing a microSD card into your device

Your device is equipped with a microSD card slot. A microSD card provides you with extended memory where you can store your files and other data.

To insert a microSD card:

1. Locate the microSD card slot at the bottom of the device.

microSD card slot

2. Insert the microSD card into the card slot.

Copying files to or from your device

You can download pdf, ePub, txt, or mp3 files from your computer to your device and vice versa.

To copy files to your device:

1. Turn on your device.
2. Using the bundled micro-USB cable, connect your device to your computer's USB port.
3. Tap **Connect to PC** to display the directory on your device.
4. Copy the files to your preferred destination path.

> **IMPORTANT**!
>
> • **For text format files such as ePub, pdf, or txt files**: Create a folder named **Book** and copy the ePub and pdf files into this folder.
>
> • **For audio format files such as mp3 files**: Create a folder named Audio and copy the audio files into this folder.

5. When done, click the **Safely remove hardware** icon on the taskbar at the bottom right of your computer screen.

3   Using your device

The Home screen

With the tap of your finger on the touch panel, My Reader screen enables you to quickly access **Books**, **News Reader**, **Dictionary**, **Audio Player**, **Sketch Book**, **Favorites**, **Web Store**, **Bookstore**, **Web Browser**, and **Setup**.

Using the touch gestures

Touch gestures are movements that you make with your finger to select items or navigate around your digital reader's touch panel.

🖊	**NOTE:** Use light pressure when making a touch gesture.

✋	**IMPORTANT!** Do not use any objects in place of your finger to operate the touch panel. Doing so may damage or scratch the touch panel's surface.

Standard gestures

Show the function bar

When reading an e-book, move your finger in an upward motion on the touch panel.
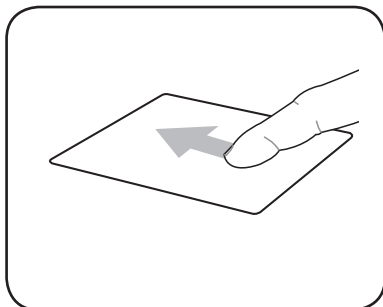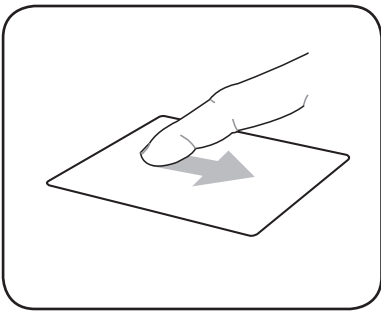
Hide the function bar

When reading an e-book, move your finger in a downward motion on the touch panel.
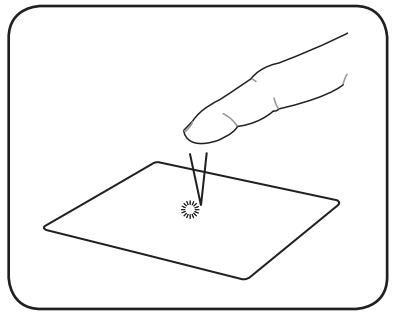
Single tap

Tap once to select an item.
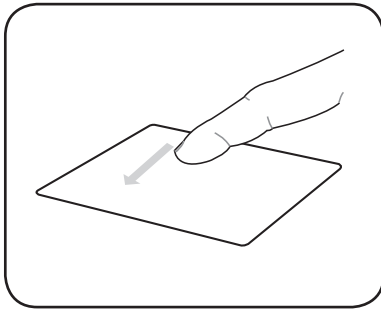
Next page

When reading an e-book, move your finger from right to left on the touch panel.
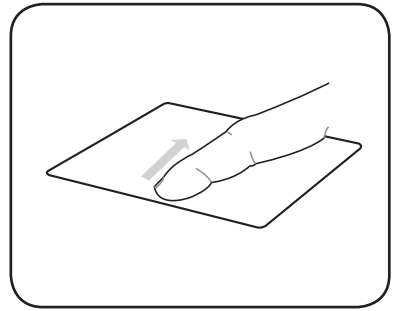
Previous page

When reading an e-book, move your finger from left to right on the touch panel.

