## **Device Firmware Update SOP**

 Check Image Version: Please follow the path below to check the image version before and after image update: Enter [Settings]→[About phone]→Find the [Build number] to check the image version.

| 🗟 🛎 🧳 🕺 🖺 🖿 11:41          | <ul> <li>▲ 副 ●</li> <li>ダ 奈部計 ■ 12:39&lt;</li> <li>く ② About phone</li> </ul>   |
|----------------------------|---|
| Backup & reset             | V1.2.14   |
| ACCOUNTS                   | Wi-Fi version   |
| Corporate                  | Bluetooth version   |
| 8 Google                   | V11.2.25  |
| + Add account              | Touch panel version<br>Himax:MAJ-0x03:MIN-0x05:CFG-EC007:TP-2   |
| SYSTEM                     | Camera version  |
| 🕔 Date & time              |   |
| 🖐 Accessibility            | Stylus version<br>Waltop:Version_0x004  |
| { } Developer options      | Kernel version<br>3.4.34-00020-gd03268e<br>android@Capricomus #1<br>Thu Aug 8 23:07:52 CST 2013                             |
| (i) About phone            |   |
| DISPLAY                    | Build number<br>WW_fonepad-userdebug 4.2.2 JDQ39<br>WW_fonepad- <u>10.16.1.3-</u> 20130808 test-keys<br>000059_201307310000 |
| 🖄 Dual apps supported list |   |
| 5 Č 🗇                      | 5 Å 🗇   |

- 2. Requirement
  - > A windows PC
  - > A USB cable
  - > The battery life of device has to be more than 15%
- 3. Updating Image Through Detecting Notification

Step 1: Download the zipped image file to your Windows PC.

Step 2: Extract the zipped file.

**Step 3**: After extracting, go into the extracted folder, you will get a zip file with prefix "UL-K\*\*\*" (ex: "UL-K00G-WW-10.16.1.3.1-user.zip").

**Step 4:** Connect the device with your PC.

**Step 5:** Place the zip file with prefix "UL-K\*\*\* " to the root directory of the internal sdcard storage.

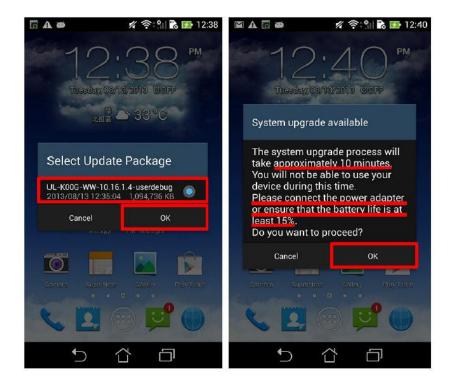
**Step 6:** Disconnect the device from your PC.

**Step 7:** Then, a detecting notification (an exclamation mark) will show up on the top left corner of the screen.

**Step 8:** Pull down the notification list and select "System Update File Detected". Select the image package which is going to update in the Select "System Update File Detected"



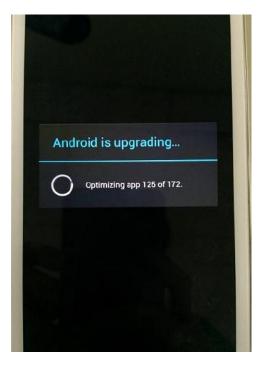
**Step 9:** Select the image package which is going to update in the "Select Update Package" window -> press "OK" to go through the update process.



**Step 10:** After the system update is confirmed in the "System Update Available" window, the device will automatically reboot and go into the recovery mode to update the image.



**Step 11:** When the updating is completed, device will automatically reboot and show "Android is upgrading..." message (It will take about 5 minutes to enter Android system after image upgrading).



**Step 12:** Check the "build number" in "Settings" to see if the image has been correctly updated.