

How to Upgrade the Firmware (for O!Play Media Pro)

Step 1: Firmware Version Check

1. Please check the current firmware version of your media player before beginning this upgrade. If the firmware version is already the latest, an upgrade is not necessary.
2. Connect the media player to your TV and then turn it on.
3. Go to **Setup** > **MISC** > **Version Info** and check the **System** version (e.g., 01.01.03).
4. If you want to upgrade your media player, you can choose either Online Upgrade or USB Upgrade.

Step 2: Firmware Upgrade

Online Upgrade

1. Go to **Setup** > **MISC** > **Online Upgrade** to perform the firmware upgrade process via the Internet.

Note: Make sure that you have Internet connection before upgrading the firmware via the Internet.

USB Upgrade

1. Visit ASUS SUPPORT site (**Drivers and Download**) to download the latest firmware.
<http://support.asus.com/download/download.aspx?SLanguage=en-us>
2. In Drivers and Download page, find **Select Model Manually** and click "Start" button. Select **PC Components** → **Multimedia** → **Digital Media Player** → **O!Play Media Pro**, and select your PC's **OS**. Click "Confirm" when you selected the correct model.

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Home > Drivers and Download

Select one option to tell us your model:

Model Name Search

Search by full or partial model name, then select your model from the search result.

Model Automatic Detection

This function will automatically detect your model, and direct you to the appropriate download page.

[How to use it?](#)

Select Model Manually

Find your model by selecting the product type and product series.

Search By Product Serial Number

[How to identify Serial Number?](#)

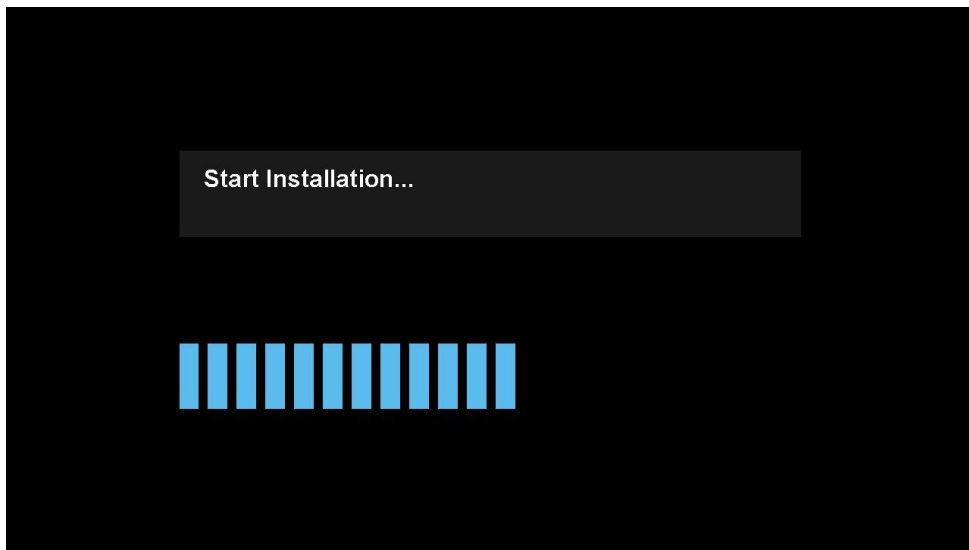
Product	Series	Model
Notebook Eee Family PC Components Motherboard Optical Storage Graphic Card Thermal Solution Multimedia Audio Cards Desktop Barebone Desktop PC All-in-one PCs Server	Select an item in the previous column Blu-ray/ HD Media Player Digital Media Player TV-TUNER WAVI XG Station Xtion Xtion PRO	Select an item in the previous column O!Play Air O!Play Gallery O!Play HD2 O!Play HDP-R1 O!Play Live O!Play Media Pro O!Play Mini O!Play Mini Plus O!Play TV Pro