Accessing e-books

Reading an e-book

To read an e-book:

1. From the home screen, tap **Books**.

2. From the menu at the bottom of the screen, tap **Title**, **Author**, **Added Time**, **Read Time** or **Tag** to select an e-book under these lists.

3. Do any of the following:

   - Press the Page up / Page down keys ($\triangle$ / ∇) to go to the next page or go back to the previous page.

   - Tap **Rotate** to change the page orientation.

   - Tap **Zoom** and select an option from the Zoom menu list.

Annotating an e-book

Your device allows you to annotate or write notes about certain lines on pages in an e-book.

Annotating an e-book
To annotate an e-book:

1. From the open e-book, press the Function key on your device to display the function bar.
2. From the Function bar, tap **Annotation**.
3. On the e-book, tap the line that you want to annotate.
4. Tap the annotation icon at the left side of the line that you tapped.

5. Use the virtual keyboard to write notes.

6. When done, tap **Save**.

✎ **NOTE:** You may import or export annotations, highlights, and bookmarks. For more details, refer to the section **Using the Go to, Export, and Import functions**.

Annotation

This is my annotation.

Cancel   Save

Release Date: March, 1994
Language: English
Character set encoding: ASCII

注音	1	2	3	4	5	6	7	8	9	0	⊠
拼音	q	w	e	r	t	y	u	i	o	p	▲
手写	a	s	d	f	g	h	j	k	l	:	▼
abc	z	x	c	v	b	n	m	,	.	?	←
~!@	CAPS	Space		_	-	◄	►	/		↵

Thursday, October 14, 2010   01:37 PM

Viewing your annotations
To view your list of annotations:

1. From the open e-book, tap the e-book title at the upper left of your touch panel.

2. From the **Book Administrator** menu, tap **Annotations** to display your list of annotations.

3. From the list, select the page that you want to view.

Book Administrator   ⊠

☰ Table of Contents
▤ Bookmarks (0)
💬 Annotations (0)
📖 Highlights (0)
📥 Import
📤 Export
🔍 Search
📁 Tag
❤ Favorites ❤ ❤ ❤
ⓘ Book Information

people could find "a public event near you."

NASA officials had said the impact of the Centaur upper-stage rocket would result in plumes of dust of more than 250 metric tons. After it hit, the debris was analyzed by a satellite -- launched along with the rocket -- that traveled through the dust cloud before its own impact on the moon.

SEP 29, 2010 WED.   02:22 PM

Highlighting an e-book

Your device allows you to highlight words or lines on pages in an e-book.

Highlighting an e-book
To highlight an e-book:

1. From the open e-book, press the Function key on your device to display the function bar.

2. From the Function bar, tap **Highlight**.

3. **To highlight a word or phrase**: Tap the word or phrase you want to highlight.

   To highlight lines: Drag your finger from the start of the line, then tap your finger at the end of the line to signify the end of the highlight.
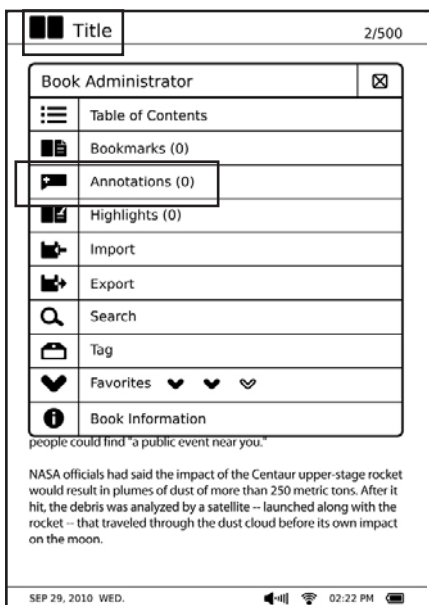
> 📝 **NOTE:**   You may import or export annotations, highlights, and bookmarks. For more details, refer to the section **Using the Go to, Export, and Import functions**.

Viewing your highlights
To view your highlights:

1. From the open e-book, tap the e-book title at the upper left of your touch panel.

2. From the **Book Administrator** menu, tap **Highlights** to display your list of highlighted words or lines.

3. From the list, tap the page that you want to view.

▊▊ Title		2/500

Book Administrator		⊠
☰	Table of Contents	
�	Bookmarks (0)	
🖭	Annotations (0)	
🖿	Highlights (0)	
➡	Import	
➡	Export	
🔍	Search	
🗂	Tag	
❤	Favorites ❤ ❤ ❤	
➊	Book Information	

people could find "a public event near you."

NASA officials had said the impact of the Centaur upper-stage rocket would result in plumes of dust of more than 250 metric tons. After it hit, the debris was analyzed by a satellite -- launched along with the rocket -- that traveled through the dust cloud before its own impact on the moon.

SEP 29, 2010 WED.   🔊⊪ 📶 02:22 PM 🔋

Bookmarking an e-book

You can add a specific e-book to your **Favorites** list.

To bookmark an e-book:

1. From the home screen, tap **Books** to display your list of e-books.

2. You can bookmark an e-book in any of these two ways:

- ### *Bookmarking from the e-book list*

    a. Browse through your e-book list for the e-book that you want to bookmark.

    b. Tap one to three bookmark icons ❤ ❤ ❤ to denote the e-book's favorite level.
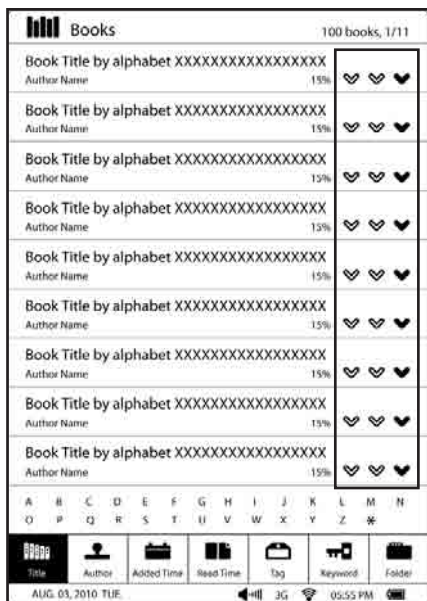
- ### *Bookmarking from an open e-book*

    a. Select and open an e-book from your e-book list.

    b. Tap the e-book title at the upper left of your touch panel

    c. From the **Book Administrator** menu, tap one to three bookmark icons ❤ ❤ ❤ in **Favorites** to denote the e-book's favorite level.
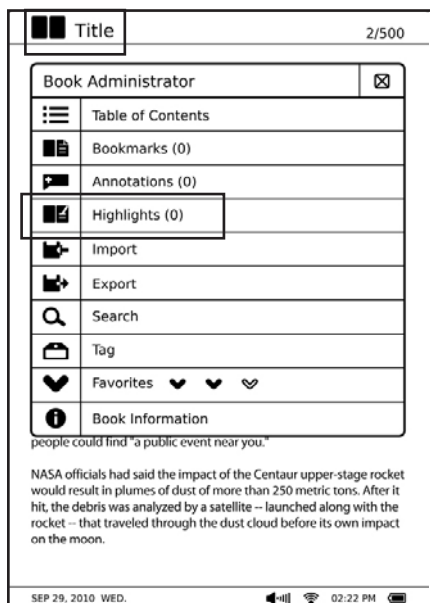
📝 **NOTE:** You may import or export annotations, highlights, and bookmarks. For more details, refer to the section **Using the Go to, Export, and Import functions**.
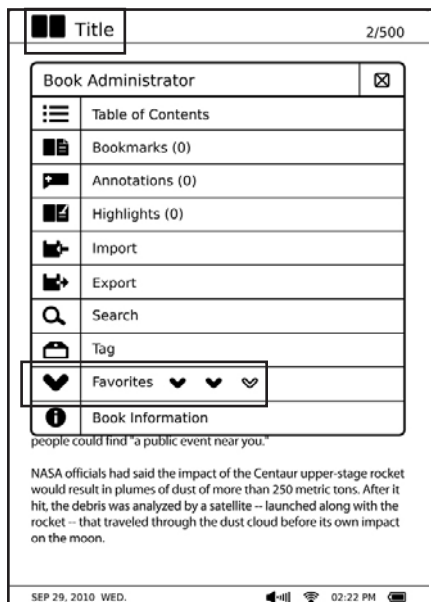
Using the Go to, Export, and Import functions

Using the Go to function

Use the **Go to** function to jump or go to any page in the e-book that you are reading.