Please select Model
Multimedia | Digital Media Player

- When next page is opened, you can find the **firmware** folder. Please click it and select an appropriate firmware, then click a nearest location to you at **Download from ...** to download the firmware to your PC.
- Unzip the downloaded file and find the firmware named **install.img**. Please copy this file (**install.img**) to the root directory of a blank or formatted USB flash drive.
- Insert the USB flash drive to a USB port of the media player and wait it to be recognized. (A popup message "New device ready" will appear on the TV screen)
- Go to **Setup** > **MISC** > **USB Upgrade** and press OK to perform the firmware

upgrade process. A dialog will remind you both the current firmware version on the media player and the firmware version you want to upgrade which is on the USB flash drive. Please confirm the information is correct and press OK to start upgrade.

7. When the upgrade process starts, the TV screen will go blank temporarily and then display the following information. The process will take a few minutes or more. The media player will reboot automatically when the upgrade process is complete.



WARNING:

DO NOT UNPLUG (POWER PLUG OR USB FLASH DRIVE), TURN OFF, OR USE ANY OTHER FEATURE OF YOUR MEDIA PLAYER DURING THE FIRMWARE UPDATE PROCESS.

Doing so will cause the firmware upgrade process to be halted and the player may no longer be functioning properly. If the media player stops working, please contact ASUS Authorized Service Provider at 0800-093-456.

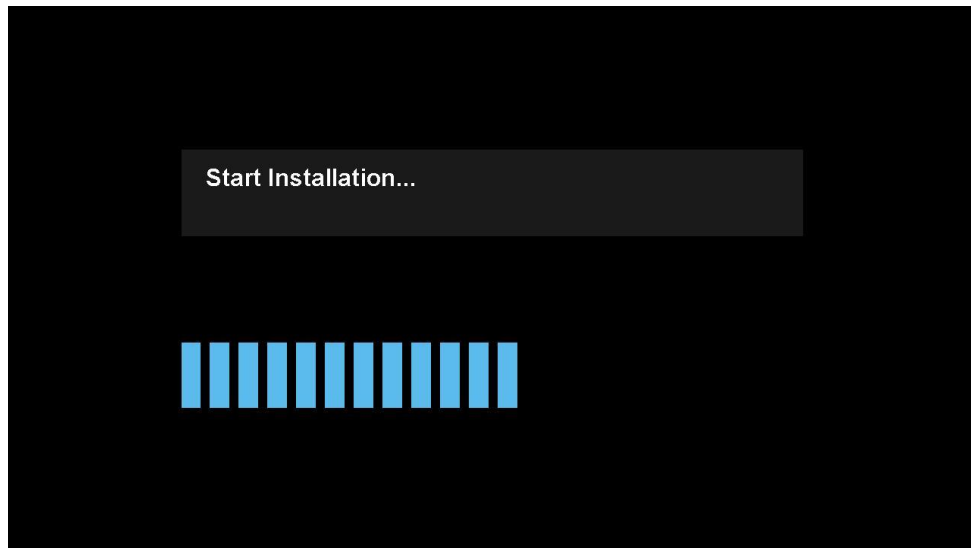
Emergency Recovery Instructions:

If the media player accidentally shut down during firmware upgrade process, you can enter Safe Mode to re-upgrade it.

Please follow the steps below:

1. Disconnect the power plug from the media player.

2. Keep the USB flash drive (with the firmware file **install.img** in the root directory) inserted to a USB port of the media player.
3. Find the reset button on the rear panel. Use a pin to press the reset button while reconnect the power plug. Release the reset button after the power LED turns red.
4. A message “Preparing for update. It takes a few seconds.” will appear on the TV screen. Please wait a while for the media player to start the upgrade process.
5. When the upgrade process starts, following information will be displayed on the TV screen. It will take a few minutes or more. The media player will reboot automatically when the upgrade process is complete.



Note: If the firmware cannot be upgraded with Safe Mode, it means that either an incorrect firmware file or problems with the USB flash drive. Please try to re-download the firmware again or use another USB flash drive to instead.