To use the Go to function:

1. From an open e-book, tap the current page number at the upper right of the touch panel for about three seconds.

2. From the Page screen, tap the numbers to key in the page number that you want to go to.

3. Tap **Go to** to go to your preferred page.
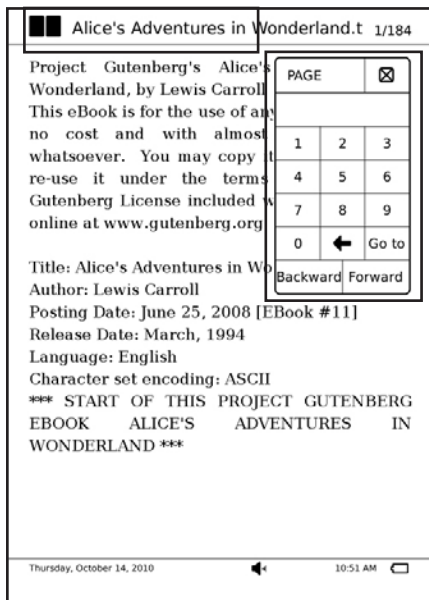
Using the Export function

Use the Export function to back up an e-book's reading records specifically annotations, highlights, or bookmarks to the **Export** folder in your device, then copy this folder to your computer.

> **NOTE:** For more details, refer to the section **Copying files to or from your device**.

To use the Export function:

1. From the open e-book, tap the e-book title at the upper left of your touch panel.

2. From the **Book Administrator** menu, tap **Export**.

3. On the confirmation message, tap **OK** to save the e-book's reading records to the Export folder in your device.
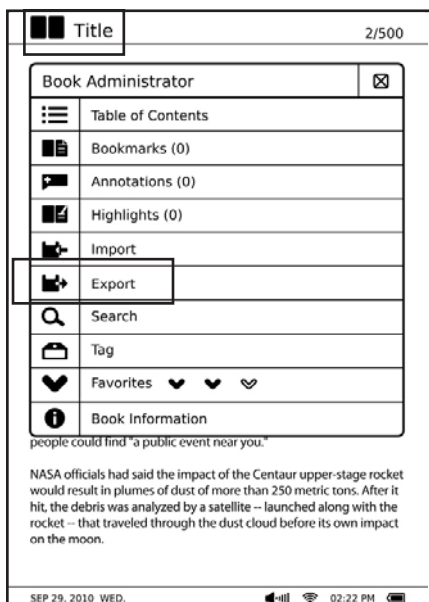
> **NOTE:** You may also back up all the reading records, including reading percentage and favorite rating, of all e-books to the Export folder in your device. To do this, tap **Setup** > **System Setup** > **Export Reading Records** from the home screen.

Using the Import function

Use the Import function to replace an e-book's reading records specifically annotations, highlights, or bookmarks.

To use the Import function:

1. Copy the backup files from the **Export** to the **Import** folder in your device's directory.

> ✎ **NOTE:** For more details, refer to the section **Copying files to or from your device**.

2. Select and open an e-book from your e-book list.

3. From the open e-book, tap the e-book title at the upper left of your touch panel.

4. From the **Book Administrator** menu, tap **Import**.

5. On the confirmation message, tap **OK**. Your device searches for the e-book's reading records from the **Import** folder and replaces the e-book's current reading

> ✎ **NOTE:** You may also replace all the reading records, including reading percentage and favorite rating, of all e-books. To do this, tap **Setup** > **System Setup** > **Import Reading Records** from the home screen.

▮▮ Title		2/500
Book Administrator		⊠
☰	Table of Contents	
▮▤	Bookmarks (0)	
▰	Annotations (0)	
▮▰	Highlights (0)	
▮▸	Import	
▮▸	Export	
Q	Search	
▢	Tag	
❤	Favorites ❤ ❤ ⩩	
❶	Book Information	

people could find "a public event near you."

NASA officials had said the impact of the Centaur upper-stage rocket would result in plumes of dust of more than 250 metric tons. After it hit, the debris was analyzed by a satellite -- launched along with the rocket -- that traveled through the dust cloud before its own impact on the moon.

SEP 29, 2010 WED. ◀◖▮▮ 📶 02:22 PM ▱

The Text-to-Speech function

Using the Text-to-Speech function

Use the Text-to-Speech function to enable the virtual reader to read out the text of an e-book.

To use the Text-to-Speech function:

> ✋ **IMPORTANT!** The Text-to-Speech function can only work on txt format files.

1. Open the e-book that you want to read.

| | **NOTE:** For more details, refer to the previous section **Reading an e-book**. |

2. From the menu at the bottom of the screen, tap **TTS**.

3. Tap **From beginning** for the virtual reader to read from the beginning of the book. Tap **From clicking word** for the virtual reader to read from the word that you tap. Tap **Pause Reading** to temporarily stop the virtual reader from reading the e-book.

| | **NOTE:** By default, the virtual reader's reading speed and tone are set to normal. |

Setting up the Text-to-Speech function
To set up the Text-to-Speech function:

1. From the home screen, tap **Setup**.

2. From the Setup screen, tap **Text to Speech**.

3. Tap the sliders to set up your preferred speed and tone settings.

Tagging an e-book

Tagging e-books provides you with an easy way to organize or group your e-books into categories or types.

Creating a new tag
To create a new tag:

1. From the home screen, tap **Books**.

2. Tap to open the e-book that you want to tag.

3. Tap the book title, then tap **Tag** on the menu list.

4. In the **Selected Tag** column, tap **Add**.

5. Key in the name for the tag. The tag appears in the **Available Tag** column.

Using an available tag
To use an available tag:

1. From the home screen, tap **Books**.

2. Tap to open the e-book that you want to tag.

3. Tap the e-book title, then tap **Tag** on the menu list.

4. In the **Available Tag** column, tap the tag that you want to use and drag it to the **Selected Tag** column. You can use multiple tags for an e-book.

Accessing News Reader

Tap **News Reader** to subscribe to your favorite websites and get news feeds.

Subscribing to news feeds

Subscribe to your favorite news feeds to receive news updates on your device.

To subscribe to news feeds:
1. From the home screen, tap **News Reader**.
2. Tap **Connect** to connect to a network. Your device searches for available wireless networks.
3. From the Network Manager screen, select the network that you want to connect to. Key in the password, if required.

> **IMPORTANT**!   Tap the password field to display the virtual keyboard. Use the virtual keyboard to key in the network's password.

4. In the News Reader screen, tap the URL field. The virtual keyboard appears.
5. Key in the web address. The web address is added to the list.
6. To get the latest updates, tap the news web address that you want to get the latest news feed from.
7. Wait for a while until the news feed is displayed.

Getting connected wirelessly

Use your device's built-in Wi-Fi capability or built-in 3G function to connect to a wireless network or wireless hotspot. This enables you to wirelessly access websites or Internet-related applications such as the News Reader on your device.

> **NOTE:**   Some ASUS Eee Reader models include a built-in 3G function.
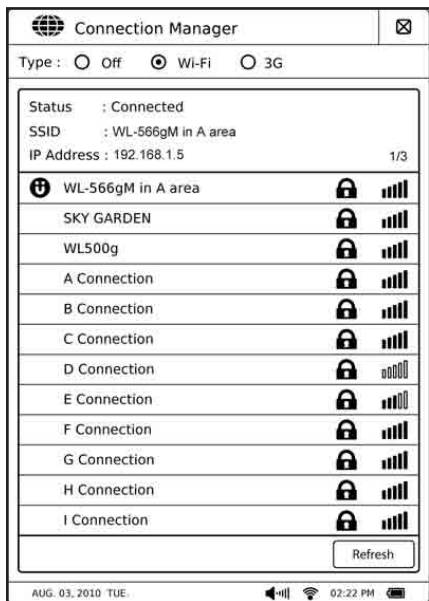
Using the Wi-Fi function
To use the Wi-Fi function:
1. From the home screen, tap **Setup**.
2. From the Setup screen, tap **Network**.

3. From the Connection Manager screen, select **Wi-Fi**. The device searches for available networks.

4. From the list of networks, tap the network that you want to connect to. Tap **Refresh** to refresh the network list.

5. If required, key in the password or passkey, then click **OK**.

✋ **IMPORTANT**! Tap the password field to display the virtual keyboard. Use the virtual keyboard to key in the network's password.

⊕ Connection Manager	⊠

Type : ○ Off ⊙ Wi-Fi ○ 3G

Status   : Connected
SSID   : WL-566gM in A area
IP Address : 192.168.1.5   1/3

🔂 WL-566gM in A area	🔒	ılıl
SKY GARDEN	🔒	ılıl
WL500g	🔒	ılıl
A Connection	🔒	ılıl
B Connection	🔒	ılıl
C Connection	🔒	ılıl
D Connection	🔒	ıılıl
E Connection	🔒	ııllı
F Connection	🔒	ılıl
G Connection	🔒	ılıl
H Connection	🔒	ılıl
I Connection	🔒	ılıl

Refresh

AUG. 03, 2010 TUE.   ◀ıll 🔊 02:22 PM ▭
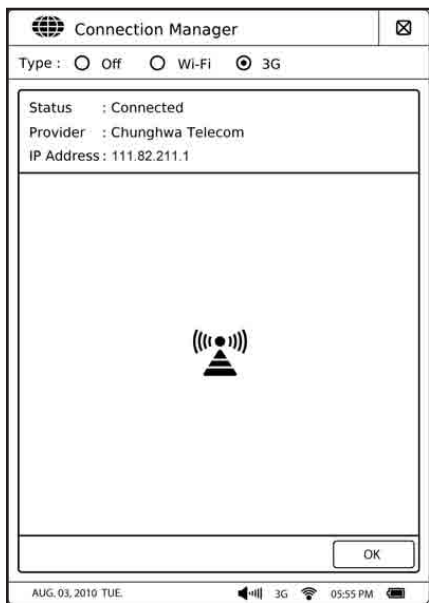
Using the 3G function

✋ **IMPORTANT**! Ensure that you subscribe to a mobile 3G service. Contact your mobile service provider for more details about subscribing to this service.

📝 **NOTE:** The built-in 3G function is included only in selected ASUS Eee Reader models.

To use the 3G function:

1. From the home screen, tap **Setup**.

2. From the Setup screen, tap **Network**.

3. From the Connection Manager screen, select **3G**.

4. Key in the PIN code, and tap **OK**. Wait for your device to connect to your 3G network provider.

⊕ Connection Manager	⊠

Type : ○ Off ○ Wi-Fi ⊙ 3G

Status   : Connected
Provider   : Chunghwa Telecom
IP Address : 111.82.211.1

(((•)))
▲

OK

AUG. 03, 2010 TUE.   ◀ıll 3G 🔊 05:55 PM ▭

Connecting to the Internet

✋ **IMPORTANT**!   Ensure that you have connected to a wireless network before connecting to the Internet. For more details, refer to the previous section **Getting connected wirelessly**.

To connect to the Internet:

1. From the home screen, tap **Web Browser**.

2. Tap the URL field to display the virtual keyboard.

3. Use the virtual keyboard to key in the URL address of the website that you want to visit.
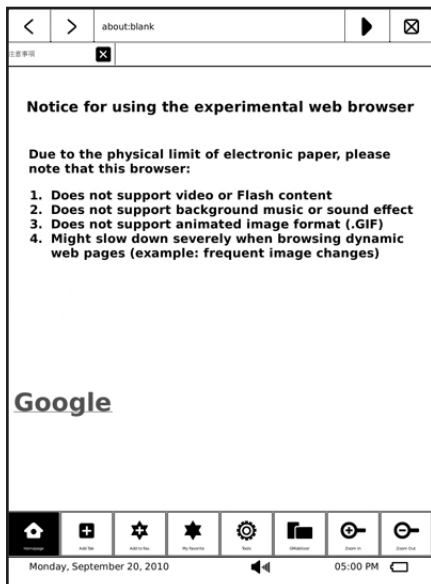
Updating the firmware

✋ **IMPORTANT**!   Ensure that your device is turned off before updating the firmware.

To update the firmware:

1. Create a folder named **upfw** either in your microSD card or in your device and copy all the firmware files to this folder.

✋ **IMPORTANT**!   Ensure that you install a microSD card into the device's card slot if you want to upgrade from a microSD card.

2. Connect your device's USB adapter to a power outlet.

3. Simultaneously press the Power key and the Page up key $\triangle$.

4. Press the Page up key $\triangle$ to update from the device.

   Press the Page down key ∇ to update from the microSD card.

⚠ **CAUTION: DO NOT** remove the microSD card from your device during the upgrading process. Doing so will cause permanent damage to your device.

5. When the upgrading process is completed, press the Page up key $\triangle$ to reboot the device.

6. From the home screen, tap **Setup** > **System Setup** > **Language**, then select your preferred language from the list.

NOTES:

- To check the firmware version on your device, tap **Setup** > **About** from the home screen.

- Download the latest firmware from the ASUS Support website at **http://support.asus.com/download/**.

Activating your digital reader for DRM-protected files

Some e-books or digital publications that you have purchased or downloaded online may contain Digital Rights Management (DRM) protection. You need to activate your digital reader using an Adobe ID to access DRM-protected files.

IMPORTANT!

- Obtain a free Adobe ID from the Adobe membership website.

- Ensure that you connect to the Internet via wired connection.

To activate your digital reader for DRM-protected files:

1. From the home screen, tap **Setup** > **Digital Rights Management**.
2. Key in your Adobe ID and password.
3. When done, tap **Activate Adobe ID**.

4   Downloading online

IMPORTANT!   Ensure that you connect to the Internet via wired connection.

Downloading from the Webstore

Webstore provides you with the list of webstores where you can browse, buy, download e-books on your device.
To download from a webstore:

1. From the home screen, tap **Setup** > **Web Store**.
2. From the list of available webstores, select the webstore that you want to access.
3. You may now start to browse, buy, or download e-books from your accessed webstore.

Downloading from the Bookstore

You can download free e-books from the list of bookstores.

To download from a bookstore:

1. From the home screen, tap **Setup** > **Bookstore**.

2. From the list of available bookstores, select the bookstore that you want to access.

3. You may now start to browse or download e-books from your accessed bookstore.

> ✎ **NOTE**:   Some online bookstores that will be added to the list may require some mode of payment to download e-books.
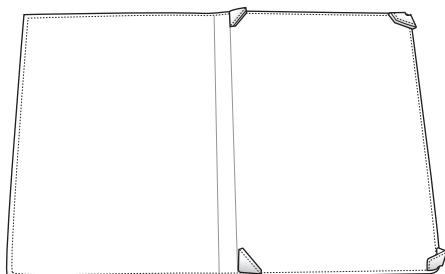
5   Accessories

Eee Reader case

Your device comes with the durable Eee Reader case for easy storage and to protect your device from scratches and dents.
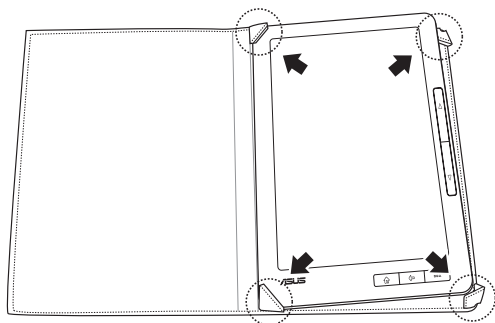
Storing your device

To store your device:

1. Open the Eee Reader case.

2. Place and secure your device into the Eee Reader case.

6   FAQs

Frequently Asked Questions (FAQs)

The screen response is slow.

ASUS Eee Reader uses the e-paper (electronic paper) technology, which mimics texts and images like on ordinary paper and does not use a backlight unlike the LCD panel display. This allows you to comfortably read e-books or e-files on your ASUS Eee Reader. But these features may provide a slower screen response time than the LCD panel display.

The screen response slows down when I use my ASUS Eee Reader in cold temperature.

A change in temperature may slow down the screen response on your ASUS Eee Reader. Use your ASUS Eee Reader in environments with ambient temperatures between 5ºC (41ºF) and 35ºC (95ºF).

There are some visible shadows or imprints on my ASUS Eee Reader after some period of inactivity or when I use it in a high temperature environment.

After some period of inactivity or in a high temperature environment, the images or texts on your screen may partially leave some imprints or visible shadows, which is known as "ghosting". Press the Page up / Page down keys ($\triangle$ / ∇) to refresh the screen.

Appendices

Notices

Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

⚠️ **CAUTION**: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Prohibition of Co-location

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Safety Information

To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with minimum distance 20cm between the radiator and your body. Use on the supplied antenna.

Declaration of Conformity for R&TTE directive 1999/5/EC

Essential requirements – Article 3

Protection requirements for health and safety – Article 3.1a

Testing for electric safety according to EN 60950-1 has been conducted. These are considered relevant and sufficient.

Protection requirements for electromagnetic compatibility – Article 3.1b

Testing for electromagnetic compatibility according to EN 301 489-1 and EN 301 489-17 has been conducted. These are considered relevant and sufficient.

Effective use of the radio spectrum – Article 3.2

Testing for radio test suites according to EN 300 328- 2 has been conducted. These are considered relevant and sufficient.

CE Mark Warning

This is a Class B product, in a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

NCC 警語

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、
加大功率或變更原設計之特性及功能。
低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即
停用，並改善至無干擾時方得繼續使用。
前項合法通信，指依電信法規定作業之無線電通信。
低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

REACH

Complying with the REACH (Registration, Evaluation, Authorisation, and Restriction of Chemicals) regulatory framework, we published the chemical substances in our products at ASUS REACH website at

http://csr.asus.com/english/index.aspx

GOST-R Certificate of Conformity (Russia)

This product complies with Russia's GOST-R Certificate of Conformity.

МЛ04

Offer to Provide Source Code of Certain Software

This product contains copyrighted software that is licensed under the General Public License ("GPL"), under the Lesser General Public License Version ("LGPL") and/or other Free Open Source Software Licenses. Such software in this product is distributed without any warranty to the extent permitted by the applicable law. Copies of these licenses are included in this product.

Where the applicable license entitles you to the source code of such software and/or other additional data, such data should have been shipped along with this product.

You may also download it for free from **http://support.asus.com/download**. The source code is distributed WITHOUT ANY WARRANTY and licensed under the same license as the corresponding binary/object code.

ASUSTeK is eager to duly provide complete source code as required under various Free Open Source Software licenses. If however you encounter any problems in obtaining the full corresponding source code we would be much obliged if you give us a notification to the email address **gpl@asus.com**, stating the product and describing the problem (please do NOT send large attachments such as source code archives etc to this email address).

ASUS Contact information

ASUSTeK COMPUTER INC. (Asia Pacific)
Address   15 Li-Te Road, Peitou, Taipei, Taiwan 11259
Website   www.asus.com.tw

Technical Support
Telephone   +886228943447
Support Fax   +886228907698
Online support   support.asus.com

ASUS COMPUTER INTERNATIONAL (America)
Address   800 Corporate Way, Fremont, CA 94539, USA
Telephone   +15029550883
Fax   +15029338713
Website   usa.asus.com
Online support   support.asus.com

ASUS COMPUTER GmbH (Germany and Austria)
Address   Harkort Str. 21-23, D-40880 Ratingen, Germany
Fax   +492102959911
Website   www.asus.de
Online contact   www.asus.de/sales

Technical Support
Telephone (Component)   +491805010923*
Telephone
(System/Notebook/Eee/LCD)   +491805010920*
Fax   +492102959911
Online support   support.asus.com

* EUR 0.14/minute from a German fixed landline; EUR 0.42/minute from a mobile phone.